



A KIM TURNER, LLC COURSE

Recent Course Feedback

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

# COMMUNICATIONS TRAINING OFFICER CERTIFICATION COURSE

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 5-day format, including weekends to ease time off of the floor & to maximize student learning.

### LEARNING OUTCOMES

- ✓ Effectively transition to the role of a teacher
- ✓ Incorporate adult learning concepts & learning modalities
- ✓ Principles in evaluating performance
- ✓ Basic rules of documentation
- ✓ Teaching Millennials and Gen Z
- ✓ Review of liability & leadership principles

PRESENTED ONLINE IN A LIVE INTERACTIVE ENVIRONMENT

#### DATE/TIME

APRIL  
8th-12th, 2024  
0800-1700

#### REGISTER ONLINE



#### TUITION \$749

CCN  
1301-30960-23-005  
STUDENTS RECEIVE 40-HOURS POST CPT CREDIT  
ELIGIBLE FOR CALOES  
ATA REIMBURSEMENT

WWW.THEKIMTURNER.COM