COURSE

COMMUNICATIONS TRAINING OFFICER CERTIFICATION



FEBRUARY 18-22, 2023

0800-1700 PST each day.



This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 5-day format, including weekends to ease time off of the floor & to maximize student learning.

LEARNING OUTCOMES

- Effectively transition to the role of a teacher
- Incorporate adult learning concepts & learning modalities
- Principles in evaluating performance
- Basic rules of documentation
- **Teaching Millennials and Gen Z**
- Review of liability & leadership principles

Recent Course Feedback

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

REGISTER ONLINE AT WWW.THEKIMTURNER.COM

POST PLAN N/A. STUDENTS RECEIVE 40-HOURS POST CPT CREDIT. ELIGIBILE FOR CALOES ATA REIMBURSEMENT. CCN 1301-30960-22-006 TUITION \$699.00



