



A KIM TURNER, LLC COURSE

Recent Course Feedback

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

COMMUNICATIONS TRAINING OFFICER

CERTIFICATION COURSE

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 5-day format, including weekends to ease time off of the floor & to maximize student learning.

Presented by Kim Turner

LEARNING OUTCOMES

- ✓ Effectively transition to the role of a teacher
- ✓ Incorporate adult learning concepts & learning modalities
- ✓ Principles in evaluating performance
- ✓ Basic rules of documentation
- ✓ Teaching Millennials and Gen Z
- ✓ Review of liability & leadership principles

PRESENTED ONLINE IN A LIVE INTERACTIVE ENVIRONMENT

DATE/TIME

2024
OCTOBER
2, 9, 16, 23 & 30
0800-1700 PST

Modular
All Wednesdays

REGISTER ONLINE



TUITION \$999

CCN
1301-30960-24-001

STUDENTS RECEIVE 40-HOURS
POST CPT CREDIT
ELIGIBLE FOR CALOES ATA
REIMBURSEMENT