

COMMUNICATIONS TRAINING OFFICER

CERTIFICATION COURSE

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 5-day format, including weekends to ease time off of the floor & to maximize student learning.

LEARNING OUTCOMES

- Effectively transition to the role of a teacher
- Incorporate adult learning concepts & learning modalities
- Principles in evaluating performance
- Basic rules of documentation
- Teaching Millennials and Gen Z
- Review of liability & leadership principles

PRESENTED ONLINE IN A LIVE INTERACTIVE ENVIRONMENT

DATE/TIME

FEBRUARY 24-27, 2024 7:00 AM - 6:00 PM PST 1301-30960-23-006

APRIL 8-12, 2024 8:00 AM - 5:00 PM PDT 1301-30960-23-005

REGISTER ONLINE



TUITION \$749.00

STUDENTS RECEIVE 40-HOURS POST CPT CREDIT. ELIGIBILE FOR CALOES ATA REIMBURSEMENT