

A KIM TURNER LLC COURSE

# COMPLACENCY AND CRITICAL DECISION MAKING

**HAS COMPLACENCY PLAGUED YOUR 9-1-1 CENTER?**

**ELEVATE YOUR 9-1-1 EXPERTISE!**

**DON'T LET ROUTINE DULL YOUR EDGE. ENROLL IN OUR 9-1-1 COMPLACENCY COURSE NOW AND REKINDLE YOUR PASSION FOR LIFE-SAVING RESPONSE.**

This essential course addresses the underlying challenges faced by all public safety dispatch centers. It delves into the potential dangers of complacency, substandard teamwork, and inadequate professional decision-making. Learn to steer clear of issues related to made decisions.

**Live Online**

**April 18, 2024**

**0500-0900 PDT**

CCN# 1301-31021-23-004

POST Plan NA Students  
receive 40-hours of CPT  
Tuition \$149

Eligible for CalOES ATA  
funding reimbursement



[WWW.THEKIMTURNER.COM](http://WWW.THEKIMTURNER.COM)