A KIM TURNER LLC COURSE

## COMPLACENCY AND CRITICAL DECISION MAKING

HAS COMPLACENCY PLAGUED YOUR 9-1-1 CENTER?

**ELEVATE YOUR 9-1-1 EXPERTISE!** 

DON'T LET ROUTINE DULL YOUR EDGE. ENROLL IN OUR 9-1-1 COMPLACENCY COURSE NOW AND REKINDLE YOUR PASSION FOR LIFE-SAVING RESPONSE.

This essential course addresses the underlying challenges faced by all public safety dispatch centers. It delves into the potential dangers of complacency, substandard teamwork, and inadequate professional decision-making. Learn to steer clear of issues related to made decisions.





## **Live Online**

August 14, 2024 1900-2300 PST

CCN 1301-31021-24-002 POST Plan NA Tuition \$149 Students receive 4 hours of CPT. Reimbursable CalOES via ATA training allotment. NM: NM240144