

A KIM TURNER LLC COURSE

# COMPLACENCY AND CRITICAL DECISION MAKING

**HAS COMPLACENCY PLAGUED YOUR 9-1-1 CENTER?**

**ELEVATE YOUR 9-1-1 EXPERTISE!**

**DON'T LET ROUTINE DULL YOUR EDGE. ENROLL IN OUR 9-1-1 COMPLACENCY COURSE NOW AND REKINDLE YOUR PASSION FOR LIFE-SAVING RESPONSE.**

This essential course addresses the underlying challenges faced by all public safety dispatch centers. It delves into the potential dangers of complacency, substandard teamwork, and inadequate professional decision-making. Learn to steer clear of issues related to made decisions.

**Live Online**

**September 17, 2024**

**0800-1200 PST**

CCN 1301-31021-24-001

POST Plan NA

Tuition \$149

Students receive 4 hours of CPT.

Reimbursable CalOES via ATA training allotment.

NM: NM240144



[WWW.THEKIMTURNER.COM](http://WWW.THEKIMTURNER.COM)