

SATURDAY, APRIL 18, 2020

0800-1700 HOURS

# *Dispatcher's Role in CRITICAL INCIDENTS*

*This course brings a three dimensional view to the role of 9-1-1 dispatchers in critical incidents by incorporating field response priorities & the impact on control room operations. This presentation will explore lessons learned from the 2016 Palm Springs critical incident where Officers Vega & Zerebny were mortally wounded.*

**Hosted by Chino Police Department**

5450 Guardian Way, Chino, CA 91710

POST PLAN IV - TUITION \$125.00 CCN 1301-30941-19-003

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