

A KIM TURNER, LLC PRESENTATION

DE-ESCALATION TRAINING FOR DISPATCH

This course is designed to equip 9-1-1 call-takers, dispatchers, and those assigned to Communications with the necessary skills to redirect behavior and generate voluntary compliance. The primary goals are to increase officer safety and enhance professionalism. The course materials are copyrighted by Verbal Judo Institute and is taught with their express permission with Kim Turner, LLC.

LIVE ONLINE PRESENTATION
SEPTEMBER 27, 2021 FROM 0800-1700 PST

POST PLAN NA STUDENTS RECEIVE 8-HOURS OF CPT
REIMBURSABLE FOR CALIFORNIA PSAPS VIA CALOES ATA
POST CCN 1301-20207-21-003 TUITION \$175.00

REGISTER ONLINE

WWW.VERBALJUDO.COM

