

# DISPATCH COMPLACENCY



This essential course addresses the underlying challenges faced by all public safety dispatch centers. It delves into the potential dangers of complacency, substandard teamwork, and inadequate professional decision-making.

Every participant engages in a personal accountability assessment, which is designed to help them steer clear of issues related to negative attitude, subpar performance, or poorly made decisions.



- ✓ April 18, 2024  
0500-0900 PST
- ✓ Online Course
- ✓ CCN# is 1301-31021-23-004
- ✓ CalOES reimbursable
- ✓ Tuition \$149

