DISPATCH COMPLACENCY (COMPLACENCY)

This essential course addresses the underlying challenges faced by all public safety dispatch centers. It delves into the potential dangers of complacency, substandard teamwork, and inadequate professional decision-making.

Every participant engages in a personal accountability assessment, which is designed to help them steer clear of issues related to negative attitude, subpar performance, or poorly made decisions.



- June 18, 2024 1900-2300 PST
- Online Course
- CCN# is 1301-31021-23-006
- CalOES reimbursable
- Tuition \$149

