

#IAM911

THE CALM VOICE IN THE DARK

MIDLAND PUBLIC SAFETY COMMUNICATIONS



911 dispatchers are the heartbeat of the nation's system and are the professionals called upon to ensure that citizens receive the best emergency communications and dispatch services by remaining calm, gathering information, and providing assistance to individuals in need.

The 911 dispatcher is often the unsung professional of the emergency response team. These first responders, who gather essential information from callers and dispatch the appropriate first responders to the scene, must be able to take control of situations that may be chaotic, heart-wrenching, stressful, confusing, and frenzied. They must be organized, adept at multi-tasking, level-headed, and trustworthy.

MINIMUM REQUIREMENTS

- Candidates must be at least 18 years old.
- Possess a high school diploma or GED.
- Possess a valid driver's license.
- Must not have been convicted of a Class A or higher Misdemeanor, ever, or a Class B Misdemeanor within the last 10 years or Family Violence convictions.
- Pass a job-related skills pre-employment test.

SALARY AND BENEFITS:

- Starting salary \$49,180-\$51,639 per year.
- Lateral Transfers up to \$56,557.
- Differential pay when working nights.
- 5% increase after one year.
- Additional monthly pay for completed license, EMD certification and Spanish certification (optional) plus longevity pay.
- Retirement begins at date of employment.
- Medical, dental, vision and life insurance options.
- Dispatchers accrue 4 vacation hours and 3 sick hours bi-weekly and accrue Holiday hours.

VISIT: [MIDLANDTEXAS.GOV/JOBS](https://midlandtexas.gov/jobs)

OR CALL

432-685-7469/432-685-7157



Call Taker



Dispatcher