

CRISIS

COMMUNICATIONS SKILLS

06.27.22

**IN PERSON AT ONTARIO POLICE DEPARTMENT
2500 S. ARCHIBALD AVE 0800-1700 PST**

Public Safety Calltakers and Dispatchers increasingly deal with callers in crisis. This course explores communications techniques in situations like active shooter, suicidal caller, terrorist events or other major critical incidents where the caller is in crisis.

Students receive 8-hours of CPT credit
POST PLAN N/A. CCN 1301-30873-21-008
TUITION \$149.00



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