

CRISIS

COMMUNICATIONS SKILLS

05.10.2023

**IN PERSON/HOSTED BY SANTA ROSA PD
35 STONY POINT ROAD, SANTA ROSA
0900-1700 HOURS**

Public Safety Calltakers and Dispatchers increasingly deal with callers in crisis. This course explores communications techniques in situations like active shooter, suicidal caller, terrorist events or other major critical incidents where the caller is in crisis.

POST PLAN N/A. CCN 1301-30873-22-004

TUITION \$149.00

ELIGIBLE FOR CalOES ATA training reimbursement

Students receive 8-hours of CPT credit



REGISTER ONLINE

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