



A KIM TURNER, LLC COURSE
LIVE ONLINE PRESENTATION

40-HOUR COMMUNICATIONS TRAINING OFFICER COURSE

**CLASS HELD EACH
SATURDAY 0800-1700
OCTOBER 2, 9, 16, 25, 30**

**TUITION \$699 ELIGIBLE FOR CALOES
REIMBURSEMENT VIA ATA PSAP FUNDING
POST PLAN NA CCN 1301-30960-21-002**

The goals of the Communications Training Officer (CTO) course are to prepare public safety dispatchers to effectively transition to the role of a teacher by leveraging their technical skill set and experience and coupling it with the incorporation of adult learning concepts. The course also reviews the principles in evaluating performance, teaching Millennials and Gen Z, and basic conflict resolution skills. The course is designed to adequately prepare new and experienced trainers to successfully teach newly hired public safety dispatchers.

REGISTER ONLINE

WWW.THEKIMTURNER.COM