

Hosted by California Highway Patrol

LIVE ONLINE TRAINING

JUNE 25, 2020

0800-1700



**CRISIS
COMMUNICATIONS
SKILLS**

• *Public Safety Dispatchers* •

Public Safety Call-takers & Dispatchers increasingly deal with callers in crisis. This course explores communication techniques used for critical incidents, suicidal callers, and those in crisis. This course is taught by Anthony Alvo; a current 9-1-1 dispatcher and educator.

POST PLAN IV

\$125.00

CCN 1301-30873-19-002

www.TheKimTurner.com