

ONLINE SATURDAY, APRIL 25, 2020

0800-1700 HOURS

Dispatcher's Role in CRITICAL INCIDENTS

VIRTUAL ONLINE COURSE

This course brings a three dimensional view to the role of 9-1-1 dispatchers in critical incidents by incorporating field response priorities & the impact on control room operations. This presentation will explore lessons learned from the 2013 Inglewood critical incident involving an officer down rescue and hostage barricade.

Hosted by Hayward Police Department

300 W. Winton Avenue, Hayward, CA 94544

POST PLAN IV - TUITION \$125.00 CCN 1301-30941-19-004

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