A KIM TURNER, LLC PRESENTATION

LIVE ONLINE TRAINING MAY 21, 2021

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CCN 1301-30873-20-004
ELIGIBLE FOR CALOES ATA REIMBURSEMENT



## CRISIS COMMUNICATIONS SKILLS



• Public Safety Dispatchers •

Public Safety Call-takers & Dispatchers increasingly deal with callers in crisis. This course explores communication techniques used for critical incidents, suicidal callers, and those in crisis. POST certified Plan N/A. 8-hours of CPT credit.

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