

A KIM TURNER, LLC PRESENTATION

LIVE ONLINE TRAINING

NOVEMBER 01, 2020

0800-1700 PST TUITION \$125

CCN 1301-30873-20-004



**CRISIS
COMMUNICATIONS
SKILLS**

• *Public Safety Dispatchers* •

Public Safety Call-takers & Dispatchers increasingly deal with callers in crisis. This course explores communication techniques used for critical incidents, suicidal callers, and those in crisis.

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