



Elevate Your Dispatch Center's Performance

LIVE



ONLINE

Professional Standards for Public Safety Dispatchers

Empower your team to deliver excellence in every call. This 4-hour course blends customer service philosophies, mission-driven approaches, and quality assurance techniques to set new benchmarks in community service.

What Your Team Will Gain:

- Strategies for positive community engagement
- Mastery of the 6 Pillars of Character in dispatch
- Alignment of dispatch operations with your center's mission and vision

Why This Course Matters:

In the high-stakes world of emergency dispatch, professional standards aren't just guidelines—they're lifelines. Invest in your team's growth and watch your center's impact soar.

Don't miss this opportunity to transform your dispatch center's effectiveness.

Course Details:

Presented Online

Thursday, October 23, 2025

1100-1500 PST

CCN# 1301-28161-25-001

POST PLAN NA | 4 HOURS CPT

Eligible for CalOES ATA Reimbursement

Tuition \$199

**Reserve your team's spots now at
THEKIMTURNER.COM**

Your Expert Instructor:



Anthony Alvo brings nearly two decades of hands-on experience as a police officer, 9-1-1 dispatcher, and educator. With a POST Advanced Dispatch Certificate and a master's in adult learning, Anthony creates an engaging, interactive learning experience that translates directly to improved performance.

