A KIM TURNER, LLC COURSE

Recent Course Feedback

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

COMMUNICATIONS **TRAINING OFFICER** CERTIFICATION COURSE of a teacher

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 5day modular format to ease time off of the floor & to maximize student learning. Must attend all 5 sessions in December.

LEARNING OUTCOMES

- Effectively transition to the role
- 😓 Incorporate adult learning concepts & learning modalities
- Principles in evaluating performance
- Basic rules of documentation
- Teaching Millennials and Gen Z
- Review of liability & leadership principles

DATE/TIME ONLINE	REGISTER ONLINE	TUITION \$999.00
EACH MONDAY IN DECEMBER DECEMBER 2025 0800-1700 HOURS CCN# 1301-30960-25-004		STUDENTS RECEIVE 40-HOURS POST CPT CREDIT. ELIGIBILE FOR CALOES ATA REIMBURSEMENT

PRESENTED ONLINE IN A LIVE INTERACTIVE ENVIRONMENT

WWW.THEKIMTURNER.COM