



A KIM TURNER, LLC COURSE

INTERPERSONAL SKILLS & *Career Survival*



One our most popular courses reviews the different personality types, temperaments and conflict in the dispatch workplace.

Through discovery, students will learn basic skills to set, manage, and accomplish their goals to maximize their motivation throughout their career.

The course explores:

1. Four principals of interpersonal communication
2. Evaluate the effects of gossip in the workplace
3. Identify predominant personality types



Anthony Alvo, a highly experienced law enforcement professional educator brings a wealth of knowledge to the courses he facilitates for Kim Turner, LLC. With nearly two decades of experience as a police officer, 9-1-1 dispatcher, CTO, and educator Anthony creates a synergistic classroom experience whether it is online or in person. Anthony holds an Advanced POST dispatch certificate, a bachelor's degree in criminal and social justice and a master's degree in education specializing in adult learning.

**MONDAY,
MAY 18, 2026**
0500-1400 PST

POST CCN# 1301-31037-25-006
POST PLAN NA
8-HOURS OF CPT
ELIGIBLE FOR CaIOES ATA REIMBURSEMENT
TUITION \$299



LIVE ONLINE



WWW.THEKIMTURNER.COM