

A Kim Turner, LLC Course

# INTERPERSONAL SKILLS

## & Career Survival



One of our most popular courses reviews the different personality types, temperaments and conflict in the dispatch workplace.

Through discovery, students will learn basic skills to set, manage, and accomplish their goals to maximize their motivation throughout their career.

### The course explores:

1. Four principals of interpersonal communication
2. Evaluate the effects of gossip in the workplace
3. Identify predominant personality types



Anthony Alvo, a highly experienced law enforcement professional educator brings a wealth of knowledge to the courses he facilitates for Kim Turner, LLC. With nearly two decades of experience as a police officer, 9-1-1 dispatcher, CTO, and educator Anthony creates a synergistic classroom experience whether it is online or in person. Anthony holds an Advanced POST dispatch certificate, a bachelor's degree in criminal and social justice and a master's degree in education specializing in adult learning.

**MONDAY,  
MAY 18, 2026  
0500-1400 PST**

POST CCN# 1301-31037-25-006  
POST PLAN NA  
8-HOURS OF CPT  
ELIGIBLE FOR CALOES ATA REIMBURSEMENT  
TUITION \$299



**LIVE ONLINE**



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