



A KIM TURNER LLC COURSE

# LEADERSHIP WORKSHOP

A Specialized Course for 9-1-1 Leaders and Supervisors Transform Your Leadership Skills & Influence in Public Safety Communications

Are you ready to elevate your leadership capabilities, gain stronger influence with stakeholders, and successfully champion your center's initiatives? Join us for this intensive professional development course designed specifically for PSAP leaders.

## WHO SHOULD ATTEND?

- 9-1-1 Dispatch Supervisors
- Communications Center Managers (Sworn and Professional Staff)
- Aspiring Leaders in Emergency Communications

## WHAT YOU'LL GAIN:

- Master proven strategies for leading multi-generational teams
- Discover your authentic leadership style
- Learn effective accountability frameworks for high-performance teams
- Build powerful advocacy skills to gain project approval
- Create compelling business cases for center initiatives

## WHY THIS COURSE MATTERS:

In today's rapidly evolving emergency communications environment, traditional leadership approaches aren't enough. Beyond managing teams, leaders must be effective advocates for their centers' needs and innovations. This course provides the specialized tools you need to:

- Build cohesive teams across generational boundaries
- Resolve conflicts effectively
- Present compelling cases for resources and improvements
- Navigate complex approval processes successfully
- Transform ideas into approved and funded projects

**MARCH 11-14, 2025**  
**0800-1700**

MARINA PARK  
COMMUNITY CENTER  
1600 W. BALBOA BLVD  
NEWPORT BEACH, CA 92663

Tuition - \$1249  
32 hours CPT POST certified  
CCN 1301-10215-24-001  
CalOES ATA Reimbursement  
Eligible

Presented by:



**KIM TURNER**

The Next Generation of 9-1-1 Training & Consulting



**WWW.THEKIMTURNER.COM**