



A KIM TURNER, LLC COURSE

YOUR CALLERS ARE LOSING IT. YOU DON'T HAVE TO.



An 8-hour Emotional Intelligence course built for the people who keep everyone else from falling apart.

WHAT YOU'LL ACTUALLY WALK AWAY WITH



Stay in Control

Handle volatile callers without taking it home at the end of your shift.



Sharper Decisions

Read the room faster. Know when to push, when to pause, and when to just listen.



Burnout Defense

Build the mental armor to do this job long-term without losing yourself.

YOUR INSTRUCTOR



Sheri Jasso

Lead Dispatcher | Galt Police Department

★ ★ ★ 3x Dispatcher of the Year

18 years in the chair. She has taken the calls you can't unsee. Now she teaches dispatchers to carry this job without being crushed by it.

IN-PERSON CLASS WITH SHERI JASSO

DATE: Thursday, March 12, 2026

TIME: 0800 to 1700 Hours

LOCATION: Antioch PD – Community Room

TUITION: \$299

CPT: 8 Hours

POST CCN: 1301-12421-25-006

300 L Street, Antioch, CA 94509

CaIOES ATA Reimbursement Eligible

BUILT FOR

9-1-1 Dispatchers

Call-Takers

Supervisors

Training Officers

Comm Managers

REGISTER NOW

WWW.THEKIMTURNER.COM



Scan to register