



ONLINE SEPTEMBER 8, 2025 0800-1200 POST CCN# 1301-30935-25-001
HOURS CPT
TUITION \$199
CALOES ATA ELIGIBLE



The goals of this course are to provide 9–1–1 First Responders with background information, concepts, and techniques of dealing with suicides and suicidal callers.

Presented by:



Anthony Alvo, a highly experienced law enforcement professional and educator, brings a wealth of knowledge to the courses he facilitates for Kim Turner, LLC. With nearly two decades of experience as a police officer, 9–1–1 dispatcher, and educator Anthony creates a synergistic classroom experience whether it is online or in person.

Anthony holds a POST Advanced Dispatch Certificate, a bachelor's in criminal and social justice, and a master's in education specializing in adult learning.



Kevin Briggs, a retired sergeant for the California Highway Patrol with over 20 years of experience in crisis management and suicide prevention, helps facilitate this Kim Turner, LLC course by teaching 9-1-1 first responders to effectively connect with suicidal callers until field responders arrive on-scene.

He has responded to hundreds of calls for suicidal individuals on the Golden Gate Bridge, talking them back to safety. Now, Kevin dedicates his training and experience to helping people before they reach that point. Through his organization, Pivotal Points, Kevin shares his professional and personal experiences to provide a genuine and hopeful perspective on suicide prevention and mental health, aiming to further understanding, acceptance, and remove the stigma surrounding seeking help or support.