

A KIM TURNER, LLC COURSE

# DISPATCH PRIMING

## The Only Dispatch Priming Course Built on Academic Research

Every word matters in emergency dispatch. The way information is communicated can significantly impact officer response and community safety. Drawing from exclusive academic research on dispatch priming, this pioneering course provides evidence-based insights and strategies.

### What You'll Learn

- Grasp the concept of dispatch priming and how it extends from the established psychological principle of priming. Recognize its multifaceted nature and the diverse components involved.
- Develop a deeper understanding of an officer's cognitive processes during an incident and reflect on your own cognitive processes as dispatchers.
- Recognize how their style, method, and delivery of communication matters.

### Why This Matters

As a dispatcher, you're more than just a voice on the radio – you're an essential part of every emergency response.

**ONLINE**

**MONDAY, JUNE 30, 2025**

**0800-1700**

**POST CCN 1301-31042-24-013**

**MICHIGAN TKT2024-4297**

**NEW MEXICO NM240150**

**TUITION \$199**

**CALDES ATA REIMBURSABLE**

**8-HOURS OF CPT**



*PRESENTED BY*  
**KIM TURNER**



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