



A KIM TURNER, LLC COURSE

### Recent Course Feedback

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

# COMMUNICATIONS TRAINING OFFICER CERTIFICATION COURSE

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 4-day format, including weekends to ease time off of the floor & to maximize student learning.

### LEARNING OUTCOMES

- ✓ Effectively transition to the role of a teacher
- ✓ Incorporate adult learning concepts & learning modalities
- ✓ Principles in evaluating performance
- ✓ Basic rules of documentation
- ✓ Teaching Millennials and Gen Z
- ✓ Review of liability & leadership principles

PRESENTED IN PERSON AT ONTARIO PD – 2500 S ARCHIBALD AVENUE

### DATE/TIME

OCTOBER 5-9, 2026  
0800-1700  
HOURS EACH DAY  
CCN#  
1301-30960-26-002

### REGISTER ONLINE



### TUITION \$999.00

STUDENTS RECEIVE  
40-HOURS POST  
CPT CREDIT.  
PENDING CALOES  
ATA APPROVAL

[WWW.THEKIMTURNER.COM](http://WWW.THEKIMTURNER.COM)