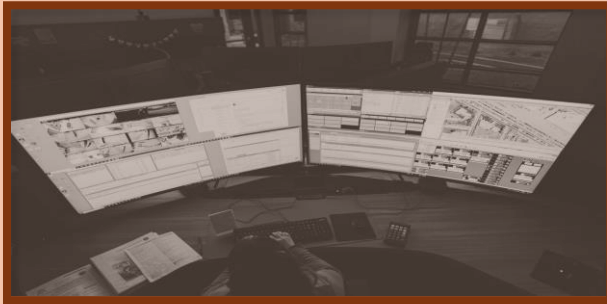


A KIM TURNER, LC COURSE

ADVANCED TRAINING OFFICER FOR 9-1-1 DISPATCH & RECORDS



MARCH 18, 2026

0800-1700 HOURS

SAN MATEO POLICE DEPARTMENT

200 FRANKLIN PARKWAY, SAN MATEO, CA 94403

POST CCN# 1301-00190-25-001

POST PLAN NA || 8 HOURS CPT

TUITION \$299

ELIGIBLE FOR CalOES ATA REIMBURSEMENT

REGISTER ONLINE

With 20 years in law enforcement, in both 9-1-1 dispatch and Records, Mandi Runnells brings extensive expertise in CLETS, leadership, and adult learning. As CALNENA President and cofounder of 9-1-1 Goes to Sacramento, she is dedicated to advancing professional training for dispatch and records personnel.

This course is specifically designed for 9-1-1 Communications Training Officers, Records Technicians, Clerks and Trainers. It equips training officers with knowledge and skills to effectively train and mentor new hires.

By exploring learning styles, studying methods and adult learning theories, participants will gain a comprehensive understanding of how to tailor their training programs to meet the unique needs and preferences of Gen Z learners.

INSTRUCTOR:

MANDI RUNNELLS



WWW.THEKIMTURNER.COM