

Advanced Training Officer

Dispatch and Records



CCN# 1301-00190-26-003

8-Hour Virtual Course

Tuition: \$299.00

CalOES ATA Reimbursement Eligible

COURSE OVERVIEW

This course equips training officers with the knowledge and skills necessary to effectively train and mentor new hires. Participants will explore learning styles, adult learning theories, SMART goal development, and strategies tailored to Generation Z learners. Through interactive activities and practical applications, training officers will foster supportive learning environments that maximize trainee potential.

KEY TOPICS

- Learning Styles: Visual, Auditory, Kinesthetic
- Adult Learning Theories and Application
- SMART Goals and Bloom's Taxonomy
- Training and Understanding Generation Z
- Building Effective Training Plans
- Interactive Breakout Activities

AUDIENCE

Communications Training Officers and Records
Training Officers

YOUR INSTRUCTOR



Mandi Runnells

Vice President of
Growth and
Development

Kim Turner, LLC

Mandi Runnells brings more than 20 years of public safety leadership experience spanning law enforcement communications, team development, and training program design. She serves as the Support Services Manager for the Menifee Police Department, holds a B.A. in Criminal Justice (Summa Cum Laude), and delivers POST-certified instruction as adjunct faculty at Moreno Valley College. A two-term CALNENA President and cofounder of 9-1-1 Goes to Sacramento, Mandi remains a driving force in emergency communications statewide.

REGISTER NOW

www.thekimturner.com

Kim Turner, LLC

The Next Generation of 9-1-1™