

DISPATCH LEGAL UPDATE

POST-Certified | 4-Hour Course | Live Virtual | 0800 – 1200 PST

Friday, August 7, 2026

CCN 1301-30959-26-001

Friday, November 6, 2026

CCN 1301-30959-26-002

COURSE DESCRIPTION

This course addresses legal updates necessary for 9-1-1 first responders. Public safety call-takers and dispatchers must understand their legal responsibilities and the implications of policy, state, and federal laws and mandates. Through scenario-based training, group discussion, and practical application, participants will examine recent legislative changes, court decisions, and regulatory updates that directly affect dispatch operations and liability.

LEARNING OBJECTIVES

Upon completion of this course, each student will be able to:

1. Understand legal updates relevant to public safety dispatchers.
2. Identify the impact of new laws and regulations on dispatch protocols.
3. Explain the importance of dispatcher compliance with legal standards.

COURSE TOPICS

- Legal Authority and Jurisdiction
- Federal and State Legal Updates
- Legal Implications of Emergency Calls
- Crisis and Special Situations
- Public Records and Privacy Laws
- Dispatcher's Role in Criminal Investigations
- Dispatcher Liability and Immunity
- Scenario-Based Legal Application

TUITION

\$199 per attendee

REIMBURSEMENT

Eligible for CalOES ATA

YOUR INSTRUCTORS

**Anthony Alvo***VP of Operations, Kim Turner, LLC*

POST-certified instructor and U.S. Marine Corps veteran with over two decades in law enforcement, 9-1-1 dispatch, and public safety education. Former Police Officer with LAPD and Chino PD. Currently teaches at Golden West and Rio Hondo Community Colleges.

**Mandi Runnells***VP of Growth & Development, Kim Turner, LLC*

Seasoned public safety leader with over two decades in law enforcement communications and training. Support Services Manager, Menifee Police Department. Two-term CALNENA President and cofounder of 911 Goes to Sacramento. Adjunct faculty, Moreno Valley College.