

A KIM TURNER, LLC COURSE

CRISIS COMMUNICATION SKILLS



PUBLIC SAFETY CALLTAKERS AND DISPATCHERS INCREASINGLY DEAL WITH CALLERS IN CRISIS.

This course explores communications techniques in situations like active shooter, suicidal caller, terrorist events or other major critical incidents where the caller is in crisis.

Tuesday, February 10, 2026

1500-1900 PST

PRESENTED BY:

Anthony Alvo

Joe Cupo



LIVE ONLINE

CCN# 1301-30873-25-004

POST PLAN NA | 4 HOURS CPT

Eligible for CalOES Reimbursement ATA funding

Tuition \$199

Additional Certification:

Michigan TKT2025-5406



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