

ACTIVE SHOOTER SITUATIONS

Integrating Field and Dispatch Operations for Public Safety Personnel

COURSE OVERVIEW

This course provides dispatchers with an understanding of active shooter situations by integrating concepts of field and tactical operations with dispatch center procedures. From contact team formations to tactical dispatching concepts, participants will learn how dispatch enhances positive outcomes during the most critical events in law enforcement.

Your Instructors



Anthony Alvo

VP of Operations, Kim Turner, LLC

POST-certified instructor, USMC veteran, 20+ years in LE, dispatch, and public safety education.



Cpl. Ken Hardesty (Ret.)

Police Corporal (Ret.)

25 years in LE (retired). POST Advanced Certificate. Active shooter instructor, use of force, and de-escalation expert.

WHAT YOU WILL LEARN

01

Patrol & Tactical Response

Contact teams, rescue task forces, IARD deployment, incident command, and MACTAC coordination for multi-site events.

02

Current Trends & Case Studies

Large-scale event commonalities, overwatch tactics, unique location challenges, and lessons learned from real incidents.

03

Tactical Dispatching

Suspect and contact team poster boards, mutual aid coordination, social media monitoring, real-time crime centers, and NG911 solutions.

04

Personal Resilience Planning

Physical and psychological preparation, recognizing distress during events, critical incident debriefing, and post-event recovery resources.

Thursday, November 19, 2026

CCN 1301-30911-26-001

TUITION
\$199

DURATION
4 Hours

TIME
0800-1200 PST

CERTIFICATION
POST-Certified

REIMBURSEMENT
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