

A KIM TURNER, LLC COURSE



**TUITION
FREE**

SCIENCE of WELLNESS

9-1-1 first responders, master the art of resilience. This course is designed for call-takers and dispatchers. We will discuss the unique stress patterns of emergency telecommunications and the effects on your performance and well-being. Learn to leverage beneficial stress, reflect on your mindset, and acquire practical tools to build lasting resilience. Empower yourself to excel while protecting your long-term health.



INSTRUCTOR: KIM TURNER

Kim Turner is a nationally respected leader in 9-1-1 communications and public safety training with over 33 years of experience. As Founder and President of Kim Turner, LLC, she delivers engaging, research-based instruction helping dispatchers build resilience, manage stress, and sustain long-term emotional health in the profession.

LIVE ONLINE INSTRUCTION

FRIDAY, APRIL 10, 2026

COURSE HOURS 0800-1700 PST
POST CCN# 1301-21764-25-010
POST PLAN V
8 HOURS OF CPT CREDIT



ADDITIONAL CERTIFICATIONS
MICHIGAN TKT2024-4498
NEW MEXICO NM240155
REGISTER ONLINE

WWW.THEKIMTURNER.COM