

A KIM TURNER, LLC COURSE

# LEADERSHIP & ACCOUNTABILITY

This is a basic leadership course designed for emerging leaders or those wishing to promote in a public safety agency. It is also a good refresher for those in leadership positions. It is designed for 9-1-1 first responders and professional staff.

This course, lead by Kim Turner and Chief Sean Hadden [ret], centers around the discussion of leadership styles and accountability.



**LIVE ONLINE TRAINING**

**MARCH 23, 2026**

**0800-1200 HOURS**



Born and raised in Los Angeles, Kim has served as a law enforcement professional for three decades as a police officer, 9-1-1 administrator, and business owner. She established Kim Turner, LLC in 2017 to bridge the training and response gap between 9-1-1 and field first responders. Kim's methodology combines real-world experience as a practitioner and academic accomplishments. Kim has earned two master's degrees from the University of Southern California and San Jose State University. Her research and publications are often cited, and she has received academic awards for her research in the 9-1-1 space. Kim's passion for public safety is at the core of her commitment to service.



Sean Hadden capped his 34-year law enforcement career as Chief of Police for Murrieta Police Department, where he managed 103 sworn officers and spearheaded critical technological modernization. After joining as one of Murrieta's original officers in 1992, he advanced through leadership positions in Patrol, Traffic, and Detectives, ultimately transforming the department's dispatch operations through the implementation of a regional communications system and upgraded Computer Aided Dispatch platform. Under his guidance as Chief from 2013 onward, Hadden established Murrieta as the first municipal agency in Riverside County to join the regional communications network, while also instituting department-wide improvements including a take-home patrol car program and body-worn camera initiative.



## COURSE INFORMATION

CCN# 1301-10040-25-002 | 4HOURS CPT

Eligible for CalOES ATA Reimbursement for PSAPs

Tuition \$199

Register online [www.TheKimTurner.com](http://www.TheKimTurner.com)



**[WWW.THEKIMTURNER.COM](http://WWW.THEKIMTURNER.COM)**