

Calling all 9-1-1 dispatchers: Master the art of resilience in your high-stakes career. This course reveals the unique stress patterns of emergency telecommunications and their effects on your performance and well-being. Learn to leverage beneficial stress, minimize risks, and acquire practical tools to build lasting resilience. Empower yourself to excel in your critical role while protecting your long-term health.



Instructor: Kim Turner

## Live Instruction Online

## Wednesday, October 1, 2025

- 0800-1700 hours PST
- CCN 1301-21764-25-003
- POST Plan V
- 8-hours of CPT
- Free Tuition

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## **Additional State Certifications:**

- Michigan Cert# TKT2024-4498
- New Mexico Cert# NM240155