



A KIM TURNER, LLC COURSE

#### Recent Course Feedback

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

# COMMUNICATIONS TRAINING OFFICER CERTIFICATION COURSE

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 5-day modular format to ease time off of the floor & to maximize student learning. Must attend all 5 sessions in August.

#### LEARNING OUTCOMES

- ✓ Effectively transition to the role of a teacher
- ✓ Incorporate adult learning concepts & learning modalities
- ✓ Principles in evaluating performance
- ✓ Basic rules of documentation
- ✓ Teaching Millennials and Gen Z
- ✓ Review of liability & leadership principles

PRESENTED ONLINE IN A LIVE INTERACTIVE ENVIRONMENT

**DATE/TIME**  
ONLINE

EACH SATURDAY IN AUGUST

**AUGUST 2025**

**0800-1700**

**HOURS**

CCN#

1301-30960-25-001

**REGISTER ONLINE**



**TUITION \$999.00**

- ✓ **STUDENTS RECEIVE 40-HOURS POST CPT CREDIT.**
- ✓ **ELIGIBLE FOR CALOES ATA REIMBURSEMENT**

**WWW.THEKIMTURNER.COM**