



# INTERPERSONAL SKILLS AND CAREER SURVIVAL

One our most popular courses reviews the different personality types, temperaments and conflict in the dispatch workplace.

Through discovery, students will learn basic skills to set, manage, and accomplish their goals to maximize their motivation throughout their career.



**INSTRUCTOR:**  
**ANTHONY ALVO**

## THIS COURSE EXPLORES:

- Identify the four principals of interpersonal communication.
- Evaluate the effects of gossip in the workplace.
- Identify their predominant personality types.
- Develop strategies for career survival.

**WEDNESDAY,  
MAY 14, 2025  
0800-1700 PST**

**TUITION \$199**

**CCN# 1301-31037-24-005  
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TKT2024-4882**

**ELIGIBLE FOR CALOES  
REIMBURSEMENT**



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