

Client Information Pack

SET UP AN ACCOUNT

ABOUT US

Welcome to RentWorks — your all-in-one solution for property maintenance, repairs, and compliance work across North West England.

We connect you with a trusted network of insured, vetted, tradespeople and manage everything from start to finish.

WHO WE WORK WITH

LANDLORDS

LETTING AGENTS

PROPERTY MANAGERS

We work with landlords, letting agents, and property managers who need reliable help with repairs, compliance checks, and maintenance jobs. They submit jobs to us directly, and we match them with trusted tradespeople.













SERVICES WE OFFER

- > Cleaning
- > Gardening & Landscaping
- > Electrical
- > Plumbing
- > Gas & Heating
- > Painting & Decorating
- > Pest Control







WHAT'S INCLUDED

Job scheduling and contractor sourcing
Communication and coordination with tenants
Before/after photo reporting
One invoice – fully itemised
Secure job tracking and updates

How It Works

- 1. Submit a job
- 2. Use our online form or email it to us
- 3. We assign a tradesperson
- 4. Based on skill, location & availability
- 5. Work is completed
- 6. You get photo confirmation, updates, and documentation
- 7. We invoice you
- 8. Pay by bank transfer or card. Payment due in 7 days.

Legal & Compliance

- All trades are self-employed and hold valid Public Liability Insurance
- RentWorks acts as a facilitator only you contract with us, not the individual
- Terms of Service include cancellation policies, access clauses, and non-circumvention protection



WHAT YOU GET

Mone contact for every job

No more chasing 4 different trades. We handle it all.

A Faster turnaround

We assign jobs within hours, not days.

io Job reports with photos

Before-and-after images, notes, and tenant updates.

Variable Fully vetted & insured trades

Every tradesperson has Public Liability Insurance and is independently verified.

• | Clear pricing and invoicing

Fixed quotes or hourly rates with no hidden fees.

La Tenant coordination done for you

We liaise with tenants so you don't have to.

Legal protection built-in

T&Cs cover access issues, cancellations, & conduct.

Local coverage, national standards

Starting in the North West — expanding rapidly.

READY TO JOIN?

1. COMPLETE OUR ONBOARDING FORM

TELL US WHO YOU ARE, WHAT PROPERTIES YOU MANAGE, AND YOUR BILLING DETAILS.

2. ACCEPT OUR TERMS OF SERVICE

INCLUDES KEY PROTECTIONS FOR ACCESS, CANCELLATION, AND NON-CIRCUMVENTION.

3. START SUBMITTING JOBS

WE'LL ASSIGN A VETTED CONTRACTOR, LIAISE WITH YOUR TENANTS, AND UPDATE YOU ONCE THE JOB IS COMPLETE.

NEED HELP OR HAVE QUESTIONS?

EMAIL US AT HELLO@RENTWORKS.ORG

OR VISIT OUR WEBSITE AT RENTWORKS.ORG

