

## **Text Messaging Terms and Conditions**

- 1. <u>The KSR Text Message Service</u>. KSR offers access to KSR personnel and KSR services via recurring SMS (Short Message Service) and MMS (Multimedia Message Service) text messages (the "Service"). A customer will enroll in the text messages Service by calling or texting a KSR representative from the customer's mobile phone. The text message Service is governed by these Terms & Conditions.
- 2. <u>Customer Acknowledgments</u>; <u>Frequency of Messages</u>. The customer acknowledges that text messages will be sent to the mobile phone number the customer provides to KSR. Such messages may include limited personal information, and whoever has access to the mobile phone or carrier account will also be able to see this information. Once the customer enrolls, the frequency of text messages KSR sends to the customer will vary. The customer will typically receive text messages when KSR has information for the customer about the customer's automobile's service.
- 3. <u>Text Messaging Fees</u>. KSR does not impose a separate charge for text messages; however, the customer's mobile carrier's message and data rates may apply depending on the terms and conditions of the customer's mobile phone contract. The customer is solely responsible for all message and data charges that the customer incurs.
- 4. <u>Opting Out</u>. The customer may opt out of KSR text messages at any time. To stop receiving text messages, email <u>StopText@KIMCOSharedResourcesLLC.com</u> and provide the phone number to be unsubscribed. After you submit a request to unsubscribe, you may receive one final text message from KSR confirming that you will no longer receive text messages. No additional text messages will be sent unless you re-activate your enrollment.
- 5. No Warranties. The Service is offered on an "as is" basis and: (1) may not be available in all areas at all times; and (2) may not continue to work in the event of product, software, coverage or other service changes made by your wireless carrier. KSR may change or discontinue the Service without notice or liability to you. KSR and its member, managers, contractors and employees are not responsible and shall not be liable for any losses or injuries of any kind resulting, directly or indirectly, from any KSR text message or from technical failures or delays of any kind. KSR reserves the right to cease delivery of text messages to any person at any time in its sole discretion.