

America Carriers Network Privacy Policy + Terms & Services

Effective Date

3/5/2026

America Carriers Network ('Company' "we"/"our" or 'us') values your privacy and is committed to protecting the personal information of our customers, carriers, and website visitors. This Privacy Policy explains how we collect, use, store, and protect your information when you interact with our services.

Websites and related services

1. Information We Collect

We may collect the following types of information when you use our services or communicate with us:

Personal Information

- Name
- Phone number
- Email address
- Billing and payment information
- Pickup and delivery addresses
- Company name (if applicable)

Carrier and Driver Information

For carriers working with America Carriers Network, we may collect:

- Company name and contact details
- MC / DOT numbers
- Insurance information
- Driver contact information
- Dispatch and shipment details

Technical Information

When visiting our website or using our systems, we may automatically collect:

- IP address
- Browser type
- Device information
- Website usage data

2. How We Use Your Information

America Carriers Network uses collected information to:

- Coordinate and dispatch shipments
- Communicate with customers and carriers
- Process payments and invoices
- Provide customer support
- Improve our services and operations
- Comply with legal obligations

Our company uses Granot Moving Software to manage dispatching, customer information, shipment tracking, and operational logistics.

3. Information Sharing

We do not sell or rent personal information to third parties.

We may share information only with:

- Transportation carriers and drivers involved in completing shipments
- Payment processors for billing transactions
- Software providers necessary to operate our services
- Government authorities when required by law

4. Data Security

We take reasonable administrative and technical measures to protect personal information from unauthorized access, misuse, or disclosure.

While we strive to protect your information, no system can guarantee 100% security.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

5. Data Retention

America Carriers Network retains personal and shipment information only for as long as necessary to:

- Provide services
- Maintain business records
- Comply with legal and tax requirements

6. Your Privacy Rights

Depending on your location, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate data
- Request deletion of your personal information where legally permitted

To make a request, contact us using the information below.

7. Third-Party Services

Our operations may rely on third-party services such as:

- Dispatch and logistics platforms
- Payment processing providers
- Communication services

These providers may have their own privacy policies governing how they use your information.

8. Changes to This Privacy Policy

America Carriers Network may update this Privacy Policy periodically. Updates will be posted with the updated effective date.

9. Contact Information

America Carriers Network
Email: info@acn-logistics.net
Phone: (877)420-9516
Location: Florida, United States

10. SMS Terms and Conditions

1. Introduction

Welcome to [Business Name]. By accessing or using our services, including receiving SMS communications, you agree to comply with and be bound by these Terms and Conditions. If you do not agree with these terms, please do not engage with our services.

2. Consent for SMS Communication

By providing your consent to receive SMS communications, you acknowledge and agree to receive text messages from [Business Name] at the phone number you provide. Information obtained as part of the SMS consent process will not be shared with third parties.

3. Types of SMS Communications

If you have consented to receive text messages, you may receive SMS communications related to the following:

Customers and Guests: Updates regarding your orders, deliveries, or other relevant information.

Job Applicants: Information about your application status, onboarding materials, or other employment-related updates.

Appointment reminders

Follow-up messages

Billing inquiries (if applicable)

4. Opt-In Method:

You may opt-in to receive SMS messages in the following ways whichever is applicable:

Verbally, during a conversation

5. Standard Messaging Disclosures

Message and data rates may apply.

You can opt out at any time by texting "STOP"

For assistance, text "HELP" " to any text message or contact us directly at (phone number), you can email us at (email) or visit our [Privacy Policy URL] and SMS Terms & Conditions.

Message frequency may vary.