

# America Carriers Network

## Privacy Policy

### Effective Date

3/5/2026

America Carriers Network ('Company', 'we', 'our', or 'us') values your privacy and is committed to protecting the personal information of our customers, carriers, and website visitors. This Privacy Policy explains how we collect, use, store, and protect your information when you interact with our services.

Websites and related services

### 1. Information We Collect

We may collect the following types of information when you use our services or communicate with us:

Personal Information

- Name
- Phone number
- Email address
- Billing and payment information
- Pickup and delivery addresses
- Company name (if applicable)

Carrier and Driver Information

For carriers working with America Carriers Network, we may collect:

- Company name and contact details
- MC / DOT numbers
- Insurance information
- Driver contact information
- Dispatch and shipment details

Technical Information

When visiting our website or using our systems, we may automatically collect:

- IP address
- Browser type
- Device information
- Website usage data

## **2. How We Use Your Information**

America Carriers Network uses collected information to:

- Coordinate and dispatch shipments
- Communicate with customers and carriers
- Process payments and invoices
- Provide customer support
- Improve our services and operations
- Comply with legal obligations

Our company uses Granot Moving Software to manage dispatching, customer information, shipment tracking, and operational logistics.

## **3. Information Sharing**

We do not sell or rent personal information to third parties.

We may share information only with:

- Transportation carriers and drivers involved in completing shipments
- Payment processors for billing transactions
- Software providers necessary to operate our services
- Government authorities when required by law

## **4. Data Security**

We take reasonable administrative and technical measures to protect personal information from unauthorized access, misuse, or disclosure.

While we strive to protect your information, no system can guarantee 100% security.

## **5. Data Retention**

America Carriers Network retains personal and shipment information only for as long as necessary to:

- Provide services
- Maintain business records
- Comply with legal and tax requirements

## **6. Your Privacy Rights**

Depending on your location, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate data
- Request deletion of your personal information where legally permitted

To make a request, contact us using the information below.

## **7. Third-Party Services**

Our operations may rely on third-party services such as:

- Dispatch and logistics platforms
- Payment processing providers
- Communication services

These providers may have their own privacy policies governing how they use your information.

## **8. Changes to This Privacy Policy**

America Carriers Network may update this Privacy Policy periodically. Updates will be posted with the updated effective date.

## **9. Contact Information**

America Carriers Network

Email: [info@acn-logistics.net](mailto:info@acn-logistics.net)

Phone: (877)420-9516

Location: Florida, United States