



PLH HOA Security Guidelines

General Rules

a. Over speeding: Prescribed Speed Limit (as per signages) must be followed at all-time inside and outside the parcels (CDP Road).

b. Interior Timing Violations: No noisy work viz... Drilling, hammering etc allowed between 2-4PM and No work allowed post 6PM. Upon repeated violations, interior permit issued to the vendor can be revoked. Staying of interior vendor personnel overnight is strictly prohibited.

c. Lift Usage:
Do not misuse or play with Lift buttons. Please note that residents are being monitored using CCTV and any misuse will be penalised as decided by PLH HOA.

d. House-Helps : Do not employ house-helps without completing police verification and ensure that they follow the guidelines issued from time to time.

Fine/Penalty as mentioned in the Penalty list will be imposed in case of any violations.

Podium Parking

a. Residents must park their vehicles in their allotted parking space in the basement. However, residents while visiting other parcels will be treated as guests and can park in designated visitors parking of those parcels for a period not exceeding 12 hrs.

b. Only delivery vendors will be allowed to park their vehicles (vans, bikes) in front of towers/podium for maximum 30 mins (example: Flipkart/ amazon/ big basket etc.).

c. Any Resident's vehicle found parked in the open common area of their own parcel for more than 1 hour will be liable for appropriate penal action by the PLH HOA

d. Residents who are moving-in/moving-out will be allowed to unload/load their trucks near the tower entrance within the permitted time.

Fine/Penalty as mentioned in the Penalty list will be imposed in case of any violations.

Visitor Parking

To curb the problem of guests/visitor's vehicle parking, PLH HOA has demarcated visitor parking space in each parcel and marked accordingly, which will be available on first come first serve basis.

a. Visitor Parking (<=1 day)

Visitor must enter through mygate approval from the visiting residents and must park their vehicle in demarcated parking spots with signage in respective parcels on the ground level. Charges – Nil.

b. Visitor Parking (1 day < parking < 10 days)

Residents must raise mygate ticket and get prior approvals. Visitor must enter through mygate approvals and must park their vehicle in demarcated parking spots with signage in respective parcels on the ground level. Charges – Nil.



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Visitor Parking (For long Duration)

a. Parking (10 days < parking < 1 month)

Visitors must have mygate approvals. Parking in Parcel 3 basement. Obtain RFID from security office. Charge: RFID charges (actuals) plus Rs 500 + GST

b. Parking (1 month < parking)

Visitors must have mygate approvals. Parking in Parcel 3 basement. Obtain RFID from security office. Charge: RFID charges (actuals) plus Rs 1500 + GST per month

Fine/Penalty as mentioned in the Penalty list will be imposed in case of any violations.

Main Gate Security

- a. All pedestrians entering the premises to be checked at Main Gate and to be allowed after ascertaining the identity.
- b. Mandatory mygate check at the Main gate of all the vehicles entering the premises except PLHHOA stickered vehicle.
- c. Please refrain from using CDP road or Parcel Road for taking driving lessons.
- d. It is illegal to drive under the influence of alcohol. Such instances can also be reported to Police authorities in addition to imposition of fine.
- e. Please exercise caution and do not try to cross the gate tailgating the vehicle.

Fine/Penalty as mentioned in the Penalty list will be imposed in case of any violations.

Parcel Security

a. A mygate device has been set up at each parcel gate to enforce 2nd level security checkpoints after the Main Gate verification process.

b. Parcel entry & exit boom barriers is mandatory for use.

c. Please be patient while entering the parcels and wait for your turn to enter. Do not try to cross the vehicle in front of you.

Fine/Penalty as mentioned in the Penalty list will be imposed in case of any violations.



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Tower Security

- a. Mygate device has been set up at each Tower reception to enforce 3rd level security checkpoints after the Main Gate & Parcel Gate verification process.
- b. Request residents to open the home door after verifying the vendors through VDP.
- c. Vendors with heavy packages must use the Service Lift. Security at Tower reception will enforce this rule and will guide the vendors.
- d. Vendor's vehicles should not be allowed to enter the basement parking for loading /unloading resident's goods without permission from the Security Manager

Fine/Penalty as mentioned in the Penalty list will be imposed in case of any violations.

CCTV / RFID

- a. RFID Boom barriers are functional for all parcels to enhance security. [Presently only the Boom barriers at Basement entry in the parcels are enabled] Please visit Security office at Parcel 5 Main Gate to get RFID for your vehicle to avoid any inconvenience.
- b. Any damage to the RFID Boom Barrier due to mishandling will be recovered from the person responsible
- c. During any incident, CCTV logs can be viewed by the resident by raising Helpdesk ticket at mygate and visiting the CCTV Room of the respective parcel along with Security Supervisor.
- d. Please be vigilant and report any incidents by raising a ticket under resident watch category or by informing the Security agency or Security Volunteers from your tower immediately.

Civic Sense

- a. Please do not argue with Security Guards. They are here for your safety and residents are requested to act as per the instructions from the Security team.
- b. Please educate your kids to stay safe.
- c. Advise kids not to damage common property.
- d. No Plucking flowers from the common area or trespassing in anyone's Villa premises for plucking flowers.
- e. Do not allow minors to ride motor bikes/scooters/cars. Parents will be subject to action as decided by PLH HOA.
- f. Do not feed pigeons near any Tower and do not place food on windowsills of birds as they tend to cause nuisance to other residents.
- g. Please be considerate to your neighbors in terms of any noise activities, smoking in common areas. PLH common area is strictly "No Smoking zone."



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Penalties List

Security Violations	Penalty (GST Extra)
Over Speeding	₹500 for 2-Wheelers, ₹1000 for 4-Wheelers
Interior Work Timing Violations (2-4 PM) and before 8AM, after 6PM	₹500 First violation, ₹1000 for subsequent violation.
Wrong way driving	₹500 for 2-Wheelers, ₹1000 for 4-Wheelers
Parking in common area/someone else's spot/illegal/incorrect parking	₹500 for 2-Wheelers, ₹1000 for 4-Wheelers per day
Residents' vehicle parked in Visitor Parking in their own parcel for over 1 hour	₹500 for 2-Wheelers, ₹1000 for 4-Wheelers
Visitor Parking more than 1 day without prior approval from security in-charge	₹500 for 2-Wheelers, ₹1000 for 4-Wheelers per day
Learning Driving & Test Drive – motor vehicle	₹500
Riding without Helmet	₹500

- Additional violations & penalties can be referred on mygate, which you can navigate using Community Tab -> Documents -> PLHHOA Guidelines -> Violations & Penalties.
- For any security related communication , please mail at security@plhhoa.in, Plh-security@stalwartgroup.in



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Process Flow for Violations

