

Refund Policy

We want you to be 100% satisfied with our Services. If you are less than satisfied or believe there has been an error in billing, please contact our Customer Service Department by email at robinspetsquad@gmail.com immediately so that we can help you resolve the issue, provide a refund or offer credit that can be used for future Services.

When contacting us, please include any details relating to the Services you have purchased so that we can ensure you are completely satisfied with your Pet Squad experience. All refund requests must be made within 30 days of purchase.

Robins Pet Squad L.L.C.

738 Main Street, Suite 387

Waltham, Massachusetts 02451

Email Address:

robinspetsquad@gmail.com

Telephone number:

7813300086

Effective as of May 22, 2022