

Coronavirus (COVID-19) Important Announcement

At this time we need to raise the level of our healthy practice procedures. We are following the recommendations provided by the Australian Veterinary Association and the American Association of Equine Practitioners Infectious Disease Committee. The health of our clients is of utmost importance.

In order to reduce the potential risk of exposure to COVID-19 during visits on your property we please ask that clients follow these procedures:

- Wash your hands before the arrival of the vet. We also recommend all clients should wash their hands after the vet leaves your property.
- Please do not be offended but a no-hand-shake policy with clients will be in place during the coronavirus pandemic. Hand sanitisation between all client interactions is required.
- We request that the number of people attending an appointment be limited to one owner or handler per horse.

If any of the following conditions apply to you we ask that you do not attend your horse's appointment. Please arrange for another person without symptoms or potential contact to attend your horse's appointment in your place.

- If you are unwell and in particular if you have any of the following symptoms;
- fever (temperature over 37.5 degrees), cough, sore throat, and or shortness of breath.
- If you have travelled to an area of active COVID-19 transmission within the previous two weeks
- If you have been in contact with another person diagnosed with COVID-19 infection.

It may be possible to conduct "tele-medicine" (FaceTime, video or photo) rechecks for patients. This may mean you stay isolated while the vet treats your horse in the yard.

The following resources provide credible guidance regarding COVID-19 and overall community safety measures:

NSW Government Department of Health

Centers for Disease Control: Preventing the Spread of COVID-19 in Communities

World Health Organization

Many thanks for your assistance during this difficult period. Each small effort can make a massive difference in our fight against COVID-19. Your horse's health is of utmost importance to us and we feel with some small accommodations we should be able to offer care even during this trying time.