

Our Company and Website Data Policy

In order to safeguard the privacy of our website visitors and our customers and in line with the General Data Protection Regulation (GDPR) we have published this policy to set out how we will treat your personal information.

We may amend this policy from time to time, so we recommend that you review it every so often to ensure that you're aware of any changes.

Why do we need your personal data?

We may need to collect, store and use certain personal information from you when you;

- enter into a contract with us;
- request a quotation;
- contact us or our service providers directly for any reason, including enquiring about or purchasing our products and services, requesting further information, seeking assistance or reporting a problem with our website;
- send statements and invoices to you, and collect payments from you;
- send you general (non-marketing) commercial communications;
- send to you marketing information related to our business;
- tell you about changes to our products and services;
- obtain your feedback about our products, services or websites;
- deal with complaints about our business or website;
- comply with our legal and contractual obligations.

What information do we collect?

We will collect, store and use;

- your name and contact details including your home or business address, contact telephone number and email address
- information relating to the service we are providing to you

When we might need to share your information

In certain circumstances we may share your personal information with third parties, this includes:

- Service providers so that they can provide or assist us with providing our products and services to you, or provide you with products or services that you have requested directly from them;
- relevant government, regulatory or public authorities;
- where we are otherwise authorised, or required by law to do so;
- in connection with any legal proceedings or prospective legal proceedings;
- in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk);
- to comply with any investigations in accordance with RIPA (Regulation of Investigatory Powers Act 2000).

Retention of your information

We will retain your personal data for the duration of our contractual obligations to you. Personal data collected for the purpose of providing a Quotation will be deleted after a reasonable timescale should the Quotation not be accepted.

Security of your personal data

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

Unfortunately, data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

Your Rights

You may instruct us to provide you with any personal information we hold about you.

You may instruct us not to process your personal data for marketing purposes by email at any time.

You may instruct us to delete your personal data if it is outside of the period when we would be contractually obliged to keep it.

Third party websites

The website may contain links to other websites. We are not responsible for the privacy policies or practices of third party websites.

Updating information

Please let us know if the personal information which we hold about you needs to be corrected or updated.

Contact

If you have any questions about this privacy policy or our treatment of your personal data, please write to us by email to admin@theonlinequantitiesurveyor.com or by post to:

Theonlinequantitiesurveyor.com

PO Box 657

Grimsby

DN31 9JB

Data Controller

Mark S Davies and Co Ltd t/a theonlinequantitiesurveyor.com is the Data Controller (as defined by the Data Protection Act 1998 and all applicable laws which replace or amend it, including the General Data Protection Regulation). As the Data Controller theonlinequantitiesurveyor.com will collect and process your personal data.