Horizon City Police Department

October 2025 Report

911 Communications

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- Honesty: We will be always truthful and trustworthy.
- Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media commination.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Increase our collaborative efforts with other Law Enforcement agencies.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

LAW ENFORCEMENT STAFFING

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	3	1
Officers	20	18	2
Crime Scene Technicians	2	2	0
Civilians	2	2	0

COMMUNICATIONS STAFFING

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	10	3

Administration

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,799,882.00	\$3,389,409.13	\$120,980.45	\$289,492.42	89.20%
Communications	\$1,323,250.00	\$1,194,211.92	\$37,744.67	\$91,293.41	90.25%

PTO TAKEN

Pay Codes	Police Department	Communications
OT	232	182
Comp	73.50	31.20
PTO	299.25	255.05
LWO	0	0
Military	0	0
Training	387	72
Funeral	8	0
Personal	0	0
Holiday	8	8
Injury	0	0
Suspension	0	0

FUEL USEAGE

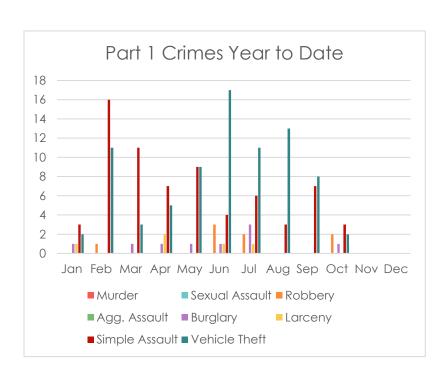
Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	312	183	413	222	1131
Miles Driven	3597	2332	3847	2636	12412

Crime Stats

It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

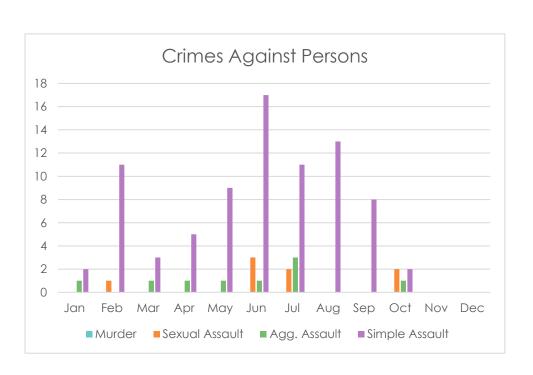
2025 PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0	0			0
Sexual Assault	0	1	0	0	0	3	2	0	0	2			8
Robbery	0	0	0	0	0	0	0	0	0	0			0
Agg. Assault	1	0	1	1	1	1	3	0	0	1			9
Burglary	1	0	0	2	0	1	1	0	0	0			5
Larceny	3	16	11	7	9	4	6	3	7	3			69
Simple Assault	2	11	3	5	9	17	11	13	8	2			81
Vehicle Theft	1	3	3	3	1	3	1	0	0	2			17
Total	8	31	18	18	20	29	24	16	15	10	0	0	189



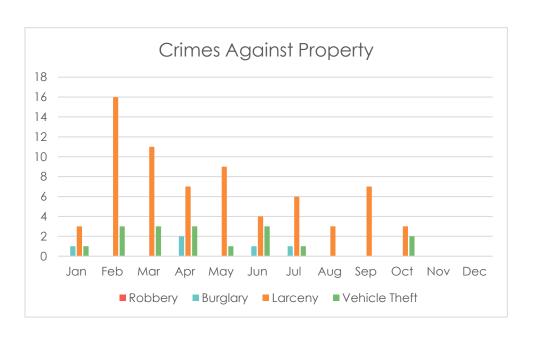
CRIMES AGAINST PERSONS PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0	0	0			0
Sexual Assault	0	1	0	0	0	3	2	0	0	2			8
Agg. Assault	1	0	1	1	1	1	3	0	0	1			9
Simple Assault	2	11	3	5	9	17	11	13	8	2			81
Total	3	12	4	6	10	21	16	13	8	5	0	0	98



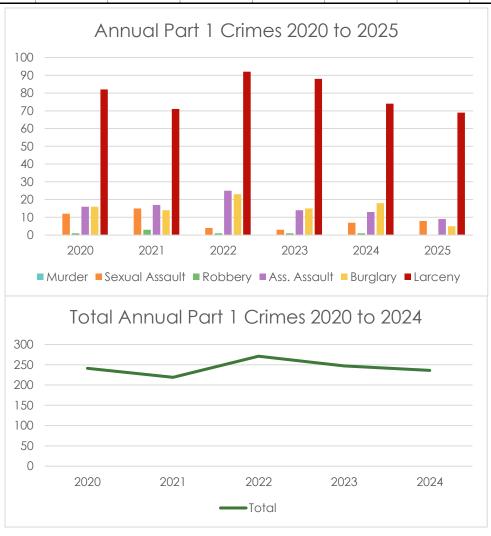
CRIMES AGAINST PROPERTY PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0	0	0	0	0	0	0			0
Burglary	1	0	0	2	0	1	1	0	0	0			5
Larceny	3	16	11	7	9	4	6	3	7	3			69
Vehicle Theft	1	3	3	3	1	3	1	0	0	2			17
Total	5	19	14	12	10	8	8	3	7	5	0	0	91



PART 1 CRIMES 2020 TO 2025

Part 1 Crimes	2020	2021	2022	2023	2024	2025	Total
Murder	0	0	0	0	0	0	0
Sexual Assault	12	15	4	3	7	8	49
Robbery	1	3	1	1	1	0	7
Ass. Assault	16	17	25	14	13	9	94
Burglary	16	14	23	15	18	5	91
Larceny	82	71	92	88	74	69	476
Simple Assault	107	85	93	90	104	81	560
Vehicle Theft	7	14	33	36	19	17	126
Total	241	219	271	247	236	189	1403



Patrol division

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our criminal investigations and crime preventive divisions. The division is comprised of 1 Lieutenant, 4 Sergeants, 3 Corporals and 12 Patrol Officers. They operate 24 hours a day 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of July	32 (4 less than September)
Horizon Blvd. / N. Darrington Rd.	3
Eastlake Blvd. / Horizon Mesa	2
S. Darrington Rd. / S. Kenazo Ave.	1

TRAFFIC CONTACTS

2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	100	72	60	96	87	67	77	179	86	181			824
Shift B	33	52	102	133	128	117	150	104	141	91			960
Shift C	131	92	86	81	96	49	34	73	68	248			710
Shift D	85	99	73	51	47	74	90	165	87	83			771
Totals	349	315	321	361	358	307	351	521	382	603	0	0	3265

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	318	255	441	372	1356
Self Initiated Calls	76	71	129	214	490
Incident Reports	16	24	32	7	79
Crash Reports	15	4	11	6	36

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	4	6	6	11	6	2	17	11	10	10	0	0	83
Misdemeanor Arrests	9	8	17	12	21	15	14	27	13	36	0	0	172
Shift A													
Felony Arrests	0	0	1	1	0	0	6	5	3	2			18
Misdemeanor Arrests	2	1	3	0	4	7	3	9	2	7			38
Shift B													
Felony Arrests	0	0	2	5	4	1	9	2	7	6			36
Misdemeanor Arrests	2	2	4	7	6	1	5	10	5	4			46
Shift C													
Felony Arrests	3	0	1	5	2	0	0	0	0	1			12
Misdemeanor Arrests	3	4	3	5	8	4	1	5	3	14			50
Shift D													
Felony Arrests	1	6	2	0	0	1	2	4	0	1			17
Misdemeanor Arrests	2	1	7	0	3	3	5	3	3	1			28

OCTOBER OFFICER RECOGNITIONS

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Monthly Performance Highlights – "Top 2" Recognition

From Assistant Chief Kluge - Officers,

Each month, we spotlight the "Top 2" Officers in four key categories: Reports, Arrests, Traffic Contacts, and Citations. This simple but meaningful recognition highlights the hard work and consistency our officers demonstrate daily.

October "Top 2" Officer Recognition

Field Training Officer V. Heredia and her trainee, Officer S. Liano, continued to demonstrate exceptional teamwork and consistency, leading in Reports with 17 and in Arrests with 6. They also earned second place in Traffic Contacts and Citations, marking a strong month of productivity and leadership in training.

Officer A. Diaz made a notable impact, ranking second in Reports with 13 and leading the department in Citations with 36, a clear reflection of proactive enforcement and attention to detail.

Officer Marcos Calvillo maintained his strong showing from previous months, leading in Traffic Contacts with 76, underscoring his ongoing commitment to traffic safety and visibility in the community.

Field Training Officer B. Duarte and his trainee, Officer H. Heredia, earned recognition in Arrests with 4, highlighting their effective collaboration during field training operations.

Great job to all officers for their continued dedication and teamwork!

Activity	Total	Officer
Domorto	17	Off. V. Heredia / Off. S. Liano
Reports	13	Off. A. Diaz
Arrests	6	Off. V. Heredia / Off. S. Liano
Arrests	4	Off. B. Duarte / Off. H. Heredia
Traffic	76	Off. M. Calvillo
Contacts	36	Off. A. Diaz
Citations	36	Off. A. Diaz
Citations	27	Off V. Heredia / Off. S. Liano

PRESENTATIONS

Connecting with the community is a vital part of building trust, and Community Resource Officer Carolyn Morales plays a key role in making that happen. Through her dedication and coordination, she schedules and leads important community engagement events, such as Coffee with a Cop, school visits, and memorial ceremonies, that strengthen relationships between the Police Department and the public. Her efforts help ensure open communication, foster mutual respect, and create a safer, more connected Horizon City.

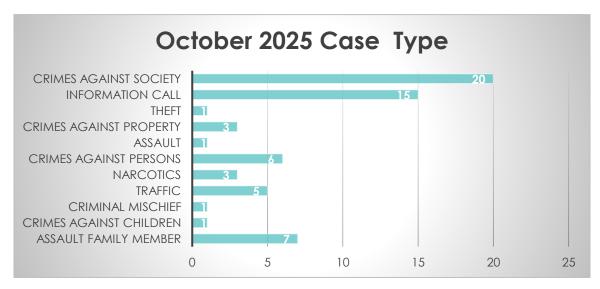
Activity Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD
Presentations	2	1	2	2	5	11	10	2	7	9			51

Criminal investigations division

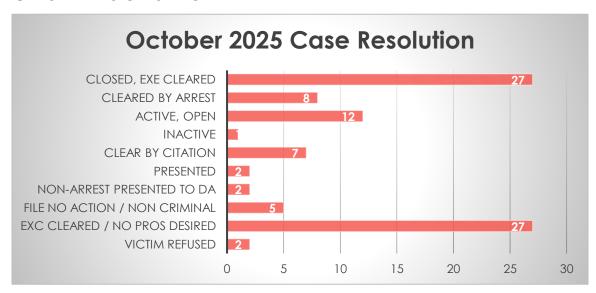
Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

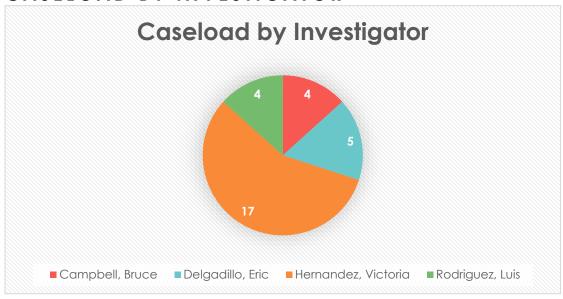
CASES BY TYPE



CASE RESOLUTION



CASELOAD BY INVESTIGATOR



NOTABLE ACTIVITIES FOR CID, TRAFFIC, FORENSICS & WARRANTS SECTION

During the month of October, detectives from the Horizon City Police Department investigated a series of high-priority cases involving children. When handling these delicate investigations, our team focuses on uncovering the truth behind the allegations, coordinating specialized forensic interviews at the El Paso Child Advocacy Center, and ultimately compiling all elements of the incident into a solid case presentation for the District Attorney's Office.

Every case is more than just an investigation—it's a commitment to protecting the most vulnerable and ensuring every child's voice is heard.

TRAFFIC DIVISION

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation

sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	59
Written Warnings	6
Citations	53
Crash Reports	3
Criminal Reports	2
Number of Arrests	5
Hours as Training Instructor	24
Hours Spent Accident Investigation	24
Hours Spent Participating in Community Events	8
Commercial Vehicle Inspections	10
Commercial Vehicles Placed Out of Service	2
Drivers Placed Out of Service	1
Commercial Vehicle Violations Found During Inspections	12

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	45
Number of Written Warnings	30
Number of Citations	15
Number of Arrests	0
Number of Crash Reports	5
Number of Criminal Reports	2
Hours Spent Accident Investigation	16
Hours Participating in Community Events	8
Hours Supporting Patrol Division	24

FORENSICS UNIT

Bernadette Ortega serves as the Crime Scene and Evidence Lead, bringing exceptional expertise and years of experience that place her among the top forensic professionals in the state. Working alongside her is Officer Yariana Ceballos, a sharp and detail-oriented investigator who plays a key role in processing evidence and analyzing crime scenes. Together, they manage everything from lifting fingerprints and analyzing trace materials to reconstructing incidents through blood spatter and forensic clues. Their dedication, precision, and teamwork ensure that every piece of evidence is thoroughly examined, and every case is handled with the highest level of professionalism.

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	0
In Service Training Hours	42
Hours Spent Processing Evidence	79.5
Hours Spent Managing Evidence Room	84
Hours Spent Processing Open Records Material	46.5
Walk Ins for Fingerprints	40
Hours Responding to Active Crime Scene	7
Items Submitted to Laboratory for Analysis	6
Evidence Returned from Laboratory with Leads	10
Total Items returned from Laboratory	5

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

Activity	Total
Court Sessions Attended	4
Civil Process Served	15
Civil Process Pending	11
Case Preparations Completed	8
Signed Complaints	167
Traffic Warrant Referrals	13

SORT PROGRAM

Our SORT program is temporarily on hold as the officer assigned to it earned a promotion to detective. WE anticipate that the SORT program will resume in November / December 2025.

SORT Program Activities	Hours
Hours Dedicated to SORT Program	0
Hours Dedicated to Community Relations Program	0
Hours Dedicated to Patrol Support	0
Hours Dedicated to Investigation	0
Hours Dedicated to Fleet Support	0
Hours Dedicated to Specialized Training	0
Hours Dedicated to Specialized Teams	0

Communications Section

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

RESPONSE TIMES

Response Times	Average Call to Arrival	Call to Dispatch to		Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:05:00	00:03:39	00:05:00	90.00%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:17:49	00:12:11	00:17:49	80.00%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:16:55	00:10:37	00:16:55	70.00%

HORIZON POLICE CALLS FOR SERVICE

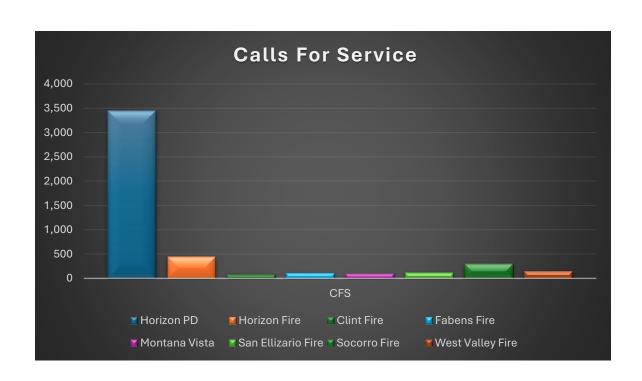
	Dispatched	Self- Initiated	Terminal	
Horizon Police	1699	1375	375	3449

ESD 1 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	25	37	11	1	22	294	59	2	451

ESD 2 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	6	7	3	3	4	43	12	1	79
Fabens	3	7	6	2	3	76	8	0	105
Montana Vista	4	4	5	0	4	65	7	4	93
San Elizario	2	2	4	0	2	94	9	0	113
Socorro	6	20	6	2	5	204	51	4	298
West Valley	12	15	2	2	5	101	16	0	153
Total	33	55	26	9	23	583	103	9	841





Center Manager Certification Program (CMCP)

Communications Assistant Manager Irlanda Huerta completed the 40-hour NENA Center Manager Certification Program at the Mesilla Valley Regional Dispatch Authority in Las Cruces, New Mexico. This program is designed to help 911 supervisors and managers enhance their leadership skills and operational

knowledge. With this certification, Irlanda is now better positioned to lead her team through the challenges of emergency communications, continuing to support her agency's commitment to excellence.



Nomination

This month, we proudly nominate Dalila De La Torre for her outstanding professionalism and commitment. Despite feeling

nervous, Dalila stepped up to take on the responsibility of the warrant round-up event, showcasing her

ability to rise to the occasion. Her positive outlook, calm demeanor, and dedication to getting the job done were clear from start to finish.

Dalila's willingness to embrace new challenges and her consistent support for the team demonstrate her strong work ethic and team-first mentality. Congratulations Dalila!



Community Events

October 1st – Idea Homecoming Parade

Horizon PD assisted with the IDEA Horizon Vista Parade, helping ensure a safe and enjoyable event for all. Families, scholars, and community members came together to celebrate along the parade route, which started and ended at the IDEA Horizon Vista campus. We are proud to support events that bring our community together in a fun, family-friendly environment!

October 6th – National Night Out

Horizon PD proudly hosted National Night Out 2025, bringing together our

neighbors came out in force, and Horizon PD was honored to help make this celebration both fun and secure for everyone.

community for a safe, family-friendly evening. With support from our partners, including local fire departments, EMS, and community organizations, the event featured demonstrations, activities, and even a helicopter landing for attendees to enjoy. Families, scholars, and







October 17, 2025 – JP1 Constable Trunk or Treat

Horizon City Police Department joined the El Paso County Constable's Office, Precinct 1 (Constable Frank Almada) for their annual Trunk or Treat event held at 424 Executive Center Blvd. The event brought together local law enforcement agencies and community members for an evening filled with candy, creativity, and Halloween fun.

Families enjoyed spook-tacularly decorated trunks, music, and plenty of treats while officers interacted with children and parents to promote safety and community connection. Horizon PD extends its sincere thanks to Constable Almada and his team for the kind invitation and for hosting such a family-friendly event.





October 18th - Trunk or Treat with San Elizario Marshals Office

The Horizon City Police Department was invited by the San Elizario Marshals Office to participate in their 3rd Annual Trunk or Treat event. Officers enjoyed celebrating with the community, seeing the creative costumes, and joining in the festive Halloween spirit. It was a wonderful turnout and a great opportunity to strengthen partnerships with our neighboring law enforcement agencies while engaging with families in a fun and safe environment. Horizon PD appreciates the invitation and looks forward to participating again next year.





October 28, 2025 – National First Responders Day

Members of the Horizon City Police Officers Association joined the Horizon Fire Department – El Paso County E.S.D. #1 for a special cookout in celebration of First Responders Day. The event was filled with good food, laughter, and appreciation

for the dedicated men and women who serve and protect our community.



This annual celebration highlights the strong partnership among local first responders, police officers, firefighters, dispatchers, and emergency personnel, who work together to keep Horizon City and the surrounding areas safe.

Horizon PD also extends its gratitude to Starbucks on Horizon Boulevard for recognizing First Responders Day by offering free coffee to all first responders. Their gesture of appreciation was a thoughtful reminder of the community's support and gratitude.

Together, we honor all first responders who answer the call with courage, compassion, and commitment, today and every day.



October 30th - Horizon City PD Supports Anti-Bullying Pep Rally at Frank Macias Elementary

Horizon City Police Department joined Frank Macias Elementary for their Anti-Bullying Pep Rally. Officers Delgadillo and Morales spoke to students about the importance of standing against bullying and cyberbullying, while also sharing valuable resources students can use for support.

Following the presentation, HCPD officers participated in the pep rally, cheering on students' performances and reinforcing the message of a safe, bully-free community.





On October 31, 2025 – Horizon City Police Department Trunk or Treat

Horizon City Police Department hosted a Mini Pizza Giveaway to help families kick off Halloween night with safety, smiles, and community spirit. The event took place at 14400 Golden Eagle and featured free mini pizzas for children, officer meet-and-greets, and a fun, family-friendly atmosphere.

This initiative was designed to promote a safe and positive Halloween experience for Horizon City residents. The event was well-attended, with families arriving early to enjoy the festivities and interact with our officers. Horizon PD is proud to continue fostering strong community connections through events that combine safety, fun, and family engagement.







