

# Horizon City Police Department



# November Report



November 2024  
Authored by HCPD Staff





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## Introduction



### Mission:

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of horizon City.

### Core Values:

- Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.
- Honesty: We will be always truthful and trustworthy.
- Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

### Goals:

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in person and media communication
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Increase our collaborative efforts with other Law Enforcement agencies.

### Objectives:

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong a working relationship with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.



This report is designed to provide statistical information illustrating the Horizon Police Department's operations and administrative functions. The statistical information reported will provide staff with guidance for operational planning, workload assessment and statistically compare our productivity to the previous year. It serves to make necessary adjustments in policies and procedures to meet state and national standards for accreditation.

### Demographics

The Horizon City Police Department is comprised of 30 officers and 20 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

### Staffing

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 2 Lieutenants and oversees the Detectives and other investigative personnel. The Patrol Lieutenants oversee the Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by 1 Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant
- Communications Division overseen by the Communications Manager
- Support and Administrative Functions overseen by the Chief of Police

| Law Enforcement Positions | Allotted | Current | Vacancy |
|---------------------------|----------|---------|---------|
| Chief of Police           | 1        | 1       | 0       |
| Assistant Chief           | 1        | 0       | 1       |
| Lieutenants               | 3        | 3       | 0       |
| Sergeants                 | 5        | 3       | 2       |
| Corporals                 | 3        | 3       | 0       |
| Detectives                | 4        | 4       | 0       |
| Officers                  | 19       | 19      | 0       |
| Crime Scene Technician    | 1        | 1       | 0       |
| Civilians                 | 2        | 2       | 0       |

| Communication Positions          | Allotted | Current | Vacancy |
|----------------------------------|----------|---------|---------|
| Communications Manager           | 1        | 1       | 0       |
| Assistant Communications Manager | 1        | 1       | 0       |
| Communications Supervisor        | 3        | 3       | 0       |
| Dispatchers                      | 13       | 12      | 1       |

Administration



| FY 2023-2024 Budget | Original Budget                  | Available Budget               | Encumbrances  | Requisitions              | Percentage Remaining |
|---------------------|----------------------------------|--------------------------------|---------------|---------------------------|----------------------|
| PD                  | \$2,507,969.00                   | \$2,158,898.64                 | \$289,200.27  | \$49,993.43               | 86.08%               |
| Communications      | \$897,741.00                     | \$775,503.77                   | \$7,416.46    | \$ 0                      | 86.38 %              |
| Overtime            | Amount Appropriated FY 2023-2024 | Amount Expended September 2024 | Balance       | Percentage Remaining 2024 |                      |
| PD                  | \$68,712.00                      | \$ 8,499.69                    | \$ -52,138.70 | -75.88 %                  |                      |
| Communications      | \$44,999.00                      | \$4,514.30                     | \$ -15,294.59 | -33.99 %                  |                      |

| Pay Codes  | Police Department |        | Communications |
|------------|-------------------|--------|----------------|
|            | OT                | 131.50 | 157.50         |
| Comp       | 78.75             | 0      |                |
| PTO        | 434.77            | 160.54 |                |
| LWO        | 117.26            | 138.46 |                |
| Military   | 16                | 24     |                |
| Training   | 636               | 184    |                |
| Funeral    | 0                 | 0      |                |
| Personal   | 0                 | 0      |                |
| Holiday    | 0                 | 0      |                |
| Injury     | 0                 | 0      |                |
| Suspension | 0                 | 0      |                |

| Sergeants        | Sgt. G. Rosas | Sgt. H. Sierra | Sgt. A. Diaz | Cpl. B. Avitia | Total  |
|------------------|---------------|----------------|--------------|----------------|--------|
| Gas Used         | 57.36         | 63.16          | 126.06       | 85.39          | 331.97 |
| Miles Driven     | 352           | 433            | 785          | 479            | 2049   |
| Miles per Gallon | 6.14          | 6.86           | 6.23         | 5.61           | 24.84  |

| Fuel Usage Summary    | JAN    | FEB    | MAR   | APR   | MAY   | JUN   | JUL   | AUG    | SEPT  | OCT    | NOV   | DEC  | TOTALS        |
|-----------------------|--------|--------|-------|-------|-------|-------|-------|--------|-------|--------|-------|------|---------------|
| <b>GAS USED (GAL)</b> | 2,224  | 2,000  | 1,762 | 1,872 | 1,892 | 1,830 | 1,999 | 1,940  | 1,767 | 2,037  | 1,815 | 0    | <b>21,138</b> |
| <b>MILES DRIVEN</b>   | 10,068 | 10,120 | 8,796 | 9,387 | 9,395 | 9,317 | 9,391 | 10,100 | 9,449 | 11,780 | 9,986 | 0    | <b>96,009</b> |
| <b>MILES/GALLON</b>   | 4.10   | 5.06   | 4.99  | 6.00  | 5.00  | 5.09  | 4.70  | 5.21   | 5.35  | 5.78   | 5.50  | 0.00 | <b>56.78</b>  |

# Crime Report



It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Year to date, we report an increase in part one crimes. Our areas of increase have been isolated to property crimes. We show a 145% decrease overall compared to last month. Below is the chart designating our specific crime numbers.

| Part 1 2024    | Jan       | Feb       | Mar       | Apr       | May       | June      | July      | Aug       | Sept      | Oct.      | Nov.      | Total      |
|----------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| Murder         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          |
| Sexual Assault | 5         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 1         | 0         | 7          |
| Robbery        | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 1          |
| Agg. Assault   | 0         | 3         | 2         | 0         | 0         | 2         | 0         | 2         | 3         | 1         | 0         | 13         |
| Burglary       | 0         | 0         | 2         | 0         | 1         | 0         | 12        | 1         | 1         | 1         | 0         | 18         |
| Larceny        | 8         | 4         | 8         | 10        | 3         | 2         | 3         | 4         | 6         | 13        | 5         | 66         |
| Simple Assault | 12        | 7         | 13        | 8         | 6         | 8         | 8         | 8         | 8         | 11        | 6         | 95         |
| Vehicle Theft  | 0         | 0         | 4         | 0         | 2         | 0         | 5         | 2         | 2         | 0         | 0         | 15         |
| <b>Total</b>   | <b>25</b> | <b>14</b> | <b>29</b> | <b>18</b> | <b>12</b> | <b>12</b> | <b>29</b> | <b>17</b> | <b>21</b> | <b>27</b> | <b>11</b> | <b>215</b> |





### October 2024 to November 2024 Comparison



145 % Decrease

### Crimes Against Persons

| Part I 2023    | Jan       | Feb       | Mar       | Apr      | May      | Jun       | Jul      | Aug       | Sep       | Oct      | Nov      | Dec      | Total      |
|----------------|-----------|-----------|-----------|----------|----------|-----------|----------|-----------|-----------|----------|----------|----------|------------|
| Murder         | 0         | 0         | 0         | 0        | 0        | 0         | 0        | 0         | 0         | 0        | 0        | 0        | 0          |
| Sexual Assault | 5         | 0         | 0         | 0        | 0        | 0         | 0        | 0         | 1         | 0        | 0        | 0        | 6          |
| Agg. Assault   | 0         | 3         | 2         | 0        | 0        | 2         | 0        | 2         | 3         | 0        | 0        | 0        | 12         |
| Simple Assault | 12        | 7         | 13        | 8        | 6        | 8         | 8        | 8         | 8         | 11       | 6        | 0        | 95         |
| <b>Total</b>   | <b>17</b> | <b>10</b> | <b>15</b> | <b>8</b> | <b>6</b> | <b>10</b> | <b>8</b> | <b>10</b> | <b>12</b> | <b>0</b> | <b>6</b> | <b>0</b> | <b>113</b> |





# Patrol Division

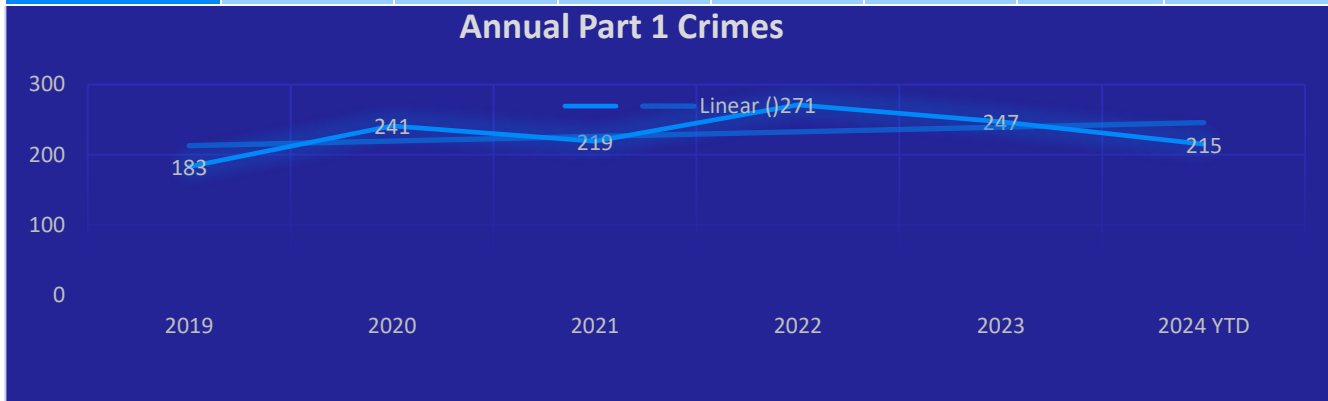
## Property Crimes

| Part 1 2024          | Jan      | Feb      | Mar       | Apr       | May      | Jun      | Jul       | Aug      | Sep      | Oct       | Nov      | Dec      | Total      |
|----------------------|----------|----------|-----------|-----------|----------|----------|-----------|----------|----------|-----------|----------|----------|------------|
| <b>Robbery</b>       | 0        | 0        | 0         | 0         | 0        | 0        | 1         | 0        | 0        | 0         | 0        | 0        | <b>1</b>   |
| <b>Burglary</b>      | 0        | 0        | 2         | 0         | 1        | 0        | 12        | 1        | 1        | 1         | 0        | 0        | <b>18</b>  |
| <b>Larceny</b>       | 8        | 4        | 8         | 10        | 3        | 2        | 3         | 4        | 6        | 13        | 5        | 0        | <b>66</b>  |
| <b>Vehicle Theft</b> | 0        | 0        | 4         | 0         | 2        | 0        | 5         | 2        | 2        | 0         | 0        | 0        | <b>15</b>  |
| <b>Total</b>         | <b>8</b> | <b>4</b> | <b>14</b> | <b>10</b> | <b>6</b> | <b>2</b> | <b>21</b> | <b>7</b> | <b>9</b> | <b>14</b> | <b>5</b> | <b>0</b> | <b>100</b> |



## Annual Part 1 Crimes

| Part 1 Crimes         | 2019       | 2020       | 2021       | 2022       | 2023       | 2024       | Total        |
|-----------------------|------------|------------|------------|------------|------------|------------|--------------|
| <b>Murder</b>         | 0          | 0          | 0          | 0          | 0          | 0          | 0            |
| <b>Sexual Assault</b> | 9          | 12         | 15         | 4          | 3          | 7          | 50           |
| <b>Robbery</b>        | 1          | 1          | 3          | 1          | 1          | 1          | 8            |
| <b>Agg. Assault</b>   | 7          | 16         | 17         | 25         | 14         | 13         | 92           |
| <b>Burglary</b>       | 17         | 16         | 14         | 23         | 15         | 18         | 103          |
| <b>Larceny</b>        | 75         | 82         | 71         | 92         | 88         | 66         | 474          |
| <b>Simple Assault</b> | 70         | 107        | 85         | 93         | 90         | 95         | 540          |
| <b>Vehicle Theft</b>  | 4          | 7          | 14         | 33         | 36         | 15         | 109          |
| <b>Total</b>          | <b>183</b> | <b>248</b> | <b>219</b> | <b>271</b> | <b>247</b> | <b>215</b> | <b>1,383</b> |







## Patrol Division

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our criminal investigations and crime preventive divisions. The division is comprised of 1 Lieutenant, 3 Sergeants, 3 Corporals and 12 Patrol Officers. They operate 24 hours a day 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

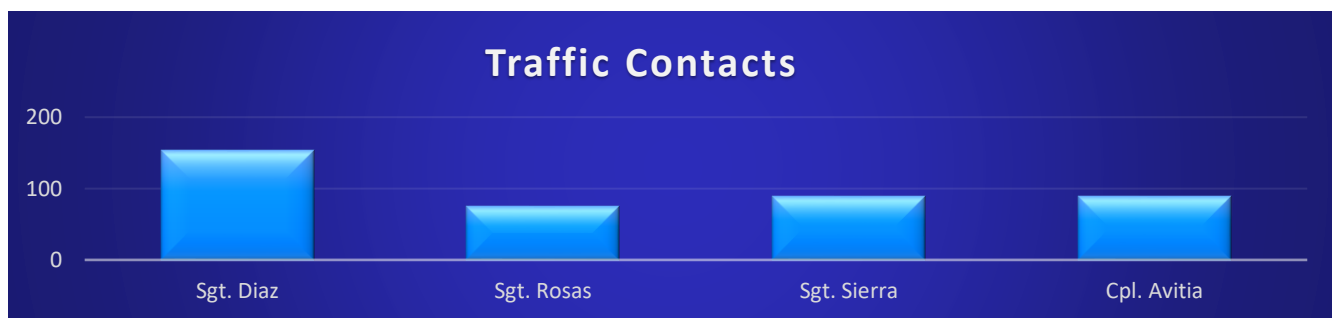
Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

### Top 5 Traffic Collision Areas

| Location                                   | Crashes                       |
|--|-------------------------------|
| <b>Total Crashes for the month of June</b> | <b>24 (12 less than Oct.)</b> |
| Horizon Blvd./N. Darrington Rd.            | 9                             |
| Horizon Blvd./Acra Ct.                     | 3                             |
| S. Darrington Rd./Nunda Ave.               | 2                             |
| Eastlake Blvd./Horizon Mesa                | 1                             |
| Horizon Blvd./Eastlake Blvd.               | 1                             |

### Traffic Contacts

| 2024                        | 01  | 02  | 03  | 04  | 05  | 06  | 07  | 08  | 09  | 10  | 11  | 12 | YTD          |
|-----------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----|--------------|
| <b>Sgt. Abraham Diaz</b>    | 99  | 93  | 56  | 106 | 90  | 79  | 82  | 90  | 87  | 133 | 153 |    | <b>1,068</b> |
| <b>Sgt. Guillermo Rosas</b> | 85  | 109 | 59  | 104 | 149 | 169 | 98  | 77  | 149 | 155 | 75  |    | <b>1,229</b> |
| <b>Sgt. Heli Sierra</b>     | 112 | 193 | 173 | 170 | 241 | 221 | 101 | 176 | 128 | 87  | 89  |    | <b>1,691</b> |
| <b>Cpl. Bryan Avitia</b>    | 37  | 31  | 32  | 55  | 95  | 41  | 59  | 27  | 70  | 94  | 89  |    | <b>630</b>   |





## Calls for Service

| Monthly              | Sgt. A. Diaz | Sgt. G. Rosas | Sgt. H. Sierra | Cpl. B. Avitia | Total        |
|----------------------|--------------|---------------|----------------|----------------|--------------|
| Dispatched calls     | 183          | 107           | 271            | 281            | 842          |
| Self-Initiated calls | 174          | 172           | 200            | 171            | 717          |
| Incident Reports     | 15           | 8             | 25             | 17             | 65           |
| Crash Reports        | 11           | 1             | 8              | 4              | 24           |
| <b>Total</b>         | <b>383</b>   | <b>288</b>    | <b>504</b>     | <b>473</b>     | <b>1,648</b> |

## Arrests

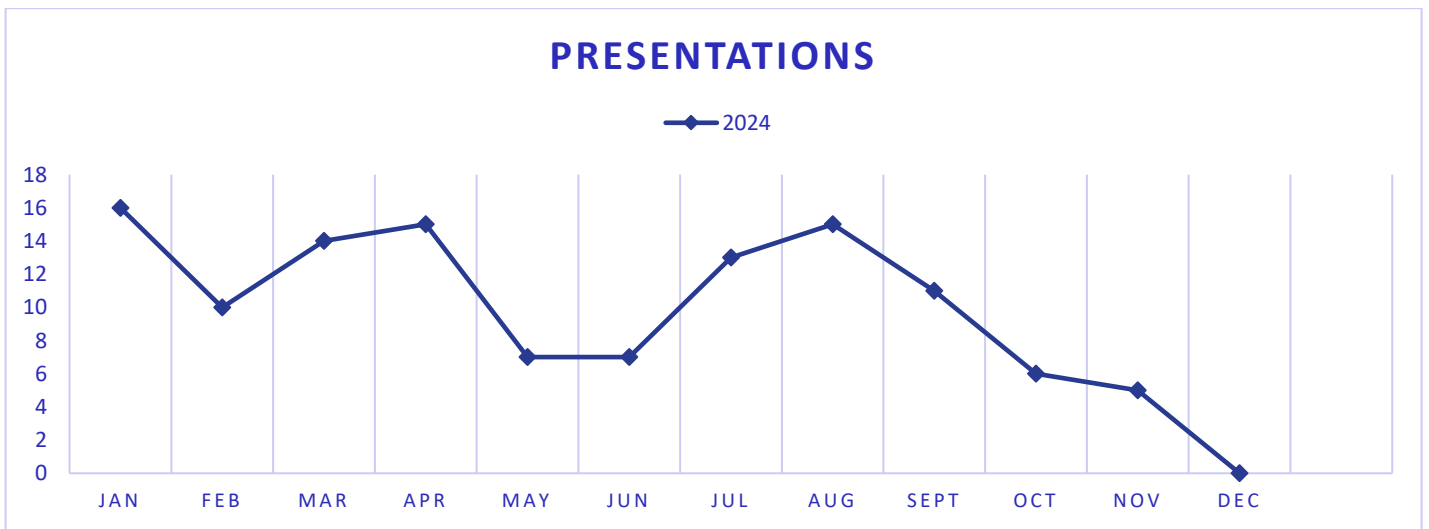
| Arrest Breakdown                | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | Dec | YTD |
|---------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| <b>2024 Felony Arrests</b>      | 6   | 6   | 3   | 3   | 8   | 3   | 0   | 1   | 4   | 4   | 6   |     | 44  |
| <b>2024 Misdemeanor Arrests</b> | 16  | 14  | 12  | 25  | 4   | 3   | 4   | 9   | 15  | 20  | 6   |     | 128 |
| <b>Sgt. A. Diaz</b>             |     |     |     |     |     |     |     |     |     |     |     |     |     |
| Felony Arrests                  | 4   | 3   | 2   | 1   | 7   | 2   | 0   | 0   | 2   | 2   | 0   |     | 23  |
| Misdemeanor Arrests             | 4   | 7   | 3   | 6   | 4   | 1   | 2   | 2   | 2   | 6   | 2   |     | 39  |
| <b>Sgt. G. Rosas</b>            |     |     |     |     |     |     |     |     |     |     |     |     |     |
| Felony Arrests                  | 0   | 3   | 0   | 0   | 0   | 0   | 0   | 0   | 2   | 2   | 3   |     | 10  |
| Misdemeanor Arrests             | 5   | 3   | 2   | 1   | 0   | 1   | 0   | 2   | 2   | 6   | 2   |     | 24  |
| <b>Sgt. H. Sierra</b>           |     |     |     |     |     |     |     |     |     |     |     |     |     |
| Felony Arrests                  | 2   | 0   | 1   | 2   | 1   | 1   | 0   | 1   | 0   | 0   | 2   |     | 10  |
| Misdemeanor Arrests             | 7   | 4   | 5   | 16  | 0   | 1   | 2   | 5   | 11  | 4   | 2   |     | 57  |
| <b>Cpl. B. Avitia</b>           |     |     |     |     |     |     |     |     |     |     |     |     |     |
| Felony Arrests                  |     |     |     |     |     |     |     |     |     | 0   | 1   |     | 1   |
| Misdemeanor Arrests             |     |     |     |     |     |     |     |     |     | 4   | 0   |     | 4   |



## Community Service

Officer Victoria Hernandez has been helping organize community events and presentations. His training included public speaking and developing valuable crime analytic techniques which will help our agency better serve our Horizon City community by identifying patterns, suspects, and helping our patrol officers accomplish the mission of serving by creating a targeted patrol strategy.

| ACTIVITY SUMMARY     | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | YTD |
|----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| <b>Presentations</b> | 16  | 10  | 14  | 15  | 7   | 7   | 13  | 15  | 11  | 6   | 5   |     | 119 |





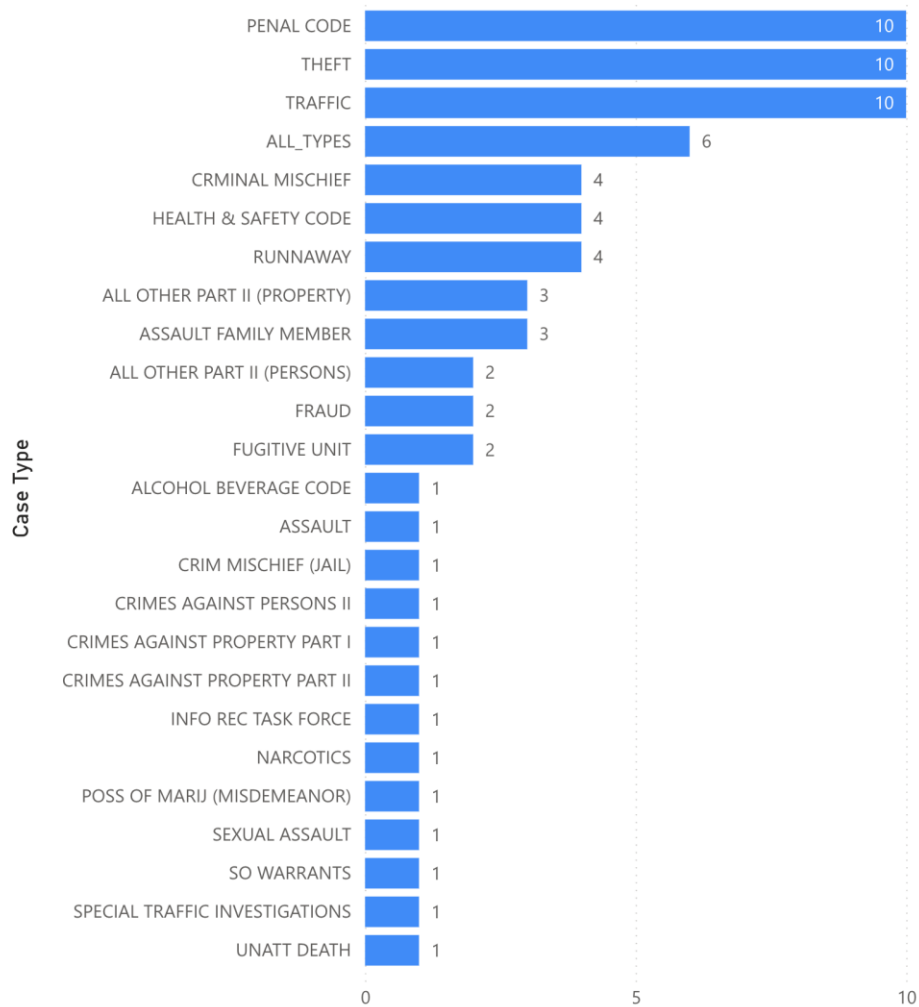
## Criminal Investigations Division

### Investigations

Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of three detectives. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

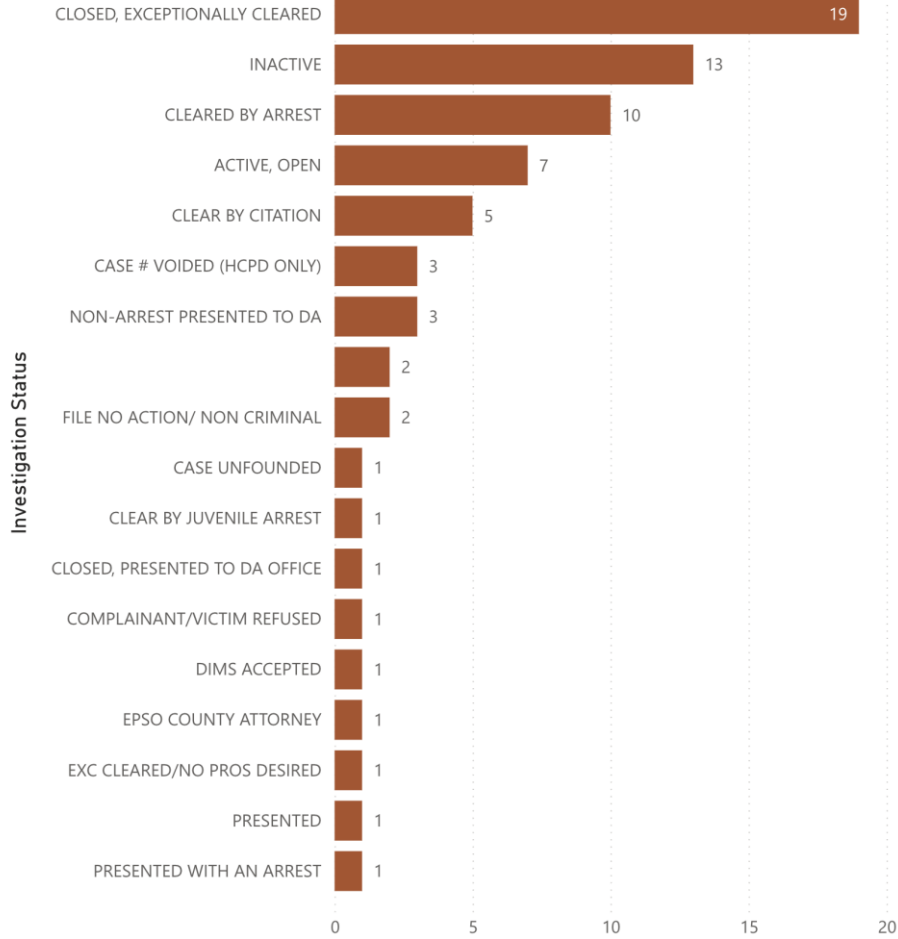
Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

November Cases by Type

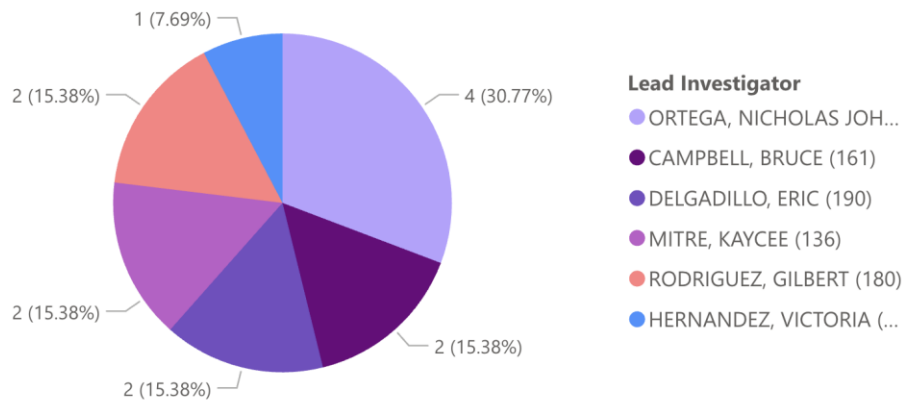


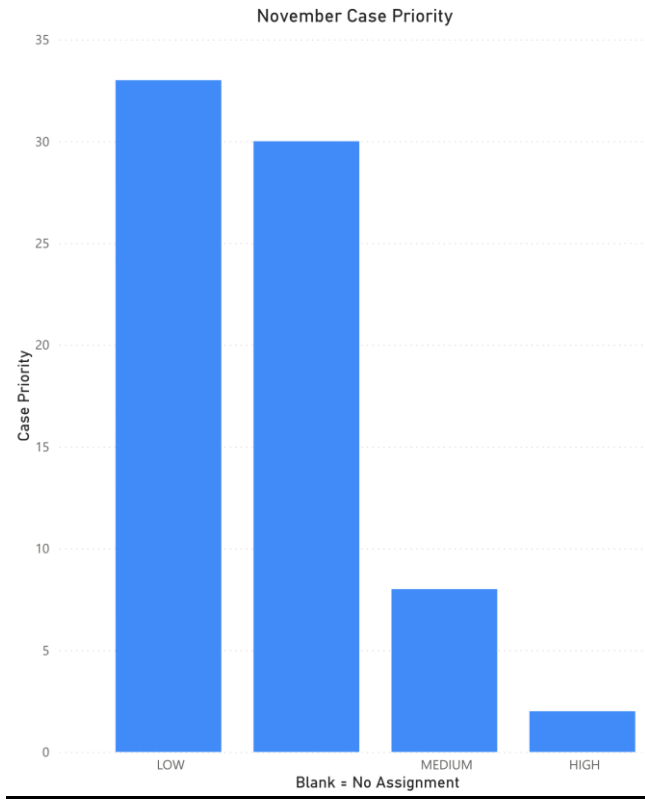


### November Cases Resolution



### November Case Load by Investigator







### Notable Activities for CID, Traffic, Forensics & Warrants Section:

#### Traffic Division

Officer Eric Delgado assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

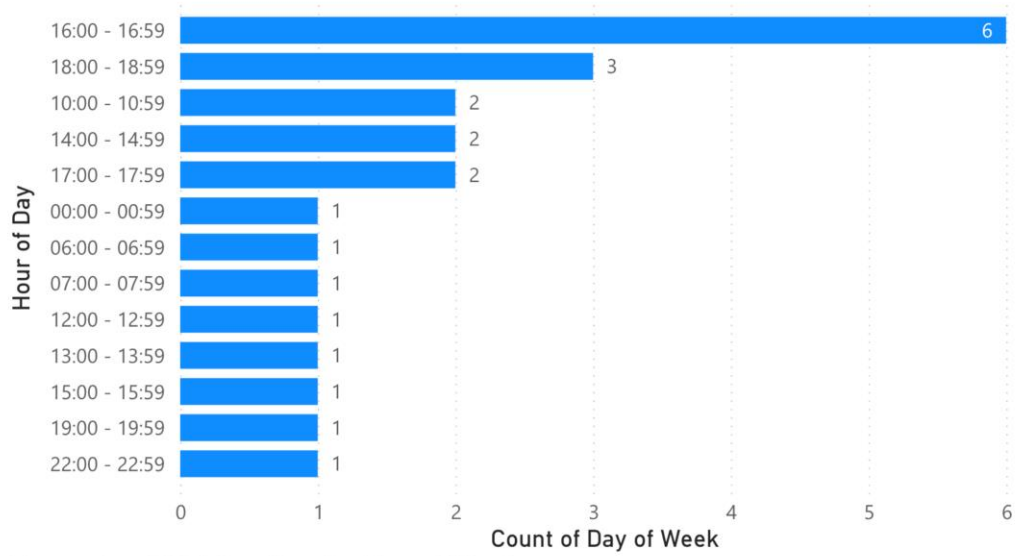
His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgado's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations.

Every detailed roadside inspection can take upwards of 2 hours to complete. During the month of September, Officer Eric Delgado conducted 3 inspections and found 2 commercial vehicles not road worthy.

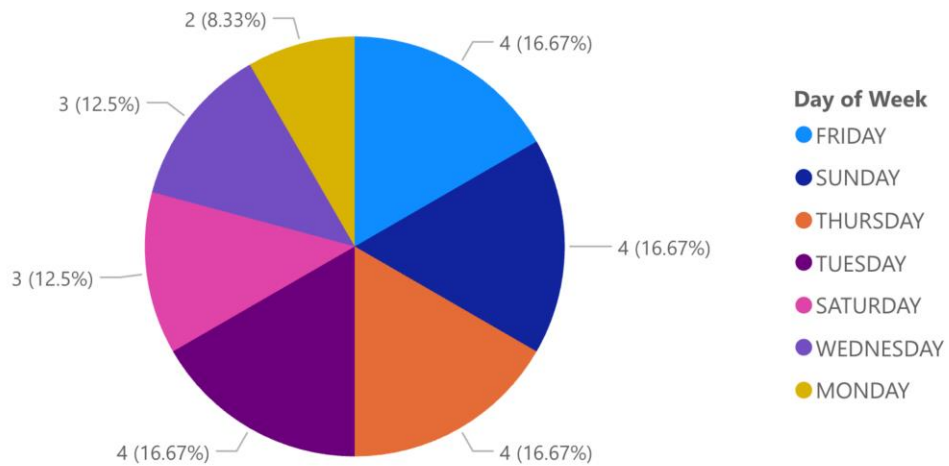
| <b>COMMERCIAL VEHICLE ENFORCEMENT</b>                  | <b>Activity Summary</b> |
|--|-------------------------|
| Traffic Contacts                                       | <b>17</b>               |
| Written Warnings                                       | <b>4</b>                |
| Citations  | <b>9</b>                |
| Crash Reports  | <b>0</b>                |
| Criminal Reports                                       | <b>0</b>                |
| Number of Arrests                                      | <b>1</b>                |
| Hours Spent Supporting Patrol Division                 | <b>6</b>                |
| Quarter Master Support Hours                           | <b>2</b>                |
| Specialized Training Hours                             | <b>1</b>                |
| Hours as Training Instructor                           | <b>17</b>               |
| Hours Spent Accident Investigation                     | <b>52</b>               |
| Hours Spent Participating in Community Events          | <b>17</b>               |
| Commercial Vehicle Inspections                         | <b>16</b>               |
| Commercial Vehicles Placed Out of Service              | <b>11</b>               |
| Drivers Placed Out of Service                          | <b>6</b>                |
| Commercial Vehicle Violations Found During Inspections | <b>142</b>              |
| Hours Supporting Fleet Management                      | <b>8</b>                |



### November 2024 Crashes by Hour of Day



### November 2024 Crashes by Day of Week







| MOTORCYCLE TRAFFIC ENFORCEMENT          | Activity Summary |
|---|------------------|
| Number of Traffic Contacts              | 32               |
| Number of Written Warnings              | 17               |
| Number of Citations                     | 24               |
| Number of Arrests                       | 1                |
| Number of Crash Reports                 | 4                |
| Number of Criminal Reports              | 3                |
| Quarter Master Support Hours            | 2                |
| Hours spent accident investigation      | 71               |
| Hours Participating in Community Events | 15               |
| Specialized Training Hours              | 4                |
| Hours Supporting Patrol Division        | 21               |
| Hours Supporting Fleet Management       | 4                |

The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service.

### **Forensics Unit**

#### **Forensic Unit Responsibilities**

Bernadette Ortega stands out as an extremely valuable asset to our team, taking on the role of Crime Scene and Evidence Lead with exceptional expertise. Her extensive experience positions her among the top professionals in the state, bringing a wealth of knowledge to our forensic endeavors. Working alongside her is Officer Abraham Diaz, who also plays a pivotal role in the Crime Scene and Evidence department. Together, they seamlessly combine their skills to handle forensic evidence and conduct meticulous crime scene investigations. Their collaborative efforts embody the highest standards of forensic work, ensuring the team excels in accuracy and efficiency.



### Forensic Unit Responsibilities

| Activity   | #    |
|--|------|
| Training Instructor Hours                            | 39   |
| In Service Training Hours                            | 17.5 |
| Hours Spent Processing Evidence                      | 41   |
| Hours Spent Managing Evidence Room                   | 5    |
| Hours Spent Processing Open Records Material         | 12.5 |
| Walk Ins for fingerprints                            | 2    |
| Hours responding to active crime scene               | 15.5 |
| Number of items submitted to laboratory for analysis | 6    |
| Evidence returned from laboratory with leads         | 0    |
| Total items returned from laboratory                 | 22   |

### Warrants Division and Bailiff

Officer Abraham Diaz assumes a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. His contributions make him an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, Officer Diaz ensures the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

All vehicles in the fleet are operational and in service.

### SORT Program

Our SORT program is led by Officer Victoria Hernandez. SORT stands for "Sex Offender Registry and Tracking". The program is designed to maintain a database of individuals convicted of sex offenses, providing law enforcement with the tools to monitor and track registered sex offenders within our jurisdiction. Our program is currently under development and will empower our agency to monitor these individuals closely.



| <b>SORT Program Activities</b>                 | <b>Hours</b> |
|--|--------------|
| Hours Dedicated to SORT Program                | 0            |
| Hours Dedicated to Community Relations Program | 19           |
| Hours Dedicated to Patrol Support              | 0            |
| Hours Dedicated to Investigation               | 45           |
| Hours Dedicated to Fleet Support               | 1.5          |
| Hours Dedicated to Specialized Training        | 5            |
| Hours Dedicated to Specialized Teams           | 2            |



The Communications Section is overseen by the Communications Manager and is comprised of 3 Communications Shift Supervisors, and 12 Communications Specialists.

**Response Times**

|   | Average Call to Arrival | Average Dispatch to Arrival | Actual | Target |
|---|-------------------------|-----------------------------|--------|--------|
| Priority 1-3 Pending to Arrival less than or equal to 8 Minutes   | 00:04:56                | 00:03:05                    | 100%   | 90%    |
| Priority 4-6 Pending to Arrival less than or equal to 12 Minutes: | 00:09:57                | 00:06:17                    | 100%   | 80%    |
| Priority 7-9 Pending to Arrival less than or equal to 15 Minutes: | 00:17:46                | 00:09:47                    | 86.6%  | 70%    |

**Horizon Police Calls for Service**

|                | Dispatched | Self-Initiated | Mobile Data Terminal Calls | Total |
|----------------|------------|----------------|----------------------------|-------|
| Horizon Police | 1,663      | 780            | 319                        | 2,762 |

**ESD 1 Calls for Service**

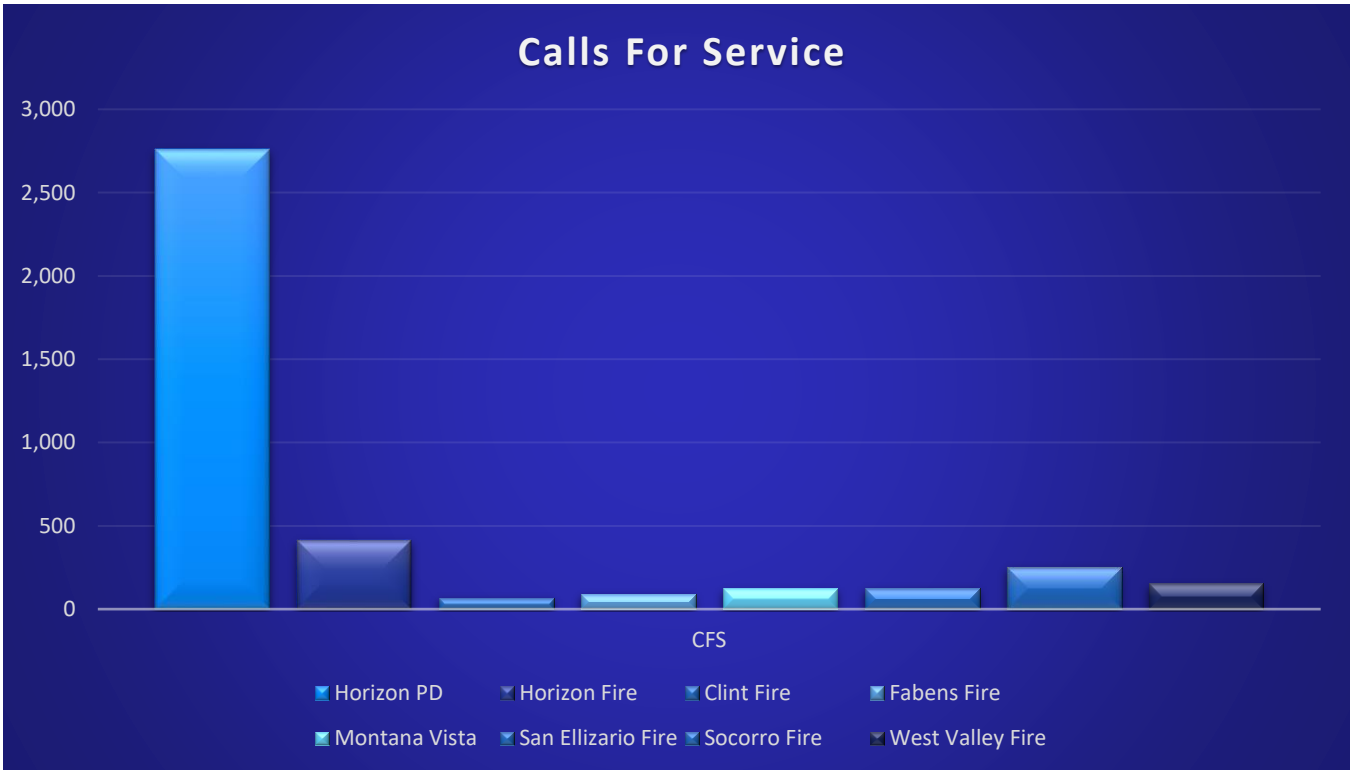
|              | Alarm | Assist | Brush Fire | Car Fire | Water Gas Leaks | Medical | MVA | Structure Fires | Total |
|--------------|-------|--------|------------|----------|-----------------|---------|-----|-----------------|-------|
| Horizon Fire | 39    | 23     | 6          | 2        | 18              | 274     | 49  | 3               | 414   |

**ESD 2 Calls for Service**

|               | Alarm | Assist | Brush Fire | Car Fire | Water/Gas Leaks | Medical | MVA | Structure Fire | Total |
|---------------|-------|--------|------------|----------|-----------------|---------|-----|----------------|-------|
| Clint         | 3     | 3      | 2          | 1        | 0               | 51      | 6   | 1              | 67    |
| Fabens        | 1     | 3      | 4          | 1        | 1               | 69      | 11  | 2              | 92    |
| Montana Vista | 9     | 4      | 12         | 0        | 6               | 73      | 19  | 1              | 124   |
| San Elizario  | 4     | 6      | 2          | 0        | 3               | 100     | 11  | 0              | 126   |
| Socorro       | 10    | 13     | 8          | 2        | 6               | 175     | 38  | 1              | 253   |
| West Valley   | 9     | 9      | 8          | 1        | 5               | 102     | 17  | 1              | 152   |
| Total         | 36    | 38     | 36         | 5        | 21              | 570     | 102 | 6              | 814   |



### Calls For Service

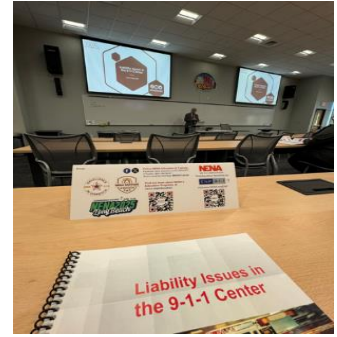




## Departmental Significant and Notable Accomplishments

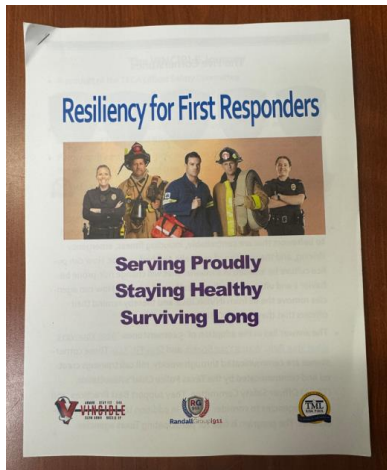
### Liability Issues in the 9-1-1 Center

The communications manager and shift supervisor attended Liability Issues in the 9-1-1 Center training held at the El Paso Regional Communications Center. 9-1-1 personnel can face exposure to legal action due to procedural errors, negligence, or failure to follow established protocols. By focusing on real world legal cases and practical suggestions for risk reduction, the training aimed to help 9-1-1 staff minimize their exposure to legal action and perform their roles with greater confidence and compliance. Real-life examples from court cases were used to illustrate how violations of procedure led to lawsuits against PSAPs and the importance of following proper protocols.



### Resilience Strategies for First Responders

The communications manager, communications manager assistant, two shift supervisors and two communications specialists attended the Resilience Strategies for First Responders course hosted at the El Paso Regional Communications Center. The course is designed to address the unique challenges and stressors that first responders face, including police, fire department personnel, emergency medical responders, communications officers, animal control officers, and code compliance officers. Participants learned about the significant emotional, psychological, and physical stress that often accompanies public safety roles. These professionals work in high-pressure environments that can lead to chronic stress, which, over time, can negatively affect their health, relationships, and job performance. In addition, the course emphasized the critical need for resilience strategies to help manage and mitigate these stressors, ensuring that responders maintain their well-being and continue to perform effectively in their demanding roles.



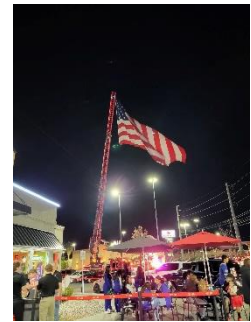


### **Raising Cane's Chicken 10 Year Anniversary**

On Wednesday, November 20, 2024, Sgt. H. Sierra and Detective V. Hernandez from the Horizon City Police Department accompanied Raising Cane's in celebration of their 10-year anniversary of providing delicious chicken and providing excellent service to El Paso, Texas. Horizon City Fire Department also joined in on the celebration as both departments displayed their marked vehicles for customers to look at. Officers and firemen were able to engage in



conversation with customers to include kids. Officers had the opportunity to give away coloring books and coloring sheets to kids as well. Horizon City Police Department is grateful for the support Raising Cane's has brought to the department and city. Raising Cane's has supported our community during National Night Out, they have handed out free meal coupons at Pete Duarte Head Start during seat belt checks for children, they have handed out goodies during car seat events and have provided meals to our officers during intense imperative trainings. We are happy to have a great working relationship with them and we will continue to work along with them to better serve our community.



### **Turkey and Goodie Bag Delivery**

On Thursday, November 21, 2024, Detective V. Hernandez met along with the Town of Horizon City Mayor Andy Renteria, Parks and Recreational Manager J. Vasquez and Officers N. Ortega and C. Zeiger to deliver turkeys and goodie bag donations at Pete Duarte Head Start for 25 families in need. Officers met with Mayor Andy at the Oz Glaze Senior Center to gather all donations then headed to the HeadStart. Everyone then met with Mrs. Margarita Astorga who is the school principal and additional staff. Officers unloaded all donations and were provided with the opportunity to do a small walk through of the school officer where they got to greet different school personnel. Different organizations such as the Town of Horizon City, Walmart, Molina Healthcare and HCPD came together as one to be able to provide these donations to the community. The holiday season is here, and our law enforcement officers and department not only assist those people in need but also have the goal of strengthening our community bond and enhance their trust.





### Car Seat Grant

On Friday, November 22, 2024, Detective V. Hernandez conducted two separate car seat inventories to report to Safe Riders. Certified Passenger Safety Technicians conduct a curb side car seat class once a month where they inspect, install and educate parents on the proper way to buckle up a child and how to install a car seat the safest way possible. Every month, technicians begin with a certain amount of car seats. Once a class takes place, technicians are expected to provide anywhere from five to ten car seats to families. Technicians are also recommended to have at least two months' worth of car seats. Detective Hernandez reports through a survey how many hours technicians spent doing car seat duties and how many car seats were given away for the month. Additional numbers that must be provided include the number of car seats at the beginning and at the end of the month. The goal each month is to be able to provide this service to as many families as possible to ensure our children are safe whenever they travel the roads. The next curbside car seat class being provided to

Texas Department of State Health Services

# Safe Riders

Child Passenger Safety Education and Training Program

the community will be taking place Nov. 27, 2024, and will be conducted by Officer E. Delgadillo and Detective V. Hernandez.

### Explorers Youth Program

During the month of November, the explorers were only able to meet one time with Det. V. Hernandez for their weekly meetings. Explorers have been currently focused on studying and learning the phonetic alphabet and ten codes as well as doing some physical activity like the previous month. There has been a small increase in new explorers and the goal is to have them learn be at the same level the senior explorers are at. Explorers have expressed their interest in doing a ride along with officers, therefore the goal is for them to be familiarized some of the law enforcement "vocabulary." Detective Hernandez has been meeting with the explorers every Thursday of the week and the goal is to continue meeting with them and expose them to additional duties and responsibilities of a Horizon City Police Department officer.







## Officer Staff and Recognition



Samantha Gonzalez has demonstrated exemplary performance during her training and brief time with the communications division. Since joining the communications division, Samantha has consistently shown a positive attitude and an exceptional work ethic. She arrives each day with enthusiasm and dedication, always ready to take on her responsibilities. Samantha handles her channel and work duties efficiently and accurately, ensuring that tasks are completed to a high standard. She is not afraid to ask questions when needed, demonstrating a commitment to continuous learning and improvement. Additionally, she is always willing to lend a helping hand to her colleagues whenever the opportunity arises. Her proactive attitude and strong teamwork make her a valuable asset. The communications division is fortunate to have her as part of the team.

Robert Herrera is not hesitant to take on challenging tasks. Recently, he took on the responsibility of overseeing a trainee who was nearing clearance. Throughout the process, Robert displayed calmness, patience, and respect, guiding his trainee effectively. He answered questions thoroughly and honestly, ensuring the information provided was accurate and clear. Robert also expressed a genuine interest in continuing his role as trainer, should the opportunity arise again.

This month, our division tackled a major challenge by reviewing nearly one thousand unresolved cases flagged in our records management system. After a thorough review by our command staff, we found that many of these cases were misassigned, likely due to poor training practices from previous administrations. Each case was carefully re-screened, and while some high-priority cases were reassigned for further investigation, the majority were successfully closed.

Case mismanagement happens in law enforcement, but it's not something we're willing to accept as part of our standard. This effort reflects our commitment to providing the best service possible to our community, holding ourselves accountable, and continuously improving how we operate.



## Great Work

For the month of November, we would like to recognize Officer Ortega and Officer Perez for their quick response during a medical call involving a drug overdose patient. Officer Ortega immediately sprung into action when he saw the male lying life-less on the floor and began CPR before the ambulance arrival. This contributed to bringing the male back to consciousness once he was aboard the ambulance.

We would like to recognize Cpl. Avitia's crew, Officer Chavez, Officer Morales and Officer Duarte for the amazing investigative skills that they utilized to locate and arrest a male subject that had exposed himself to a female that was applying for employment at a local business. Thanks to their efforts, they were able to bring him to justice for the Indecent Assault.

We would also like to recognize Sgt. Rosa's crew, Officer Arredondo, Officer Garza and Officer Trevino for their great initiative in keeping the city safe throughout their graveyard shift. Throughout their tour, they collectively made self-initiated arrests that ranged from Probation Violations to Manufacturing, Possession and Delivery of Controlled Substances. Sgt. Rosa's crew also handed out candy to our local children while patrolling and keeping them safe on Halloween night.

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