

HORIZON CITY POLICE DEPARTMENT



JANUARY 2026 REPORT

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- Honesty: We will be always truthful and trustworthy.
- Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Add additional grant funding to supplement Department operations.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided with the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	4	0
Officers	20	19	1
Crime Scene Technicians	2	2	0
Civilians	2	2	0

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	12	1

ADMINISTRATION

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,799,882.00	\$2,345,879.81	\$111,434.50	\$465,082.38	61.74%
Communications	\$1,323,250.00	\$935,970.65	\$-4,039.37	\$133,298.90	70.73%

PTO

Pay Codes	Police Department	Communications
OT	171.50	40.50
Comp	114	24
PTO	202.75	161.50
LWO	0	0
Military	0	0
Training	343.50	56
Funeral	0	32
Personal	0	0
Holiday	8	8
Injury	0	0
Suspension	0	0

FUEL USAGE.

Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	265	309	276	271	1120
Miles Driven	3686	3220	3429	3264	13,599

PATROL DIVISION

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our Criminal Investigation Division. The patrol division is comprised of 1 Lieutenant, 4 Sergeants, 2 Corporals and 16 Patrol Officers. They operate 24 hours a day, 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below you will find charts for our top five collision areas, traffic contacts throughout the year, calls for service, and arrests year to date.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of January	14
Horizon Blvd. / N. Kenazo Ave.	1
Horizon Blvd. / Rifton St.	1
S. Darrington Rd. / S. Kenazo Ave.	1
Horizon Blvd. / N. Darrington	1

TRAFFIC CONTACTS

2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	112												112
Shift B	93												93
Shift C	143												143
Shift D	47												47
Totals	395												395

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	229	306	318	330	1183
Self Initiated Calls	45	115	110	189	459
Incident Reports	21	23	11	10	65
Crash Reports	4	1	7	2	14

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	17												17
Misdemeanor Arrests	14												14
Shift A													
Felony Arrests	4												4
Misdemeanor Arrests	3												3
Shift B													
Felony Arrests	7												7
Misdemeanor Arrests	2												2
Shift C													
Felony Arrests	5												5
Misdemeanor Arrests	5												5
Shift D													
Felony Arrests	1												1
Misdemeanor Arrests	4												4

OFFICER RECOGNITIONS

January Officer Recognitions

From Assistant Chief Kluge

Each month, we recognize the “Top 2” Officers in four key categories, Reports, Arrests, Traffic Contacts, and Citations. This recognition highlights both outstanding monthly performance and the consistency shown by officers who continue to lead by example as we move into the new year.

January Performance Highlights

Officer Mark Alva began 2026 with a strong showing, leading the department in Reports (11). His continued productivity in his field training reflects a solid growing confidence in his patrol duties.

Officer Ericka Garza earned second in Reports (9), continuing her pattern of consistent performance that carried through the latter part of 2025 and into the new year.

Officer Daniel Trevino led the department in Arrests (5), reinforcing his reputation for proactive enforcement and effective case work.

Officers Alejandro Retana and Gustavo Chavez tied for second in Arrests (4 each), demonstrating continued reliability and presence in enforcement activity.

Officer Marcos Calvillo once again stood out in Traffic Contacts, leading the department with 51, while Officer Jesus Venegas followed closely with 50, marking a strong debut on the 2026 "Top 2" list and emphasizing the department's continued focus on visibility and traffic safety.

In Citations, Officer Eric Delgadillo led the department with 21, while Officer Marcos Calvillo earned second with 19, further extending his long-standing consistency across multiple categories.

Historical Highlights & Continued Performers

- Officer Marcos Calvillo (#340) – Continues his long-running consistency from 2025 into 2026, appearing again in Traffic Contacts and Citations.
- Officer Ericka Garza (#289) – Sustained her strong performance from late 2025 with continued recognition in Reports.
- Officer Daniel Trevino (#310) – Returned to the "Top 2" list with a leading role in Arrests, maintaining his enforcement presence.
- Officer Gustavo Chavez (#257) – Continued to appear among top arrest producers, consistent with prior-year performance.

New & Notable Contributions

January marked a strong start to the year with Officer Jesus Venegas earning his first "Top 2" recognition in Traffic Contacts, highlighting the depth of proactive enforcement across the department as 2026 begins.

Officer Eric Delgadillo made a strong start to 2026 by leading the department in Citations (21). This proactive enforcement and attention to detail reflect a solid commitment to traffic safety and accountability, setting a positive tone for the new year and reinforcing the department's focus on consistent, high-quality enforcement.

Outstanding work by all officers recognized this month. Your professionalism, dedication, and consistency continue to set the tone for a strong year ahead.

Great job to everyone for starting 2026 on a high note.

January “Top 2”

Activity	Total	Officer
Reports	11	Off. M. Alva
	9	Off. H. Garza
Arrests	5	Off. D. Trevino
	4	Off. A. Retana
	4	Off. G. Chavez
Traffic Contacts	51	Off. M. Calvillo
	50	Off. J. Venegas
Citations	21	Off. E. Delgadillo
	19	Off. M. Calvillo

CRIMINAL INVESTIGATIONS DIVISION

Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

TRAFFIC AND COMMERCIAL MOTOR VEHICLE SECTION

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	12
Number of Written Warnings	7
Number of Citations	5
Number of Arrests	1
Number of Crash Reports	0
Number of Criminal Reports	0
Hours Participating in Community Events	8

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

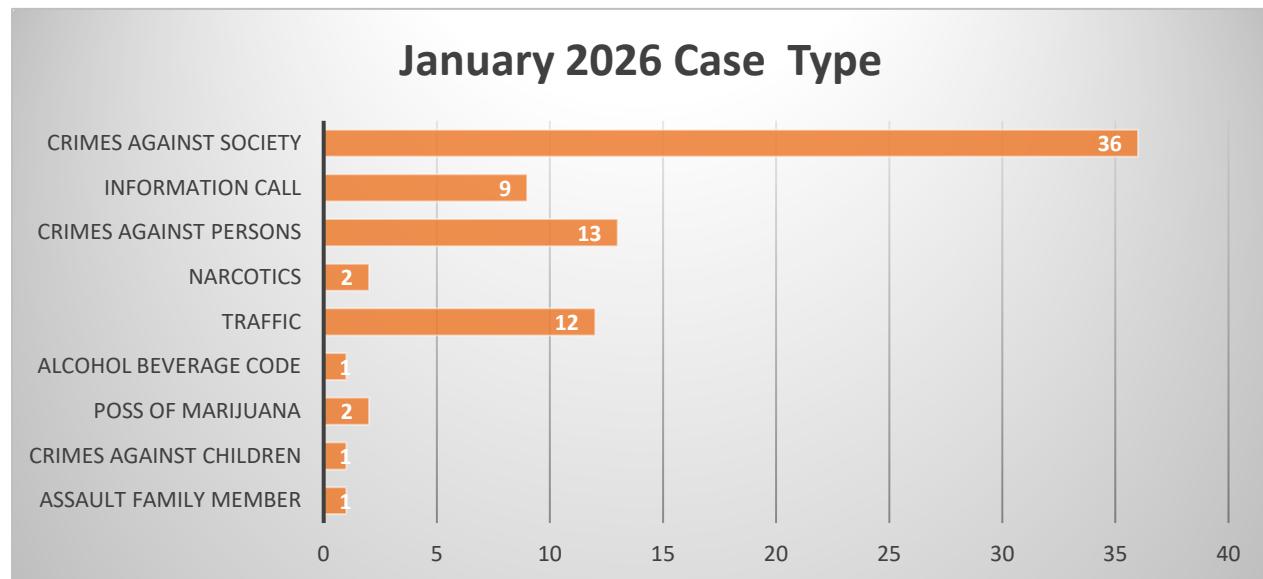
His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

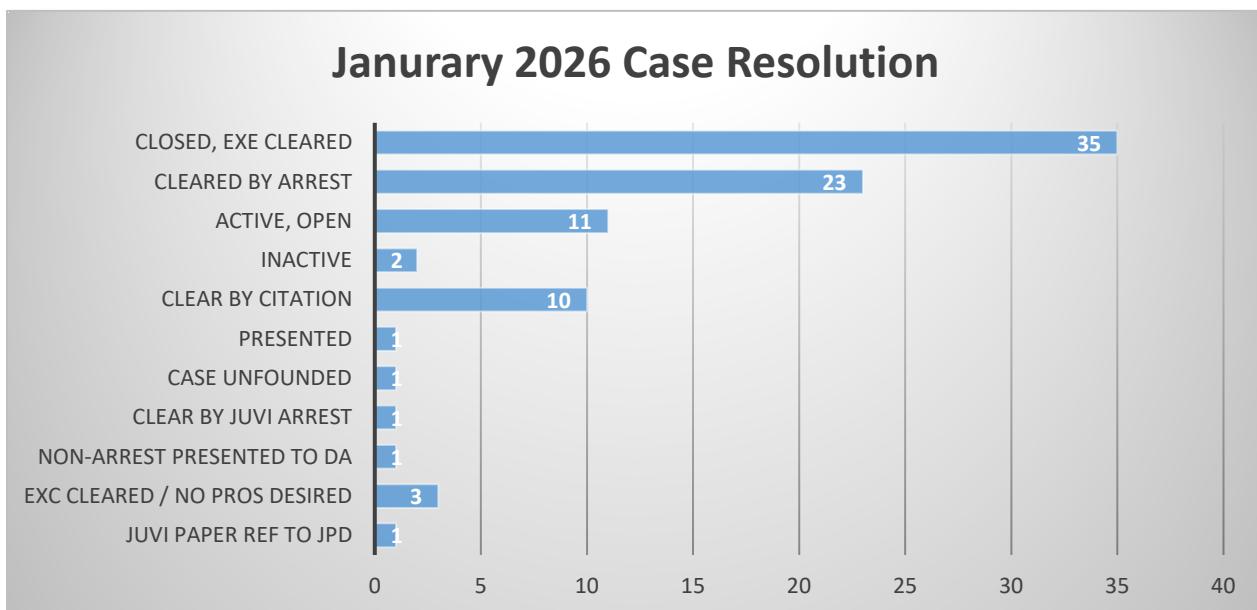
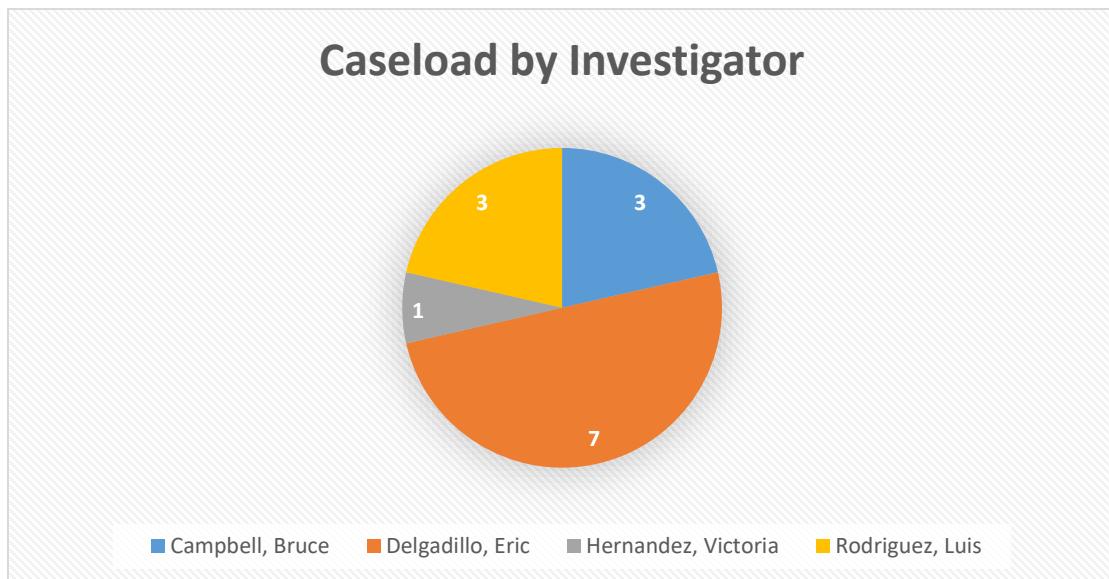
Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	22
Written Warnings	10
Citations	21
Crash Reports	4
Criminal Reports	8
Number of Arrests	4
Commercial Vehicle Inspections	7
Commercial Vehicles Placed Out of Service	3
Drivers Placed Out of Service	0
Commercial Vehicle Violations Found During Inspections	45

FORENSICS UNIT

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	0
In Service Training Hours	19.25
Hours Spent Processing Evidence	118.5
Hours Spent Managing Evidence Room	90
Hours Spent Processing Open Records Material	39
Walk Ins for Fingerprints	0
Hours Responding to Active Crime Scene	10
Items Submitted to Laboratory for Analysis	13
Evidence Returned from Laboratory with Leads	7
Total Items returned from Laboratory	4

CASES BY TYPE, CASE RESOLUTION, AND CASELOAD





NOTABLE ACTIVITIES FOR CID

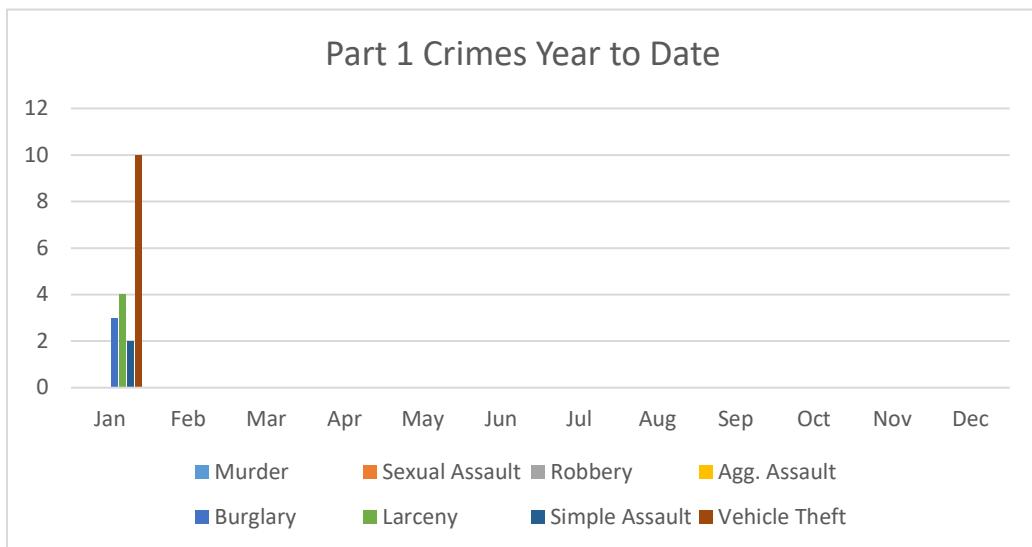
In January, HCPD's Criminal Investigations Division handled several high priority cases, one of which required immediate and sustained focus. Detectives were alerted to a situation involving a man accused of keeping his live-in girlfriend against her will and assaulting her over the course of several days.

With the victim's safety at the forefront, CID moved fast. The team and their supervisors worked through the night, following leads across the El Paso region. Hours of determined legwork led them to a Walmart in Northeast El Paso, where the suspect was located and taken into custody.

CRIME STATISTICS – PART 1 YEAR TO DATE

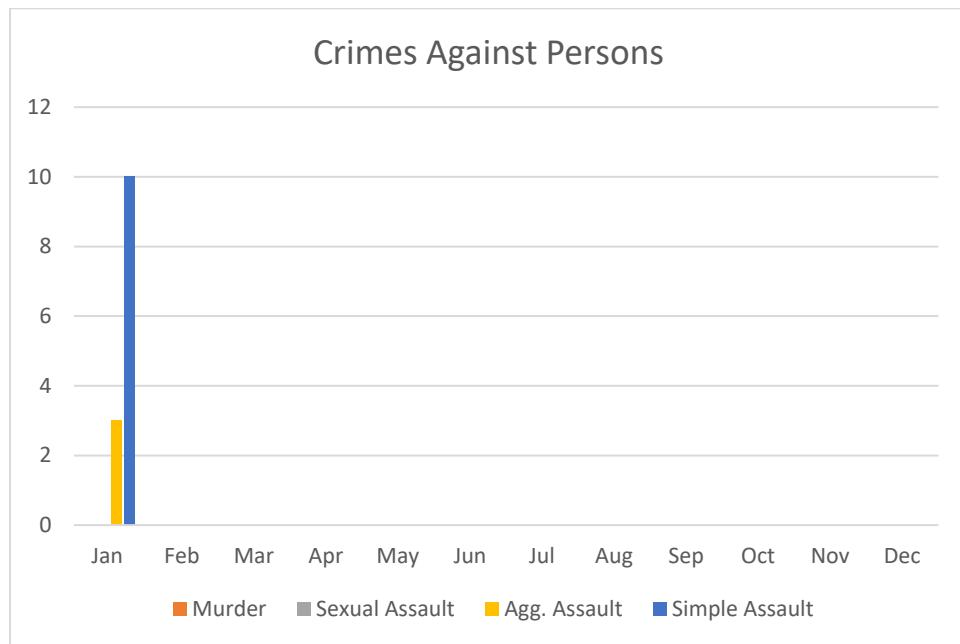
It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

Part 1 2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0												0
Sexual Assault	0												0
Robbery	0												0
Agg. Assault	3												3
Burglary	4												4
Larceny	2												2
Simple Assault	10												10
Vehicle Theft	0												0
Total	19												19



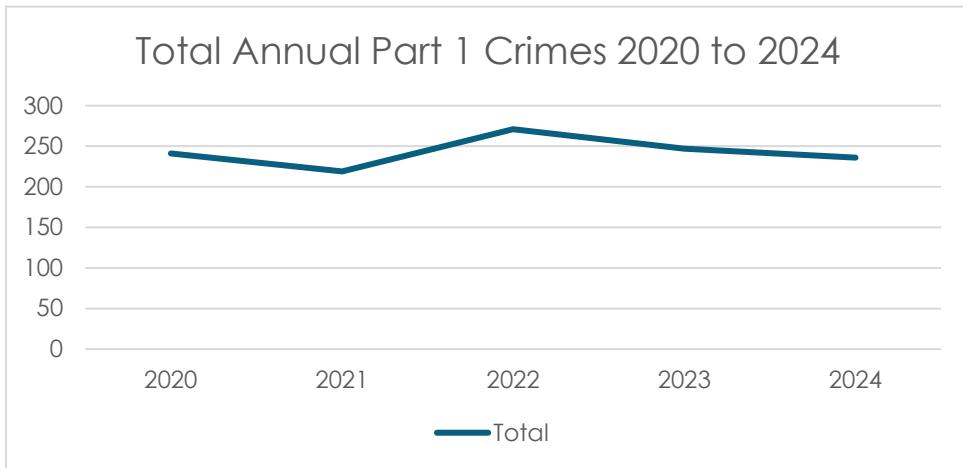
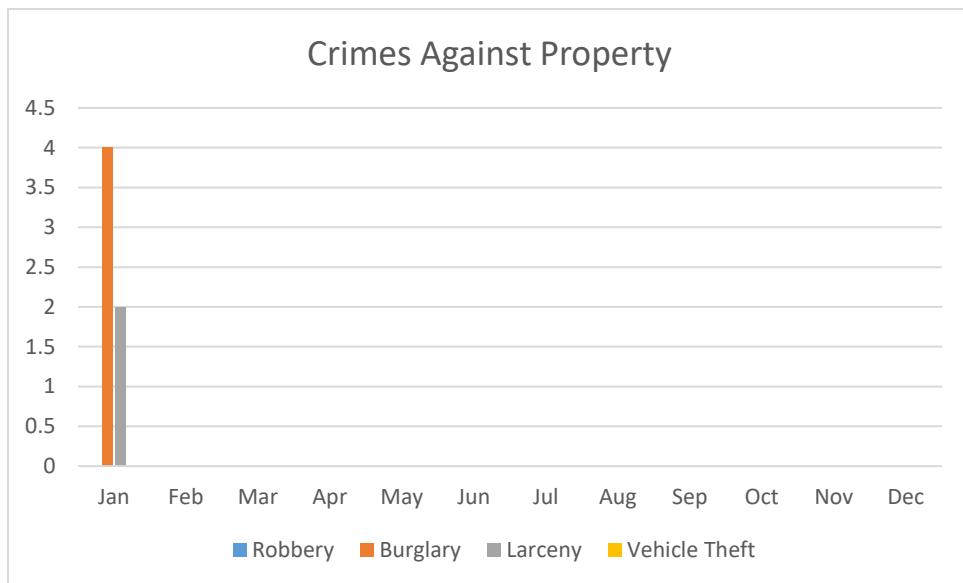
CRIMES AGAINST PERSONS YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0												0
Sexual Assault	0												0
Agg. Assault	3												3
Simple Assault	10												10
Total	13												13



CRIMES AGAINST PROPERTY YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0												0
Burglary	4												4
Larceny	2												2
Vehicle Theft	0												0
Total	6												6



ADMINISTRATION DIVISION

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of

traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

January 2026 Warrant / Bailiff Officer

Activity	Total
Court Sessions Attended	4
Civil Process Served	1
Civil Process Pending	10
Case Preparations Completed	36
Case Preparations Pending	0
Signed Complaints	232
Signed Complaints Pending	0
Traffic Warrant Referrals	3

COMMUNICATIONS SECTION

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

Response Times

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:06:54	00:04:17	69.2%	90%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:11:30	00:07:20	87%	80%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:16:15	00:09:47	65.42%	70%

Horizon Police Calls for Service

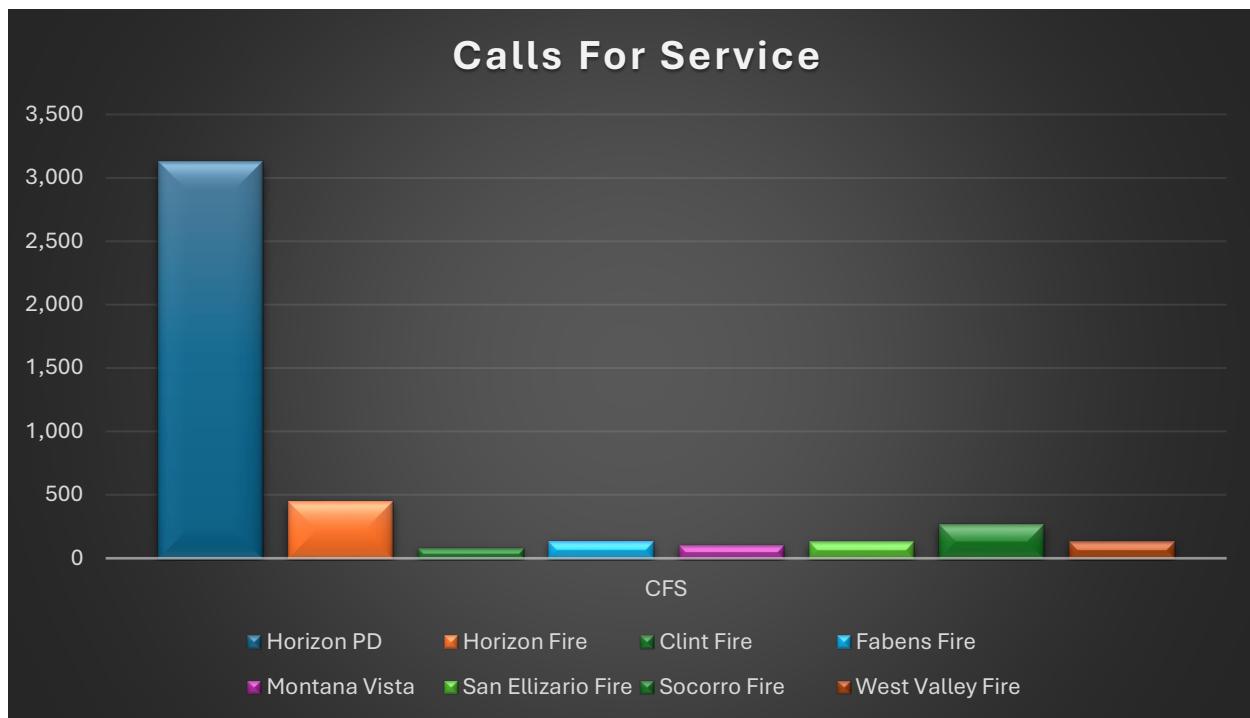
	Dispatched	Self-Initiated	Mobile Date Terminal Calls	Total
Horizon Police	1589	1047	492	3128

ESD 1 Calls for Service

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	28	39	15	3	34	279	49	3	450

ESD 2 Calls for Service

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	4	4	3	1	5	58	6	1	82
Fabens	5	9	6	3	4	93	14	1	135
Montana Vista	4	4	5	1	12	70	10	0	106
San Elizario	4	4	2	0	1	110	7	2	130
Socorro	10	18	5	4	6	181	40	3	267
West Valley	5	7	6	1	10	83	21	3	136
Totals	32	46	27	10	38	595	98	10	856



Enhanced Caller Management

Communications Manager Elva Ramos and Assistant Manager Irlanda Huerta completed NENA's instructor-led Enhanced Caller Management online course. The training strengthened their 9-1-1 call-taking skills, including active listening, decision-making, and handling high-pressure situations. It also highlighted strategies for ongoing professional growth, helping our team stay prepared for any challenge and continue serving both our agency and the community effectively.

CAD Essentials

Communications Specialists Julia Nava and Sasha Gonzalez attended a two-day CAD Essentials course hosted by the El Paso County 911 District. The course utilized Hexagon's 9.4 CAD version and provided an in-depth overview of its functionalities and applications. It covered both the I/Calltaker and I/Dispatcher modules that are designed for end-users, trainers, and supervisors. Participants also engaged in hands-on training, gaining direct experience using the CAD system to effectively apply its features in real-world scenarios.



Nominations



We want to congratulate and express our appreciation to Communications Shift Supervisor Stephanie Cortes for her exceptional care and compassion during the last call at an End of Watch service. Her words and presence brought comfort, honor, and unity to everyone in attendance. Stephanie went beyond her professional duties, and her heartfelt tribute left a lasting, meaningful impact on all who were there.



We're happy to welcome Megan Gonzalez-Mejia, Bryan Tiscareno, and Alejandro Ibarra to the Communications Division. They join us with great energy, and we're looking forward to working together and seeing the contributions they'll make to the team.

COMMUNITY EVENTS

Throughout the month of January 2026, the Horizon City Police Department proudly participated in a variety of community events focused on promoting safety, honoring service, and strengthening the relationships we share with those we serve. Below is a recap of our community engagement efforts during the month:

January 7 – Horizon City Police Department officers had the pleasure of welcoming students back to school following the winter break, helping ensure a

safe and positive return to campus.



January 12 – In honor of Law Enforcement Appreciation Day, Olive Garden (Joe Battle and Montwood locations) generously provided lunch for the Horizon City Police Department. We sincerely appreciate their continued support.



January 24 – Horizon City Police Department officers and an HCPD Crime Scene Specialist had the honor of serving as judges and role players for the Law Enforcement Competition at Socorro High School.



January 29 – Horizon City Police and Horizon City Communications participated in the ESC Region 19 College, Career, Military, and Trade Fair. This event provided an excellent opportunity to connect with high school students as they explored future educational and career paths.



January 31 – Horizon City Police and Horizon City Communications joined Special Olympics Texas for the 2026 Law Enforcement Torch Run Polar Plunge, supporting athletes and promoting community involvement.



January 31 – Horizon City Police Department officers conducted a criminal warrants roundup targeting individuals with outstanding warrants, reinforcing our commitment to public safety. We appreciate the continued support of our community and partners as we work together to serve and protect Horizon City.

