

HORIZON CITY POLICE DEPARTMENT



AUGUST 2026 REPORT

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- **Honesty:** We will be always truthful and trustworthy.
- **Fairness:** We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- **Courage:** We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- **Compassion:** We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Add additional grant funding to supplement Department operations.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided with the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	4	0
Officers	20	19	1
Crime Scene Technicians	2	2	0
Civilians	2	2	0

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	10	3

ADMINISTRATION

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,799,882.00	\$259,454.31	\$7,279.73	\$289,302.41	6.81%
Communications	\$1,323,250.00	\$183,935.78	\$-25,593.54	\$85,188.26	14.91%

PTO

Pay Codes	Police Department	Communications
OT	219	81
Comp	134	2
PTO	397	136
LWO	0	0
Military	0	0
Training	565	72
Funeral	8	0
Personal	0	0
Holiday	8	0
Injury	0	0
Suspension	0	0

FUEL USAGE.

Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	186	233	258	313	990
Miles Driven	4188	3271	4188	2657	14304

PATROL DIVISION

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our Criminal Investigation Division. The patrol division is comprised of 1 Lieutenant, 4 Sergeants, 2 Corporals and 16 Patrol Officers. They operate 24 hours a day, 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below you will find charts for our top five collision areas, traffic contacts throughout the year, calls for service, and arrests year to date.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of August	17 (11 less than July)
Horizon Blvd. / Acra Ct.	2
Horizon Blvd. / Kenazo Ave.	1
S. Darrington Rd. / Thayer Pease Ave.	1
N. Darrington Rd. / Roslyn Dr.	1
Eastlake Blvd. / Horizon Mesa	1

TRAFFIC CONTACTS

2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	112	92	146	142	112	110	120	131					965
Shift B	93	87	103	117	67	65	135	166					833
Shift C	143	141	109	106	70	145	138	181					1033
Shift D	47	107	173	82	121	90	149	90					859
Totals	395	427	531	447	370	410	542	568					3690

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	249	263	272	258	1042
Self Initiated Calls	73	186	97	198	554
Incident Reports	14	5	13	17	49
Crash Reports	4	4	3	6	17

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	17	8	8	6	9	3	1	6					58
Misdemeanor Arrests	14	7	12	5	13	9	10	6					76
Shift A													
Felony Arrests	4	6	3	1	1	2	0	3					20
Misdemeanor Arrests	3	2	1	1	3	1	0	4					15
Shift B													
Felony Arrests	7	1	3	2	4	0	0	0					17
Misdemeanor Arrests	2	1	9	1	6	5	4	1					29
Shift C													
Felony Arrests	5	1	0	3	1	1	1	3					15
Misdemeanor Arrests	5	3	2	2	0	2	3	1					18
Shift D													
Felony Arrests	1	0	2	0	3	0	0	0					6
Misdemeanor Arrests	4	1	0	1	4	1	3	0					14

CASE CLEARANCES

Tracking case clearances by officer and by method provides an important measure of investigative activity, accountability, and overall case management. While the number of reports generated by the department reflects workload, examining how those cases are ultimately resolved provides a more complete picture of our effectiveness. This information allows supervisors to identify which officers are actively following cases through to disposition and whether cases are being resolved through arrest, citation, warrant, exceptional clearance, prosecutorial action, juvenile referral, or other appropriate means.

Reviewing the method of clearance is equally important because not every successfully investigated case results in a physical arrest. Cases may be appropriately resolved through warrants, citations, juvenile referrals, victim decisions, or prosecutorial determinations. Monitoring these outcomes helps distinguish productive case resolution from cases that simply become inactive and can identify trends requiring additional training, supervisory review, investigative resources, or follow-up.

Tracking these figures over time will allow the department to evaluate individual and organizational performance, recognize productive investigative work, identify areas for

improvement, and ensure that cases receive appropriate follow-up from initial report through final disposition.

Case Clearance by Month

	Labels	CLEAR BY CITATION	CLEAR BY JUVENILE ARREST	CLEARED BY ARREST	CLOSED, EXCEPTIONALLY CLEARED	DECLINED PROSECUTION (DA'S OFFICE)	DIMS DECLINED	EXC CLEARED/NO PROS DESIRED	EXCEPTIONALLY CLEARED/ WARRANT	INACTIVE	JUVENILE PAPER REFERRED TO JPD/JUVE COURT	Grand Total
ALVA, MARK (350)					1							1
AVITIA, BRYAN (250)				1	2							3
CALVILLO, MARCOS (340)						1			1			2
CAMPBELL, BRUCE (161)					2					2		4
CHAVEZ, GUSTAVO (257)			1				1	1				3
DIAZ, ABRAHAM (255)					1					3		4
ESCOBEDO, JESUS (276)					1							1
ESCOBEDO, JUSTIN (358)	1			2	5							8
HERNANDEZ, ARLENE (323)					1							1
HERNANDEZ, VICTORIA (277)					2			1		1		4
LIANO, SAIRA (348)											1	1
LOPEZ, KENNETH (352)						1						1
MAGANA, HERIBERTO (349)				1	7							8
MEDINA, FERNANDO (343)				1						1		2
ORTEGA, MICHELLE (334)				1	1							2
RODRIGUEZ, LUIS (336)					2							2
SOTO, ARMANDO (341)				1								1
TREVINO, DANIEL (310)				1	2							3
VARGAS, ANTHONY (357)				1		1				1		3
VENEGAS, JESUS (333)					1							1
Grand Total		1	1	9	28	3	1	2	1	8	1	55

Case Clearance by Year

Row Labels	ACTIVE, OPEN	CASE UNFOUNDED	CLEAR BY CITATION	CLEAR BY JUVENILE ARREST	CLEAR BY ARREST	CLOSED, EXCEPTIONALLY CLOSED	PRESENTED TO DA OFFICE	COMPLAINANT/ VICTIM REFUSED	DECLINED PROSECUTION (DA'S OFFICE)	DIMS DECLINED	EXC	CLEAR/NO PROS. DESIRED, EXCEPTIONALLY CLEAR/ NON-ARREST, EXCEPTIONALLY CLEAR/ WARRANT	INACTIVE	JUVENILE PAPER REFERRED TO JPD./JUVE. COURT	MORE WORK	NON-ARREST PRESENTED TO DA	DA REFERRED TO OUTSIDE AGENCY	Grand Total	
ALVA, MARK (350)				1	5	9			4	1	1		4					25	
ARREDONDO, CRISTIAN ALFREDO (312)						2												2	
AVITIA, BRYAN (250)					1	2							3					6	
CALVILLO, MARCOS (340)			4	3	11	8			5		1		1					34	
CAMPBELL, BRUCE (161)		2		1	2	4			2				7				2	20	
CHAVEZ, GUSTAVO (257)			1	1	2	2	1		1	1	1	1	1					12	
DELGADILLO, ERIC (190)			5		2	10							1					18	
DIAZ, ABRAHAM (255)			8		2	1					1		5					17	
DUARTE, BRANDON ISAIAH (317)					1	1		1	1								1	5	
EMILIANO, PAUL (356)			3		1	3			3		1							11	
ESCOBEDO, JESUS (276)						1												1	
ESCOBEDO, JUSTIN (358)			1		2	8			1									12	
GAMBOA, VANESSA S (283)						39												39	
GARZA, ERICKA (289)			6	1	9	10			1		1		1					29	
HERNANDEZ, ARLENE (323)			1		1	4					1		1					8	
HERNANDEZ, VICTORIA (277)	2	2			1	3			1		1		4			1		15	
KLUGE, JOSE (338)					1													1	
LABRADO, ABEL (165)					1													1	
LIANO, SAIRA (348)	1		1		1	9		1	4				1	1				19	
LOPEZ, KENNETH (352)	2	1			2	3	1		1				3					13	
LOZOYA, OSMAN (351)				1		2												3	
LUJAN, VIVIAN (284)			1	1	3						1							6	
MAGANA, HERIBERTO (349)		1	3		10	14	1		3		1							33	
MEDINA, FERNANDO (343)	1		2		2	1			1				3			1		11	
MORALES, CAROLYN (294)			1															1	
ORTEGA, MICHELLE (334)				3	4	4	1		3			1	2					18	
RETANA, ALEJANDRO (339)			6	4	6	6	1		2		1	1	1					28	
RODRIGUEZ, JOHN C. (183)						3												3	
RODRIGUEZ, LUIS (336)	1					3			2				2					8	
ROSAS, GUILLERMO (173)						1												1	
SOTO, ARMANDO (341)					4	1					1		2					8	
TREVINO, DANIEL (310)			1		4	8			4									18	
VARGAS, ANTHONY (357)					6	5			1				2		1			15	
VARGAS, MARCOS (0290)						2												2	
VASQUEZ, VICTOR S (221)				2	1	4							8				1	16	
VENEGAS, JESUS (333)			3		3	5			2		2							18	
ZEIGER, CAMERON F. (174)					1	1												2	
Grand Total	7	6	47	18	89	179	5	2	42	2	14	3	5	52	1	1	2	4	479

OFFICER RECOGNITIONS

August 2026 "Top 2" Officer Recognition

From Assistant Chief Kluge

Officers,

Each month, we recognize the "Top 2" Officers in four key categories, Reports, Arrests, Traffic Contacts, and Citations. This recognition highlights outstanding monthly performance while also acknowledging the consistency and professionalism our officers continue to demonstrate throughout 2026.

August Performance Highlights

August brought several strong performances across the department, including some new names joining the "Top 2" list.

Officer H. Heredia and Trainee Officer J. Escobedo tied for first in Reports (10 each).

Officers A. Vargas and S. Liano tied for second in Reports (8 each), demonstrating strong documentation and consistent case activity throughout the month.

Officer A. Diaz led the department in Arrests (7), adding another category to his already impressive record of Top 2 appearances. Officer M. Calvillo followed closely with 6 arrests, continuing his long-standing record as one of the department's most consistent and well-rounded performers.

In Traffic Contacts, Officer P. Emiliano led the department with an impressive 75 contacts, earning a notable Top 2 recognition. Officer F. Medina followed with 61 contacts, continuing his strong performance and visibility in traffic enforcement.

Officer F. Medina also led the department in Citations (62), giving him Top 2 recognition in two categories this month. Officer E. Delgadillo earned second with 40 citations, continuing his consistent contribution to the department's traffic safety efforts.

Historical Highlights & Continued Performers

- Officer Marcos Calvillo (#340) – Added another Top 2 appearance with six arrests. Since the Top 2 program began in June 2025, Officer Calvillo has remained one of the department's most consistently recognized and well-rounded performers across Reports, Arrests, Traffic Contacts, and Citations.
- Officer Abraham Diaz (#255) – After repeatedly leading the department in traffic-related activity throughout 2026, Officer Diaz demonstrated his versatility this month by leading the department in Arrests with seven.
- Officer Heriberto Heredia (#349) – Continued his strong development this month tying for the department lead in Reports. His repeated Top 2 appearances since becoming an independent officer demonstrate continued growth and productivity.
- Officer Fernando Medina – Earned recognition in two categories this month, leading Citations and placing second in Traffic Contacts. His repeated appearances throughout 2026 continue to demonstrate the impact of the Traffic Unit's proactive enforcement efforts.
- Officer Eric Delgadillo (#190) – Added another Top 2 finish in Citations, continuing a strong year of traffic enforcement that has included repeated recognition in both Citations and Traffic Contacts.

- Officer Saira Liano (#348) – Returned to the Top 2 list in Reports after several strong performances dating back to late 2025, demonstrating continued consistency in documentation and patrol activity.

New & Notable Contributions

August provided an opportunity to recognize some newer names on the Top 2 list. Trainee Officer J. Escobedo tied for the department lead in Reports with 10 while still participating in the field training process. Performing at that level during training is an encouraging indication of his development and the work being put in by both the trainee and his Field Training Officers.

Officer P. Emiliano also made a notable showing by leading the department in Traffic Contacts with 75, demonstrating a strong commitment to proactive policing, roadway visibility, and community engagement.

August also highlighted the versatility of Officer Abraham Diaz. While much of his Top 2 recognition has come from his work as a Traffic Officer, this month he led the entire department in Arrests (7), demonstrating that his proactive approach extends beyond traffic enforcement.

Finally, Officer Fernando Medina's Top 2 placement in both Traffic Contacts and Citations represents another strong month for the Traffic Unit and continues the unit's consistent contribution to roadway safety throughout 2026.

Outstanding work to all officers recognized this month. Whether you are an experienced officer, recently released from field training, or just beginning the FTO process, these results demonstrate the professionalism, initiative, and effort being put forward throughout the department.

Great job to everyone—keep up the outstanding work.

August “Top 2”

Activity	Total	Officer
Reports	10	Off. H. Heredia Off. J. Escobedo
	8	Off. A. Vargas Off. S. Liano
Arrests	7	Off. A. Diaz
	6	Off. M. Calvillo
Citations	62	Off. F. Medina
	40	Off. E. Delgadillo
Traffic Contacts	75	Off. P. Emiliano
	61	Off. F. Medina

CRIMINAL INVESTIGATIONS DIVISION

Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

TRAFFIC AND COMMERCIAL MOTOR VEHICLE SECTION

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	154
Number of Written Warnings	69
Number of Citations	85
Number of Arrests	10
Number of Crash Reports	4
Number of Criminal Reports	2

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

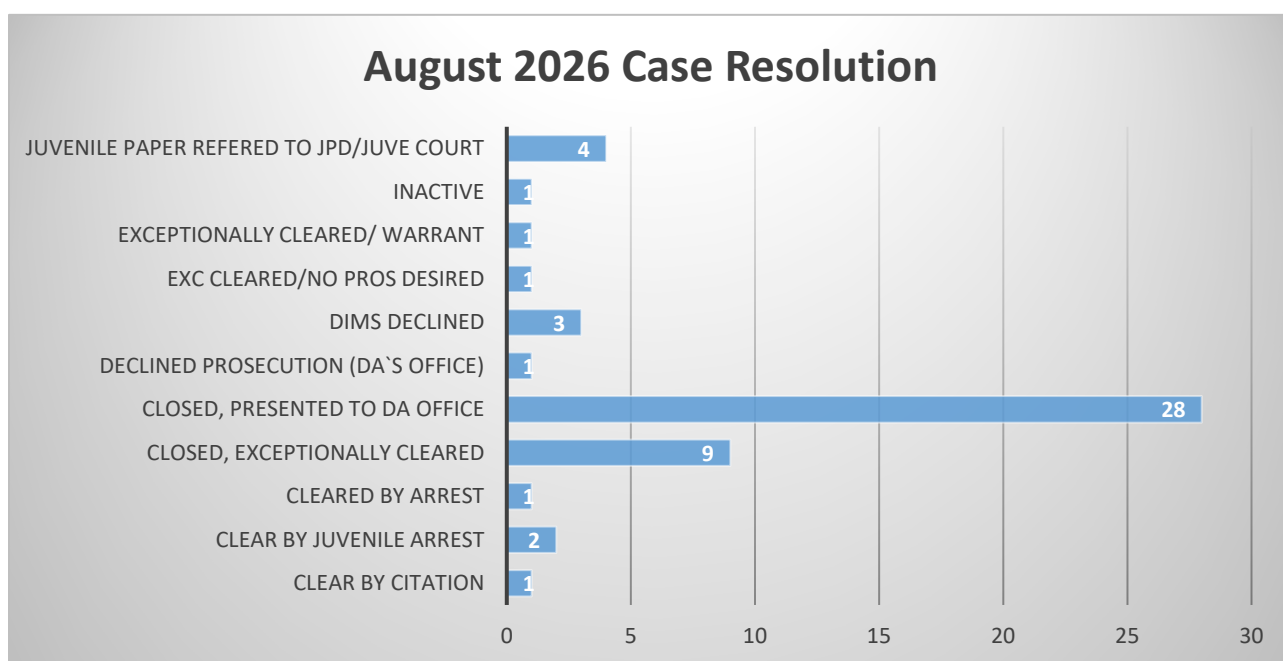
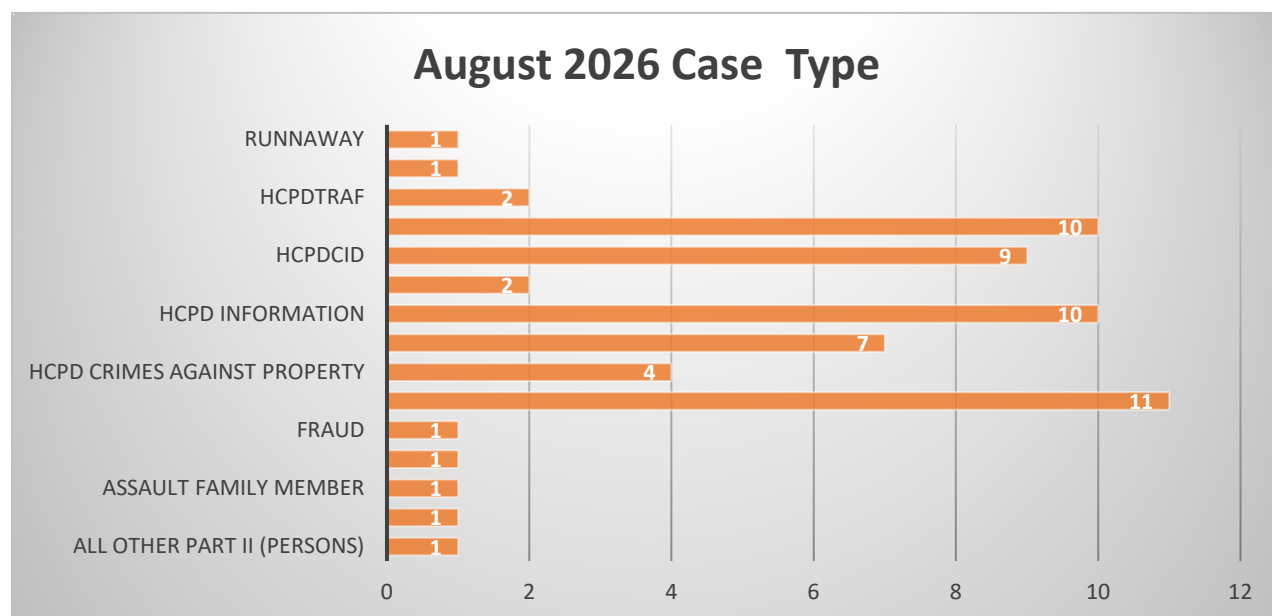
His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	26
Written Warnings	0
Citations	27
Crash Reports	2
Criminal Reports	1
Number of Arrests	5
Commercial Vehicle Inspections	9
Commercial Vehicles Placed Out of Service	5
Commercial Drivers Placed Out of Service	1
Commercial Vehicle Violations Observed	69

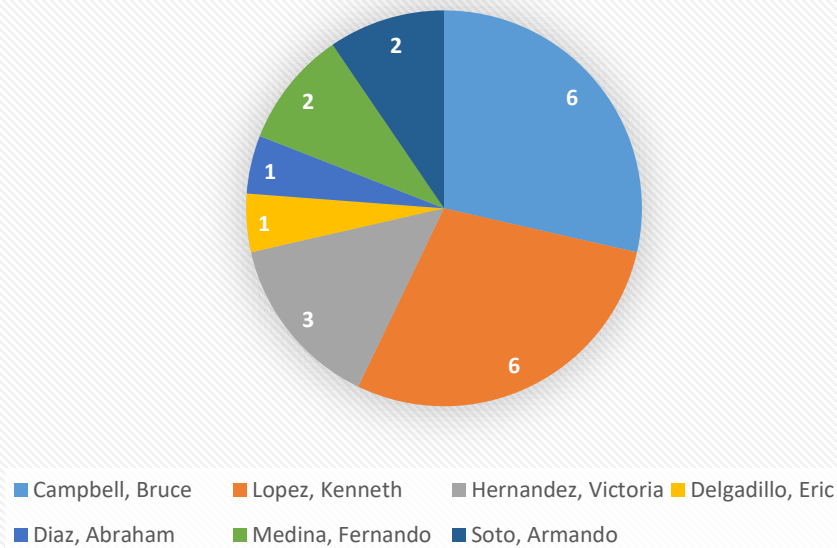
FORENSICS UNIT

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	8.5
In Service Training Hours	1
Hours Spent Processing Evidence	187.5
Hours Spent Managing Evidence Room	20
Hours Spent Processing Open Records Material	71
Walk Ins for Fingerprints	2
Hours Responding to Active Crime Scene	22
Items Submitted to Laboratory for Analysis	8
Evidence Returned from Laboratory with Leads	14
Total Items returned from Laboratory	10

CASES BY TYPE, CASE RESOLUTION, AND CASELOAD



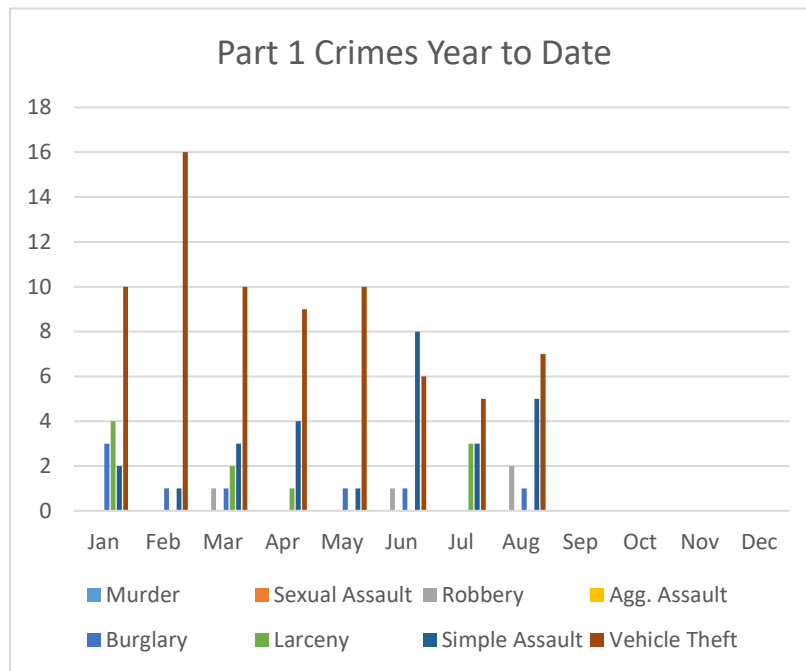
Caseload by Investigator



CRIME STATISTICS – PART 1 YEAR TO DATE

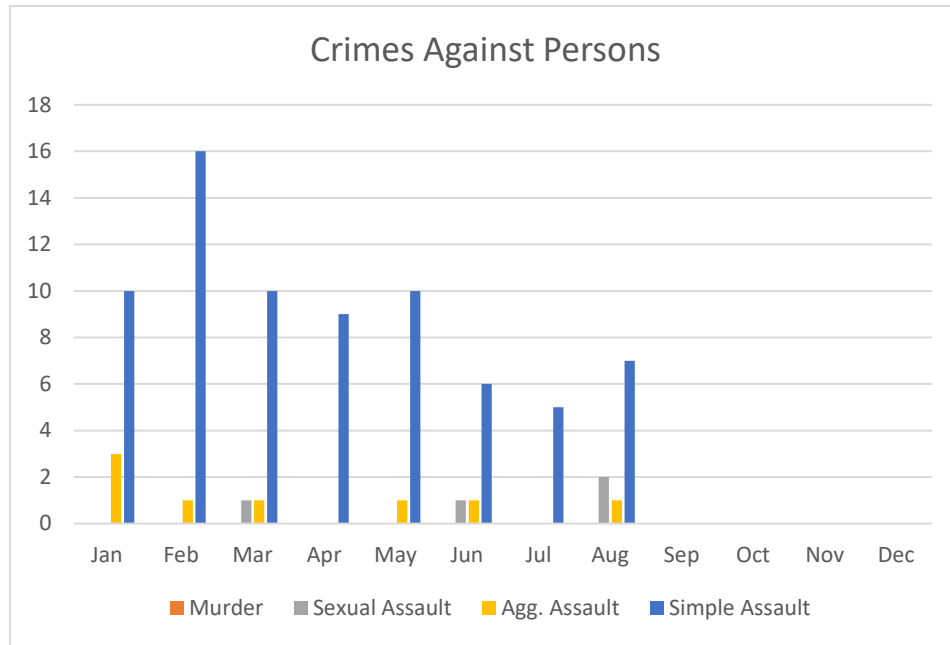
It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

Part 1 2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0					0
Sexual Assault	0	0	1	0	0	1	0	2					4
Robbery	0	0	0	0	0	0	0	0					0
Agg. Assault	3	1	1	0	1	1	0	1					8
Burglary	4	0	2	1	0	0	3	0					10
Larceny	2	1	3	4	1	8	3	5					27
Simple Assault	10	16	10	9	10	6	5	7					73
Vehicle Theft	0	1	1	0	2	1	2	1					8
Total	19	19	18	14	14	17	15	16					130



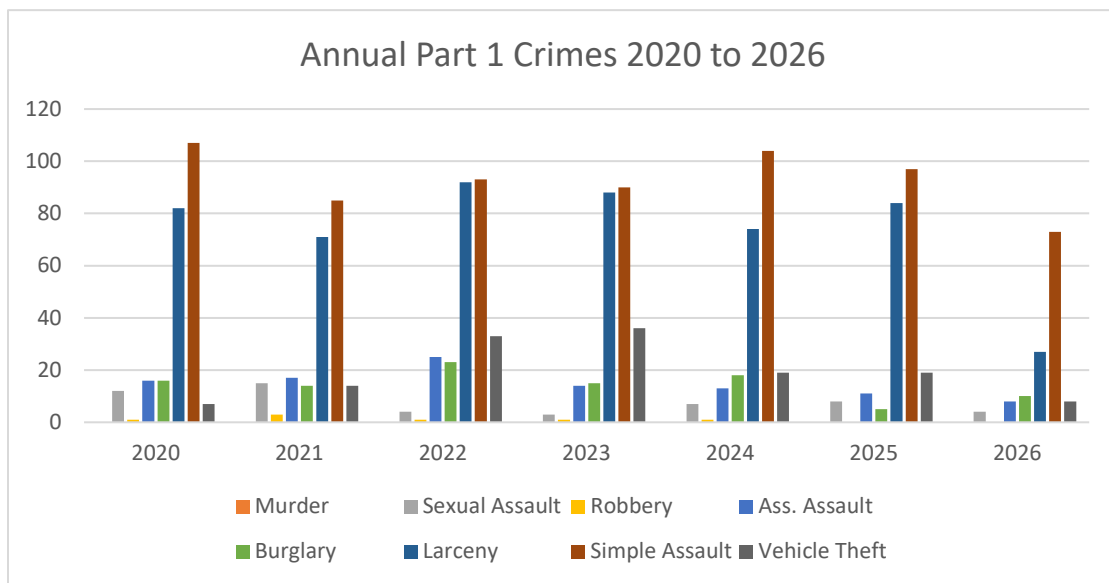
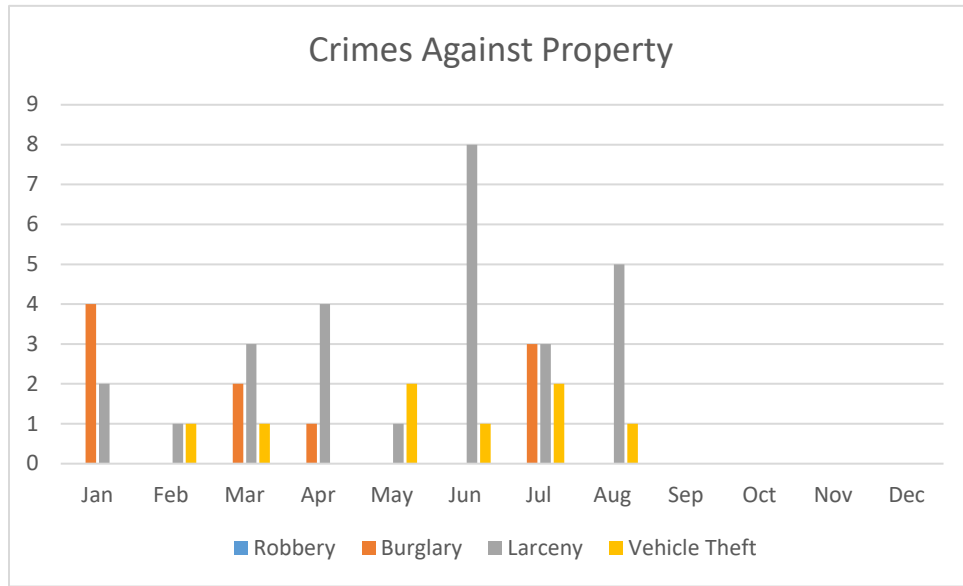
CRIMES AGAINST PERSONS YEAR TO DATE

Part 1 2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0					0
Sexual Assault	0	0	1	0	0	1	0	2					4
Agg. Assault	3	1	1	0	1	1	0	1					8
Simple Assault	10	16	10	9	10	6	5	7					73
Total	13	17	12	9	11	8	5	10					85



CRIMES AGAINST PROPERTY YEAR TO DATE

Part 1 2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0	0	0	0	0					0
Burglary	4	0	2	1	0	0	3	0					10
Larceny	2	1	3	4	1	8	3	5					27
Vehicle Theft	0	1	1	0	2	1	2	1					8
Total	6	2	6	5	3	9	8	6					45



ADMINISTRATION DIVISION

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

August 2026 Warrant / Bailiff Officer

Activity	Total
Court Sessions Attended	3
Civil Process Served	15
Civil Process Pending	2
Case Preparations Completed	41
Case Preparations Pending	3
Signed Complaints	216
Signed Complaints Pending	0
Traffic Warrant Referrals	7

COMMUNICATIONS SECTION

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

Response Times

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	00:05:13	00:04:06	100%	90%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	00:10:57	00:08:06	100%	80%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	00:11:31	00:06:51	100%	70%

Horizon Police Calls for Service

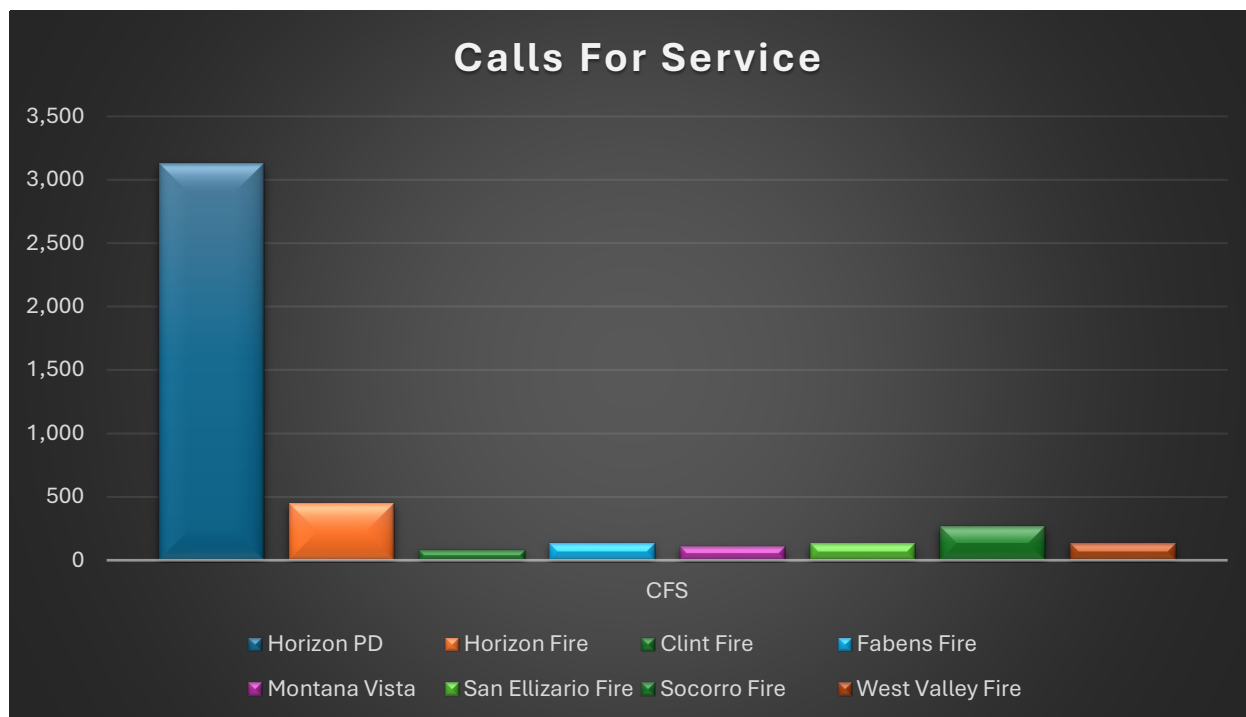
	Dispatched	Self-Initiated	Mobile Date Terminal Calls	Total
Horizon Police	1586	1054	350	2990

ESD 1 Calls for Service

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	57	41	10	2	24	329	42	8	513

ESD 2 Calls for Service

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	3	7	8	0	6	67	14	2	107
Fabens	4	6	1	2	2	86	7	5	113
Montana Vista	5	10	13	3	4	92	12	2	141
San Elizario	3	22	6	1	3	111	6	1	153
Socorro	17	63	8	0	5	244	35	1	373
West Valley	10	13	11	1	11	106	13	1	166
Totals	42	121	47	7	31	706	87	12	1053



Accomplishments

Staffing for Success

Communications Manager Elva Ramos and Assistant Manager Irlanda Huerta successfully completed the NENA Staffing for Success course. The course focused on best practices for recruiting, hiring, onboarding, and retaining qualified employees. The knowledge gained will help strengthen our hiring practices, improve employee retention, and support the development of a strong and successful team.



Reset Refuel Restore Your Purpose in 9-1-1

Marcela Portillo and Alejandro Ibarra had the opportunity to attend the "Reset, Refuel, and Restore Your Purpose in 9-1-1" training at the El Paso 911 District. The training focused on effective techniques for managing physical and mental job stress, maintaining a positive attitude, and providing support to fellow team members. These skills are especially valuable in the high-pressure 9-1-1 environment, where unmanaged stress can contribute to burnout. The training will help strengthen employee resilience, promote overall well-being, and support a healthier and more effective workplace.

APCO Bullying and Negativity in the Communications Center

Communications Shift Supervisor Sheila Tarango and Communications Specialists Jasmine Moran and Julie Nava attended the APCO Bullying and Negativity in the Communications Center course at the El Paso County 911 District. The training focused on recognizing the effects of workplace bullying and negativity while providing strategies to encourage respectful communication, civility, and teamwork. The knowledge gained will help strengthen workplace morale, improve team dynamics, and provide practical tools for addressing conflict and negative behaviors within the communications center.

Vesta End User Training

To enhance technical skills and system proficiency, Communications Specialists Mirna Sierra and Grisell Corrales participated in Vesta End User Training at the El Paso 911 District. The training provided valuable hands-on experience that will help improve their use of the Vesta system and support efficient 9-1-1 operations.



Nominations



We would like to recognize Dalila De La Torre for her kindness, professionalism, respect, and dedication to teamwork. Her flexibility in adjusting her schedule and willingness to provide support to her team are greatly appreciated. Her positive attitude and commitment make her a valued member of the team.

We would also like to recognize Jasmine Moran, Marcela Portillo, and Sheila Tarango for their outstanding performance during a severe weather shift. Despite a significant increase in emergency calls, two active structure fires, and multiple fire, medical, and police incidents, they remained calm, professional, and worked effectively as a team. Their dedication, teamwork, and commitment to serving the community are truly commendable.

COMMUNITY EVENTS

August 3, 2026 – IDEA Horizon Vista – First Day of School

Horizon City Police Department officers joined IDEA Horizon Vista for the first day of school. Officers welcomed students back to campus and helped start the new school year on a positive note.

August 7, 2026 – High Five Friday

HCPD officers participated in "High Five Friday," welcoming students to campus and congratulating them on completing their first week of school.

**August 7, 2026 – Coffee with a Principal**

Horizon City Police Department joined Frank Macias Elementary for its "Coffee with a Principal" event. Officers enjoyed a cup of coffee while visiting with parents, staff, and members of the school community.

August 17, 2026 – Drive Sober. No Regrets. Labor Day Campaign

Horizon City Police Department joined the Texas Department of Transportation (TxDOT) to help kick off the "Drive Sober. No Regrets." Labor Day campaign. The campaign focused on raising awareness about impaired driving and encouraging motorists to make responsible decisions behind the wheel.



August 21, 2026 – Senior Day at the Oz Glaze Center

Horizon City Police Department joined the Oz Glaze Center in celebrating Senior Day. Officers had the opportunity to interact with community seniors and participate in the day's activities.



August 22, 2026 – ANP Driving School

Horizon City Police Department partnered with ANP Driving School to host its first driving school class at HCPD Headquarters. A total of **15 participants** attended the class.

August 28, 2026 – High Five Friday

HCPD officers returned to IDEA Horizon Vista for another “High Five Friday,” greeting students as they arrived on campus and giving them high fives as they started their school day.



August 28, 2026 – MADD West Texas Saturation Saturday Conference

Horizon City Police Department also participated in the MADD West Texas Saturation Saturday Conference, supporting efforts to address impaired driving and promote safer roadways throughout the community.

