

Horizon City Police Department



August 2025 Report

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Introduction

MISSION STATEMENT

It is the mission of the Horizon City Police Department to provide professional services with integrity and dedication, to preserve life, to enforce the law, and to work in partnership with the community to enhance the quality of life in the Town of Horizon City.

CORE VALUES

Integrity: The Horizon City Police Department is built upon a foundation of ethical and professional conduct. We are committed to the highest level of moral principles and ethics. All members of the department will adhere to the Law Enforcement Code of Ethics, which is a part of this manual.

- Honesty: We will be always truthful and trustworthy.
- Fairness: We are committed to equal application of the law to offenders and members of the public as well as the equal application of rules and regulations to all members of the department.
- Courage: We are dedicated to meeting all challenges with the courage needed to accomplish our mission.
- Compassion: We understand our role as community caretakers and temper our application of the law with compassion and empathy.

GOALS

- Decrease NIBRS Crimes by 10 percent.
- Increase public awareness of our department through transparency through in-person and media communication.
- Assist in developing our staff professionally by increasing training hours by 25%
- Achieve Commission on Accreditation for Law Enforcement Agencies Certification for Communications
- Increase our collaborative efforts with other Law Enforcement agencies.

OBJECTIVES

- Provide vigorous preventative and enforcement activities
- Focus on critical thinking and problem-solving skills
- Establish and maintain strong working relationships with members of our community
- Ensure requests for service from citizens are dispatched promptly
- Ensure public safety responders are provided the necessary tactical and operational equipment and support to carry out their assigned duties
- Provide informational presentations to community members on crime related topics.

DEMOGRAPHICS

The Horizon City Police Department is comprised of 34 officers and 18 communication specialists. The Police Department are entrusted to patrol approximately 8.5 square miles and provide public safety services for approximately 22,000 residents. Our communications Division is charged with providing emergency phone and dispatch services to the Police Department and approximately 170,000 residents for Fire and Emergency Services under Emergency Management District #1 and Emergency Management District #2.

STAFFING

The Chief of Police oversees the Assistant Chief and the Communications Manager. The Assistant Chief of Police oversees the 3 Lieutenants.

The Patrol Lieutenant oversees the four Patrol Sergeants. The Communications Shift Supervisors report to the Communications Manager. The Department consists of primarily Four operational divisions.

- The Patrol Division is overseen by a Lieutenant.
- Criminal Investigations Division overseen by a Lieutenant.
- Support and Administrative Functions are overseen by a Lieutenant.
- Communications Division overseen by the Communications Manager.

LAW ENFORCEMENT STAFFING

Law Enforcement Positions	Allotted	Current	Vacancy
Chief of Police	1	1	0
Assistant Chief of Police	1	1	0
Lieutenants	3	3	0
Sergeants	5	5	0
Corporals	2	2	0
Detectives	4	3	1
Officers	18	17	1
Crime Scene Technicians	2	2	0
Civilians	2	2	0

COMMUNICATIONS STAFFING

Communication Positions	Allotted	Current	Vacancy
Communications Manager	1	1	0
Communications Manager Assistant	1	1	0
Communications Supervisor	3	3	0
Dispatchers	13	13	0

Administration

BUDGET

FYU 2024 - 2025 Budget	Original Budget	Available Budget	Encumbrances	Requisitions	Percentage Remaining
PD	\$3,152,175.95	\$216,126.44	\$69,754.38	\$396,036.22	6.47%
Communications	\$1,229,340.00	\$192,748.53	\$1,213.61	\$116,206.34	15.96%

PTO TAKEN

Pay Codes	Police Department	Communications
OT	169	40.5
Comp	170	24
PTO	701	170.75
LWO	0	0
Military	0	0
Training	692.5	56
Funeral	8	32
Personal	0	0
Holiday	48	8
Injury	0	0
Suspension	0	0

FUEL USEAGE

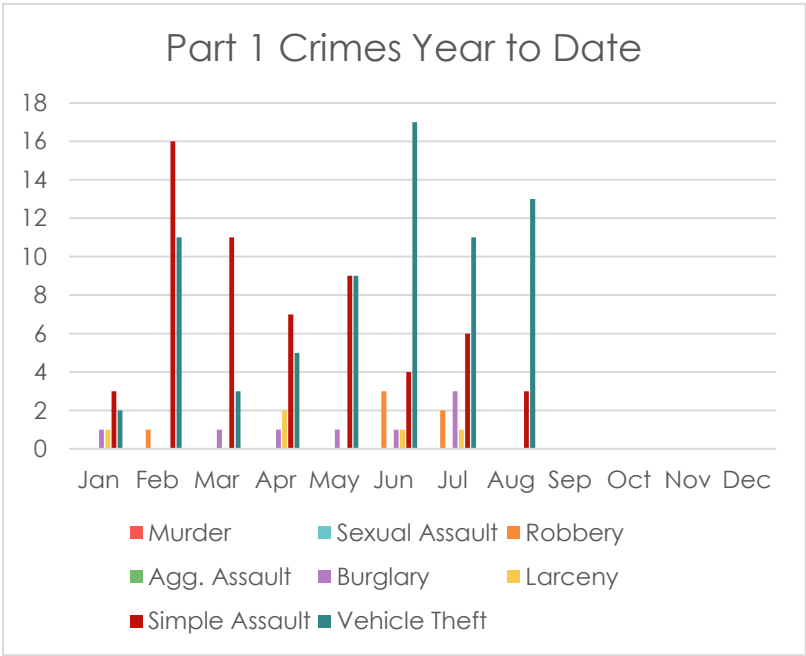
Sergeants	Shift A	Shift B	Shift C	Shift D	Total
Gas Used	240.56	144.53	249.93	268.36	903.38
Miles Driven	3404	2320	2514	2380	10618

Crime Stats

It is the goal of our Police Department to reduce NIBRS Crimes by 10 percent. Below is the chart designating our specific crime numbers.

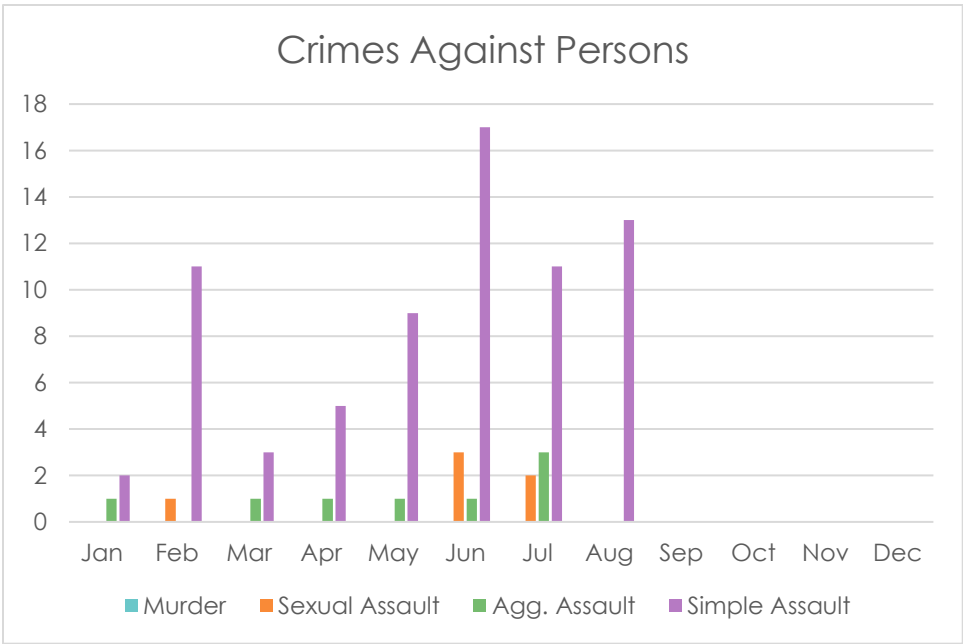
2025 PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0					0
Sexual Assault	0	1	0	0	0	3	2	0					6
Robbery	0	0	0	0	0	0	0	0					0
Agg. Assault	1	0	1	1	1	1	3	0					8
Burglary	1	0	0	2	0	1	1	0					5
Larceny	3	16	11	7	9	4	6	3					59
Simple Assault	2	11	3	5	9	17	11	13					71
Vehicle Theft	1	3	3	3	1	3	1	0					15
Total	8	31	18	18	20	29	24	16	0	0	0	0	164



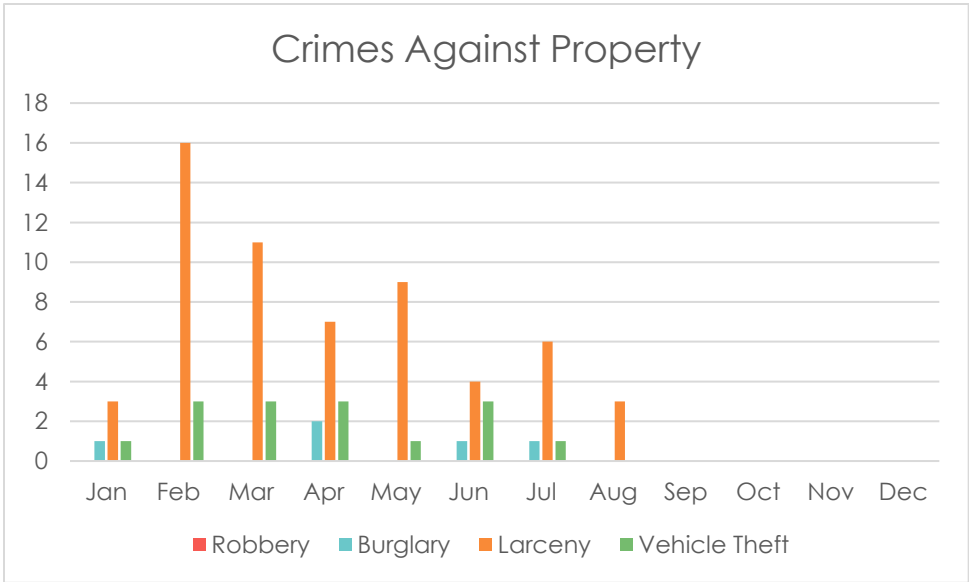
CRIMES AGAINST PERSONS PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Murder	0	0	0	0	0	0	0	0					0
Sexual Assault	0	1	0	0	0	3	2	0					6
Agg. Assault	1	0	1	1	1	1	3	0					8
Simple Assault	2	11	3	5	9	17	11	13					71
Total	3	12	4	6	10	21	16	13	0	0	0	0	85



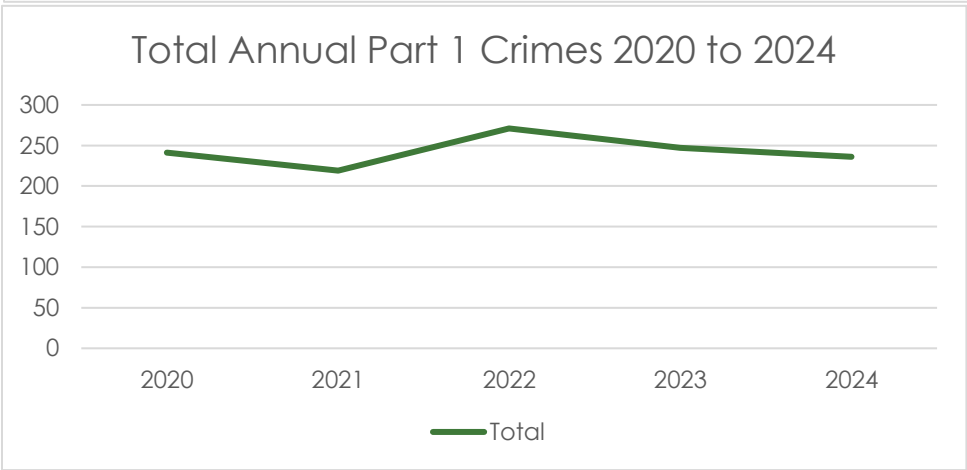
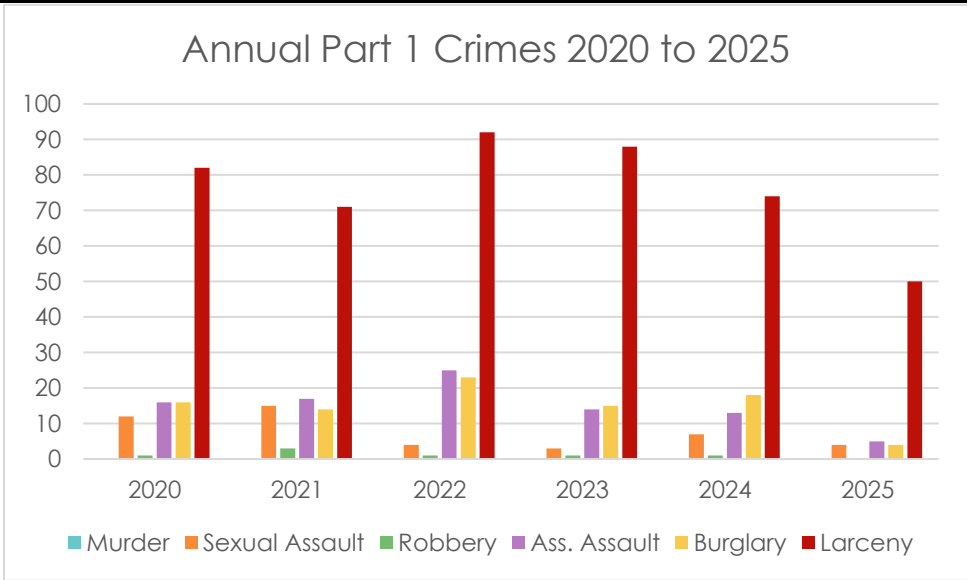
CRIMES AGAINST PROPERTY PART 1 CRIMES YEAR TO DATE

Part 1 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Robbery	0	0	0	0	0	0	0	0					0
Burglary	1	0	0	2	0	1	1	0					5
Larceny	3	16	11	7	9	4	6	3					59
Vehicle Theft	1	3	3	3	1	3	1	0					15
Total	5	19	14	12	10	8	8	3	0	0	0	0	79



PART 1 CRIMES 2020 TO 2025

Part 1 Crimes	2020	2021	2022	2023	2024	2025	Total
Murder	0	0	0	0	0	0	0
Sexual Assault	12	15	4	3	7	6	47
Robbery	1	3	1	1	1	0	7
Ass. Assault	16	17	25	14	13	8	93
Burglary	16	14	23	15	18	5	91
Larceny	82	71	92	88	74	59	466
Simple Assault	107	85	93	90	104	71	550
Vehicle Theft	7	14	33	36	19	15	124
Total	241	219	271	247	236	164	1378



Patrol division

The Patrol Division is commanded by Lieutenant John C. Rodriguez. Daily activity data is compiled and analyzed in conjunction with our criminal investigations and crime preventive divisions. The division is comprised of 1 Lieutenant, 4 Sergeants, 3 Corporals and 12 Patrol Officers. They operate 24 hours a day 7 days a week on 12-hour shifts. The shifts and days off rotate every 56 days.

Our Data Driven Approach to Traffic and Crime Safety is our patrol strategy designed to focus on the hot spot areas for accidents and criminal incidents. Below are the hotspot locations and number of contacts charts.

TOP 5 TRAFFIC COLLISION AREAS

Locations	Crashes
Total Crashes for the Month of July	28 (4 less than June)
Horizon Blvd. / N. Kenazo Ave.	4
S. Darrington Rd. / S. Kenazo Ave.	3
Horizon Blvd. / N. Darrington Rd.	3
N. Darrington Rd. / Ryderwood	1
Eastlake Blvd. / Horizon Mesa	1

TRAFFIC CONTACTS

2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Shift A	100	72	60	96	87	67	77	179					738
Shift B	33	52	102	133	128	117	150	104					819
Shift C	131	92	86	81	96	49	34	73					642
Shift D	85	99	73	51	47	74	90	165					684
Totals	349	315	321	361	358	307	351	521	0	0	0	0	2883

CALLS FOR SERVICE

Monthly Calls for Service	Shift A	Shift B	Shift C	Shift D	Totals
Dispatched Calls	254	233	379	289	1155
Self Initiated Calls	91	139	94	109	433
Incident Reports	10	13	9	6	38
Crash Reports	5	8	3	10	26
Total	360	393	485	414	1652

ARRESTS YEAR TO DATE

Arrest Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Totals
Felony Arrests	4	6	6	11	6	2	17	11	0	0	0	0	63
Misdemeanor Arrests	9	8	17	12	21	15	14	27	0	0	0	0	123
Shift A													
Felony Arrests	0	0	1	1	0	0	6	5					13
Misdemeanor Arrests	2	1	3	0	4	7	3	9					29
Shift B													
Felony Arrests	0	0	2	5	4	1	9	2					23
Misdemeanor Arrests	2	2	4	7	6	1	5	10					37
Shift C													
Felony Arrests	3	0	1	5	2	0	0	0					11
Misdemeanor Arrests	3	4	3	5	8	4	1	5					33
Shift D													
Felony Arrests	1	6	2	0	0	1	2	4					16
Misdemeanor Arrests	2	1	7	0	3	3	5	3					24

AUGUST OFFICER RECOGNITIONS

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Monthly Performance Highlights – “Top 2” Recognition

From Assistant Chief Kluge – Each month, we spotlight the Top 2 Officers in four key categories: Reports, Arrests, Traffic Contacts, and Citations. This simple but meaningful recognition highlights the hard work and consistency our officers demonstrate daily.

For August 2025:

- Officer Marcos Calvillo led in three categories, including a standout 113 traffic contacts. Officer Calvillo was also on Julys Top 2 for traffic contacts and citations.

- Officer Armando Soto earned recognition in both Traffic Contacts and Citations.
- Officer Alejandro Retana earned recognition in both Reports and Arrests. Officer Retana was also on July's Top 2 for reports, arrests, and traffic contacts.
- Officer Gustavo Chavez continued his strong performance, placing in Citations for the third consecutive month.
- A new name appeared this month, Officer Vanessa Gamboa was recognized in Reports.

August "Top 2"

Activity	Total	Officer
Reports	9	Officer Vanessa Gamboa #283
	6	Officer Marcos Calvillo #340
	6	Officer Alejandro Retana #339
Arrests	4	Officer Marcos Calvillo #340
	3	Officer Alejandro Retana #339
Traffic Contacts	113	Officer Marcos Calvillo #340
	94	Officer Armando Soto #341
Citations	53	Officer Armando Soto #341
	48	Officer Gustavo Chavez #257

PRESENTATIONS

Connecting with the community is a vital part of building trust, and Community Resource Officer Carolyn Morales plays a key role in making that happen. Through her dedication and coordination, she schedules and leads important community engagement events, such as Coffee with a Cop, school visits, and memorial ceremonies, that strengthen relationships between the Police Department and the public. Her efforts help ensure open communication, foster mutual respect, and create a safer, more connected Horizon City.

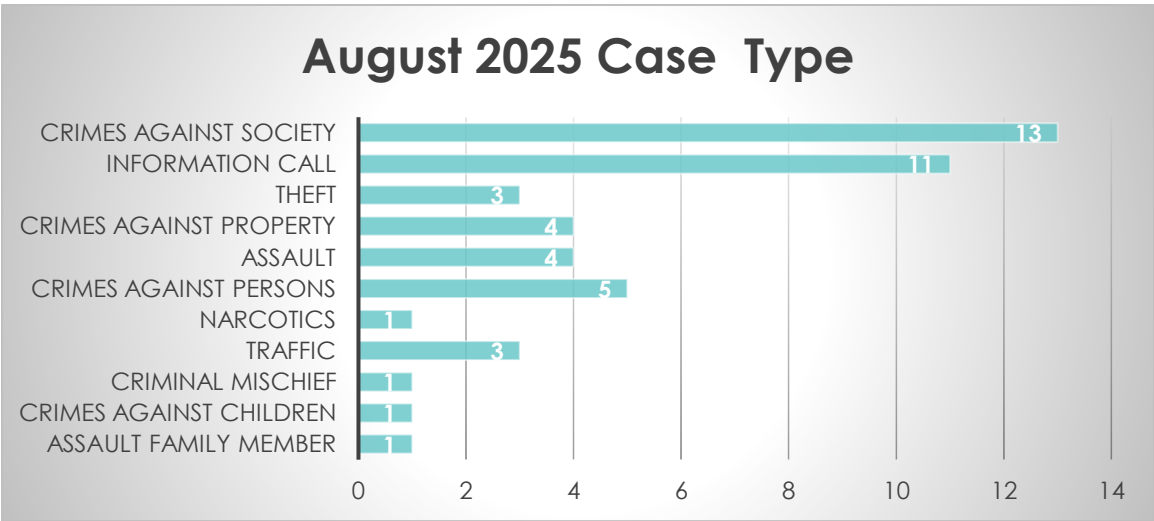
Activity Summary	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD
Presentations	2	1	2	2	5	11	10	2					35

Criminal investigations division

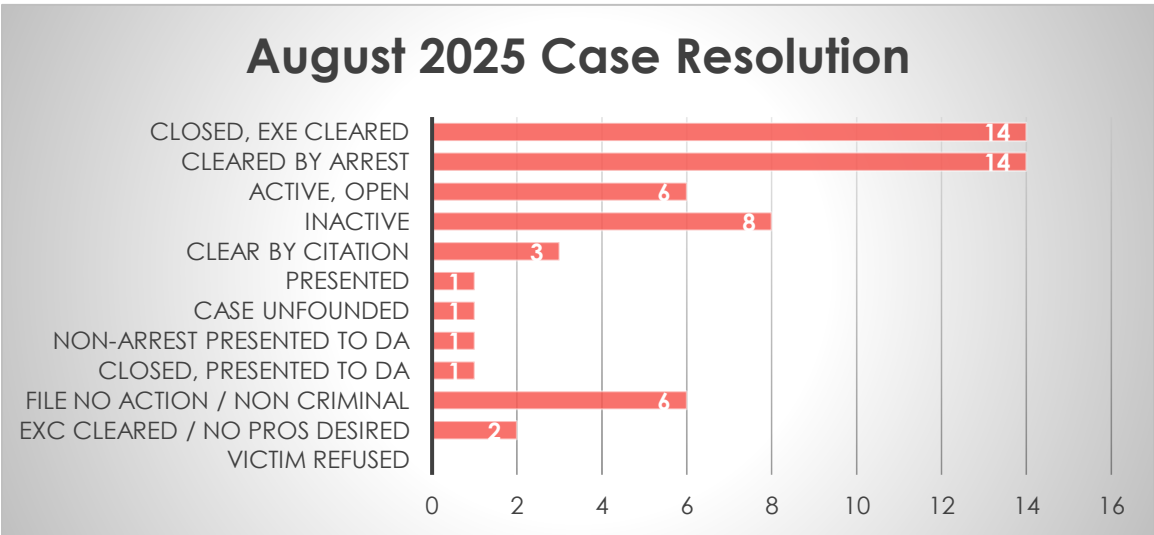
Lieutenant Kaycee Valdez leads our Criminal Investigations Division, overseeing a team of four Detectives and one Sergeant. They handle a wide range of cases, from misdemeanors to serious felonies, working diligently to collect evidence and collaborate with various partners for thorough investigations.

Lieutenant Valdez and her team are dedicated to upholding the law and ensuring community safety. Their focus spans across different criminal activities, with a commitment to justice and effective collaboration with other law enforcement agencies, forensic experts, and legal professionals.

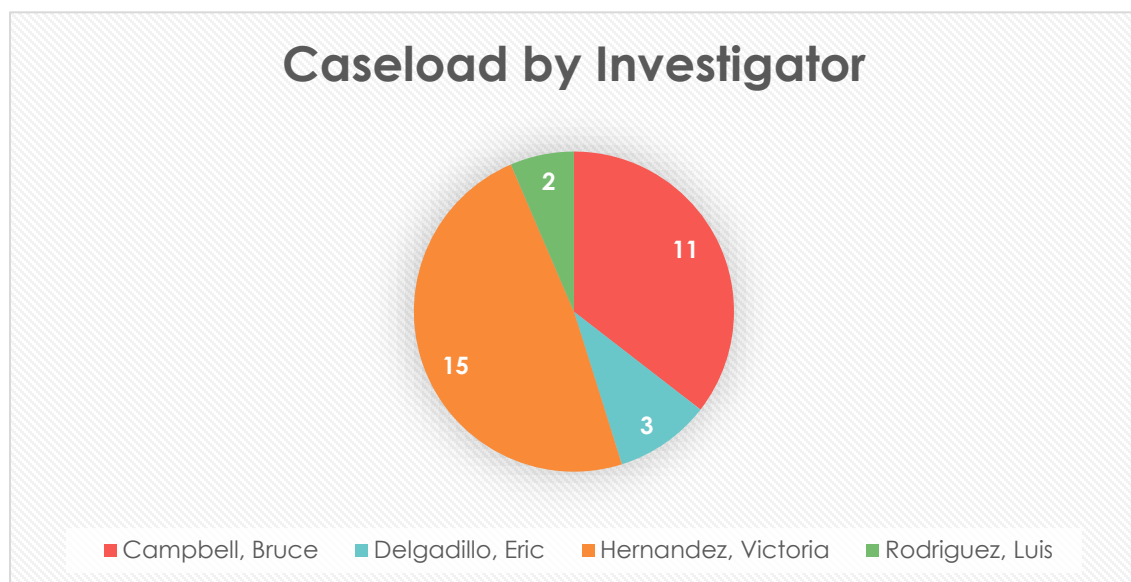
CASES BY TYPE



CASE RESOLUTION



CASELOAD BY INVESTIGATOR



NOTABLE ACTIVITIES FOR CID, TRAFFIC, FORENSICS & WARRANTS SECTION

During the month of August, our Investigative Section took the first step toward transitioning into our new state-of-the-art facility, which remains under construction adjacent to our current headquarters. As part of this process, our detective squad vacated their longtime office space and relocated to a temporary site.

This move required far more than simply boxing up files. Our investigators faced complex technological challenges, yet they worked diligently to identify solutions and implement workarounds that ensured there was no interruption to their investigative efforts or ongoing caseloads. Their adaptability and commitment reflect the professionalism that defines this division and our department as a whole.

TRAFFIC DIVISION

Commercial Motor Vehicle Enforcement

Officer Eric Delgadillo assumes the responsibility of enforcing commercial vehicle regulations, conducting thorough inspections to address both minor administrative discrepancies, colloquially referred to as "paper" infractions, and more significant lapses in essential safety equipment maintenance.

His contribution is instrumental in mitigating potential risks that could result in severe accidents. Officer Delgadillo's efforts contribute significantly to upholding road safety standards and ensuring compliance within the commercial transportation sector, as evidenced by his commitment to addressing and rectifying regulatory violations. Every detailed roadside inspection can take upwards of 2 hours to complete.

Commercial Motor Vehicle Enforcement	Activity Summary
Traffic Contacts	12
Written Warnings	7
Citations	31
Crash Reports	1
Criminal Reports	0
Number of Arrests	5
Hours Spent Supporting Patrol	12
Quarter Master Support Hours	3
Specialized Training Hours	37
Hours as Training Instructor	0
Hours Spent Accident Investigation	7
Hours Spent Participating in Community Events	2
Commercial Vehicle Inspections	3
Commercial Vehicles Placed Out of Service	2
Drivers Placed Out of Service	2
Commercial Vehicle Violations Found During Inspections	30
Hours Supporting Fleet Management	21

Motorcycle Traffic Enforcement

Officer Fernando Medina started with Horizon City Police Department in June 2025. He brings many years of experience being a retired Sheriff's Officer Motor Officer. The motorcycle's nimble mobility further enables the officer to swiftly traverse the city, providing valuable assistance to fellow officers during calls for

service. This enhanced responsiveness and versatility contribute significantly to our overall law enforcement capabilities and community safety efforts. The addition of a motorcycle officer has proven to be an asset in addressing dynamic situations and optimizing our resources for effective public service. The Police Department hired a full-time motorcycle officer in May, bringing a much-needed resource to the community.

Motorcycle Traffic Enforcement	Activity Summary
Number of Traffic Contacts	38
Number of Written Warnings	20
Number of Citations	28
Number of Arrests	0
Number of Crash Reports	7
Number of Criminal Reports	3
Quarter Master Support Hours	0
Hours Spent Accident Investigation	9
Hours Participating in Community Events	12
Specialized Training Hours	3
Hours Supporting Patrol Division	4
Hours Supporting Fleet Management	17.5

FORENSICS UNIT

Bernadette Ortega serves as the Crime Scene and Evidence Lead, bringing exceptional expertise and years of experience that place her among the top forensic professionals in the state. Working alongside her is Officer Yariana Ceballos, a sharp and detail-oriented investigator who plays a key role in processing evidence and analyzing crime scenes. Together, they manage everything from lifting fingerprints and analyzing trace materials to reconstructing incidents through blood spatter and forensic clues. Their dedication, precision, and teamwork ensure that every piece of evidence is thoroughly examined, and every case is handled with the highest level of professionalism.

Forensic Unit Responsibilities	
Activity	Hours
Training Instructor Hours	9
In Service Training Hours	48.5
Hours Spent Processing Evidence	138.5
Hours Spent Managing Evidence Room	31
Hours Spent Processing Open Records Material	56.5
Walk Ins for Fingerprints	4

Hours Responding to Active Crime Scene	12
Items Submitted to Laboratory for Analysis	18
Evidence Returned from Laboratory with Leads	17
Total Items returned from Laboratory	16

WARRANTS DIVISION AND BAILIFF

Officers who take on the bailiff assignment perform a multifaceted role within the law enforcement department, serving as the Court Bailiff and the Warrants Officer. Their contributions make them an indispensable member of our law enforcement team. As the primary point of contact for matters pertaining to the municipal court, convened biweekly, the officers ensure the seamless functioning of court proceedings.

Executing traffic warrants and referring arrestees to the municipal court benefits the community by enhancing public safety and promoting legal compliance. Addressing outstanding warrants ensures that individuals who might be driving illegally are held accountable, reducing the risk of traffic incidents and improving road safety. Additionally, this process encourages adherence to traffic laws, fostering a culture of lawfulness and responsibility among drivers.

Activity	Total
Court Sessions Attended	4
Civil Process Served	17
Civil Process Pending	0
Case Preparations Completed	14
Case Preparations Pending	392
Signed Complaints	63
Signed Complaints Pending	0
Traffic Warrant Referrals	4

SORT PROGRAM

Our SORT program is temporarily on hold as the officer assigned to it earned a promotion to detective. WE anticipate that the SORT program will resume in August / September 2025.

SORT Program Activities	Hours
Hours Dedicated to SORT Program	0
Hours Dedicated to Community Relations Program	0
Hours Dedicated to Patrol Support	0
Hours Dedicated to Investigation	0

Hours Dedicated to Fleet Support	0
Hours Dedicated to Specialized Training	0
Hours Dedicated to Specialized Teams	0

Communications Section

The Communications Division is a vital component of public safety, managing emergency and non-emergency calls for the Horizon City Police Department (HCPD) and Emergency Services Districts (ESD) #1 and #2. Led by Communications Manager Elva Ramos, the division includes 1 Communications Assistant, 3 Shift Supervisors, and 13 Communications Specialists who ensure efficient response times and operational effectiveness.

RESPONSE TIMES

Response Times	Average Call to Arrival	Average Dispatch to Arrival	Actual	Target
Priority 1-3 Pending to Arrival less than or equal to 5 minutes	0:07:25	0:03:20	55.00%	90.00%
Priority 4-6 Pending to Arrival less than or equal to 10 minutes	0:12:34	0:07:44	76.60%	80.00%
Priority 7-9 Pending to Arrival less than or equal to 12 minutes	0:20:39	0:08:26	30.08%	70.00%

HORIZON POLICE CALLS FOR SERVICE

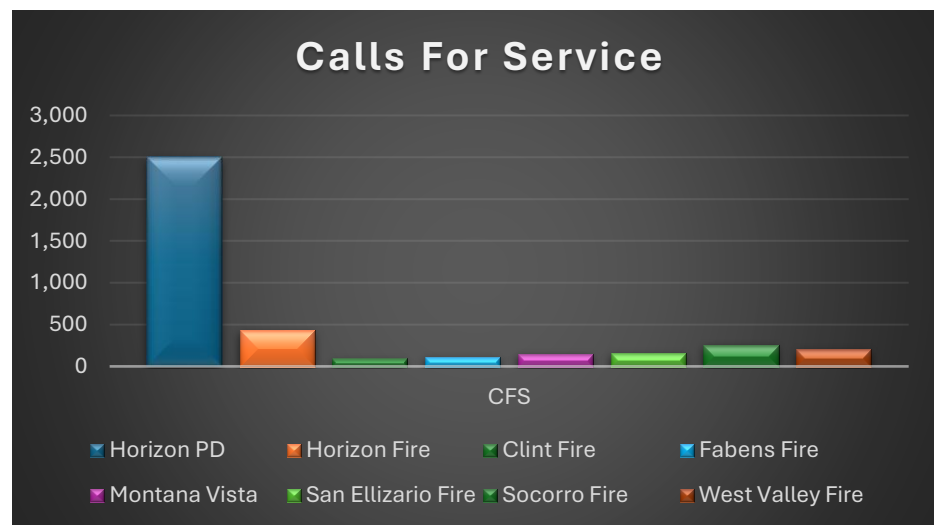
	Dispatched	Self-Initiated	Mobile Data Terminal Calls	Total
Horizon Police	1726	982	242	2950

ESD 1 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Horizon Fire	39	40	12	1	17	279	48	2	438

ESD 2 CALLS FOR SERVICE

	Alarm	Assist	Brush Fire	Car Fire	Water Gas Leaks	Medical	MVA	Structure Fire	Total
Clint	5	6	3	1	3	53	12	2	85
Fabens	1	7	2	3	3	87	14	0	117
Montana Vista	6	7	7	0	3	96	12	2	134
San Elizario	0	9	4	0	2	117	4	0	136
Socorro	16	17	9	4	7	207	40	3	303
West Valley	8	7	11	1	6	121	9	3	166
Total	36	53	36	9	24	681	91	11	941



Preventing Telecommunicator Tunnel Vision Course



Communications Shift Supervisors Stephanie Cortes and Anthony Dominguez completed the National Emergency Number Association (NENA) instructor-led online course, *Preventing Telecommunicator Tunnel Vision*. This course helps participants identify and discuss common challenges telecommunicators face. It also provides practical tips and tools to help recognize and address these issues effectively in the 911 environment.

This course is one of three required to earn NENA's Excellence in Dispatch Certificate, a credential given to 911 telecommunicators who demonstrate a high level of skill, professionalism, and performance in their field.



International Academy of Emergency Medical Dispatch

Communications Specialist Isaiah Martinez attended the International Academy of Emergency Medical Dispatcher (EMD) course held at the El Paso County 911 District. The course trains dispatchers to handle medical emergencies, send the appropriate services, and provide life-saving instructions over the phone using standardized protocols. This training is mandatory for all our 911 telecommunicators to ensure callers get timely and accurate assistance.

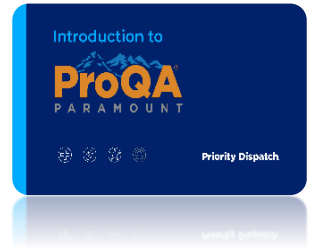


International Academy of Emergency Police Dispatch and ProQA Software

Communications Specialist Mirna Sierra completed the International Academy of Emergency Police Dispatch (EPD) and ProQA Software courses, both held at the El Paso County 911 District.

The EPD course trains participants to effectively manage police-related emergency calls. It teaches techniques for quickly identifying the nature and priority of emergencies, gathering crucial information, providing pre-arrival instructions, and coordinating the appropriate police response. The course uses standardized protocols to ensure clear communication, stress management, and decision-making skills, enabling dispatchers to handle high-pressure situations effectively.

The ProQA course teaches 911 telecommunicators to use the ProQA software, a protocol-based system that guides them through handling emergency calls. The course offers hands-on practice to improve skills and ensures telecommunicators follow proven protocols for effective emergency response.



Nominations



We would like to recognize Communications Specialists Sasha Gonzalez and Samantha Gonzalez for the month of August.

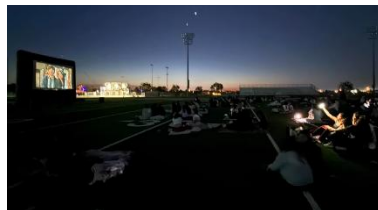
Sasha has shown remarkable growth in her call-taking abilities. She has become more confident, efficient, and professional in handling calls. Her attention to detail and ability to remain calm under pressure have positively impacted both her performance and the team. Sasha's dedication to learning and her willingness to apply feedback reflect a strong work ethic and great potential. She has truly become a valuable member of the dispatch team.

Samantha consistently demonstrates outstanding job knowledge, professionalism, and a strong commitment to excellence. She regularly goes above and beyond in supporting her colleagues, first responders, and the community she serves. Her reliability and dedication set a high standard and make her an essential part of the team.

Welcome

The Communications Division is pleased to announce the addition of Santiago Loera and Raul Aguero as our newest Communications Specialists. We look forward to seeing the contributions they will bring to the division and remain committed to supporting their growth through guidance and teamwork.

Community Events



August 8th - Horizon PD was honored to assist with Senior Sunrise at Eastlake High School! Wishing the Class of 2026 an incredible year ahead!

August 21 - On August 21, 2025, Horizon PD partnered with the community to host "Coffee with the Seniors" in honor of National Senior Citizens Day at the Oz Glaze Center. The event brought together local seniors and residents to share coffee, donuts, and conversation, while recognizing the contributions and lasting impact of our senior community.

